

**PUBLIC SERVICE DELIVERY IN  
MIZORAM:**

**LOCAL  
ADMINISTRATION  
DEPARTMENT**





# *MIZORAM PROFILE:*

Population	: 10,19,014 (2011 Census)
Projected population	: 14,43,317 (Eco & Stats Report 2024)
Districts	: 11
Villages	: 834
Sex ratio (2011)	: 976♀/1000
Literacy Rate	: 91.58 % (2011 Census)

# ALLOCATION OF BUSINESS – LOCAL ADMINISTRATION DEPARTMENT

As per (Allocation of Business) Rules, 2019 (as amended), the Government of Mizoram allocated the following subjects in the 25<sup>th</sup> Schedule to Local Administration Department as under: -

1. Village market and **village administration.**
2. **Matters relating to Panchayati Raj Institution.**
3. Naming of streets, roads and villages outside municipal areas.
4. Animal control and taxation outside municipal areas.
5. Park & recreation. Registration and regulation of recreation, park and places, like picnic spots, etc., outside municipal areas.
6. Housing loan and advances.
7. Local development works funded under State Plan Fund including housing assistance outside Aizawl City and its agglomeration.
8. Preservation of place of worship of SCs/STs including burial ground, crematorium outside municipal areas.
9. Street Lights in rural areas.
10. Village safety and supply reserve.
11. Village sanitation.
12. Dog bite in rural areas.



# CONSTITUTIONAL PROVISION



## 243 G. Powers, authority and responsibilities of Panchayats:-

*Subject to the provisions of this Constitution the Legislature of a State may, by law, endow the Panchayats with such powers and authority and may be necessary to enable them to function as institutions of self-government and such law may contain provisions for the devolution of powers and responsibilities upon Panchayats, at the appropriate level, subject to such conditions as may be specified therein, with respect to-*

- a) the preparation of plans for economic development and social justice;*
- b) the implementation of schemes for economic development and social justice as may be entrusted to them including those in relation to the matters listed in the Eleventh Schedule*



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# MIZORAM SCENARIO



- As per 243M of the Constitution : Part not to apply to certain areas – Section (2) The same is not applied to Mizoram as well as some other states

*“(2)Nothing in this Part shall apply to--*

*(a)the States of Nagaland, Meghalaya and Mizoram;*

*(b)the Hill areas in the State of Manipur for which District Councils exist under any law for the time being in force.”*

- In such Areas covered under Sixth Schedule, the institution of Panchayats are not mandated and other forms of institutions exist for local governance.
- The Lushai Hills District (Village Councils) Act, 1953 - to provide for the establishment of Village Councils, etc. and for other matters relating to village administration.
- Thus, the constitution, functions, powers and duties, etc of Village Councils in Mizoram is detailed under this Act.



# Public Service Delivery in Mizoram:

The Mizoram Right to Public Services Act, 2015 has been enacted to provide for the delivery of notified public services to the people of the State of Mizoram within the stipulated time limit.

This act aims to enhance public service delivery and governance efficiency in the state.

# Mizoram Right to Public Services Services Act, 2015

Ex-156/2015

2

## THE MIZORAM RIGHT TO PUBLIC SERVICES ACT, 2015

(ACT NO. 6 OF 2015)

AN  
ACT

To provide for the delivery of notified public services to the people of the State of Mizoram within the stipulated time limit and for matters connected therewith and incidental thereto.

It is enacted by the Legislative Assembly of Mizoram in the Sixty sixth Year of the Republic of India as follows, namely:

### 1. Short title, extent and commencement:

- (1) This Act may be called the Mizoram Right to Public Services Act, 2015
- (2) It extends to the whole of Mizoram.
- (3) It shall come into force on such date as the State Government may, by notification in the Official Gazette, appoint.

**2. Application:** This Act shall apply to government servants appointed substantively to any civil services or posts in connection with the affairs of the Government of Mizoram including persons working on deputation basis and to the servants of local bodies and authorities which are owned, controlled or substantially financed by the said Government, but shall not apply to,

- (1) persons appointed on casual or daily rates basis;
- (2) persons employed on contract except when the contract provides otherwise;
- (3) persons whose terms and conditions of services are regulated by or under the provisions of the Constitution; and
- (4) persons whose terms and conditions of service are regulated by or under the provisions of any law made under the Sixth Schedule to the Constitution.

### 3. Definitions: In this Act, unless the context otherwise requires:-

- (a) "Application" means a written request by an eligible person to provide notified services under this Act;
- (b) "Designated Officer" means an authority including one belonging to the local self government and organizations, fully or partially funded by the State Government, notified as such for providing the service under sub-section (2) of section 4;
- (c) "Eligible person" means a citizen who is eligible for obtaining the notified service;
- (d) "First Appellate Authority" means an authority including one belonging to the local body who is notified as such under sub section (3) of section 4, who shall be empowered to impose penalty on the Government Servant defaulting or delaying the delivery of services in accordance with this Act;
- (e) "Government Servant" means a person appointed substantively to any civil service or post in connection with the affairs of the State Government including person working on deputation basis; and person appointed in a local body which is owned, controlled or substantially financed by the State Government;

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Enactment

The Act came into force on 20th April, 2015, vide The Mizoram Gazette Notification No.H.12018/236/2014-LJD, the 16<sup>th</sup> April, 2015

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Scope

As per Section 2 of the said Act, It applies to government servants in civil services or posts in connection with the affairs of the Government of Mizoram.

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Inclusion

The Act also includes persons on deputation and servants of local bodies in Mizoram.

# Challenges and Limitations in Implementation wrt Village Councils

## 1 Village Council Responsibilities

As per the said Act, Village Councils (i.e., Rural Local Bodies) in Mizoram are not given the responsibility of Public Service Delivery; instead, such responsibilities lies upon Government servants.

## 2

No government servants are working directly for Village Councils (Rural Local Bodies).





# LIMITATIONS

- *Local Administration Department (PR Department) is not in a position to amend The Mizoram Right to Public Services Act, 2015 as it is the subject of Law and Judicial Department.*



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## **SERVICEPLUS EXEMPTION**

- State of Mizoram has submitted a request letter to MoPR to exempt Mizoram from rollout of ServicePlus until some or all subjects listed in 11th Schedule of the Constitution are actually transferred to Village Councils by the State Government vide No.B. 13015/ 37/ 2022-LAD dt.20.06.2023.



# 29 MATTERS IN XI SCHEDULE



1. Agriculture.
2. Land Improvement.
3. Minor Irrigation.
4. Animal Husbandry.
5. Fisheries

6. Social Forestry.
7. Minor Forest Produce.
8. Small scale industries.
9. Khadi, village and cottage industries.
10. Rural Housing.

11. Drinking Water
12. Fuel and fodder
13. Roads
14. Rural Electrification
15. Non-conventional energy

16. Poverty alleviation programme.
17. Education.
18. Vocational education.
19. Adult and non-formal education.
20. Libraries.

21. Cultural activities.
22. Markets and fairs.
23. Health and sanitation.
24. Family welfare.
25. Women and child development.

26. Social welfare.
27. Welfare of the weaker sections.
28. Public distribution system.
29. Maintenance of community assets.

# Services Delivered by Village Councils

## Councils



### Development Works Approval

Village Councils approve development works through Gram Sabha meetings, ensuring community participation in local governance.



### Information Dissemination

Government schemes and initiatives are communicated through Village Council information centres and public notice boards.



### Time Management

Councils set time limits for works approved by Gram Sabha, promoting efficient project completion.



### RTI Facilitation

Village Council Secretary acts as State Public Information Officer(SPIO) for RTI at the village level.





## **OTHERS:**

### **SECTION 8 OF THE LUSHAI HILLS DISTRICT (VILLAGE COUNCILS) ACT, 1953**

- (8) To administer relief and rehabilitation to the people during calamities.
- (9) To assist the State Government in public distribution system.
- (10) To initiate or assist the State Government in all preventive measures on the outbreak of an epidemic or infectious disease.

### **UNDER SECTION 22**

The duties of Tlangau (Village Cryer) is detailed whereby he is to bring to the notice of the public all orders and notification as the Village Council may direct to be notified.



# Key Contacts for Service Delivery in Mizoram

Name & Designation	Phone Number
Mr. Laltanpuia Hnamte, Joint Secretary, LAD	9362216869
Mr. Chuahnnuna, Director, LAD	7630821954
Mr. John Lalnunsanga, State Programme Manager	8414011567
Mr. Rajendra, State Coordinator (e-Gov)	8258865517
Mr. H.Lalrinsanga, MIS Coordinator	8415061183



***THANK YOU***