

The background of the slide is a collage of three images. The top-left image shows a traditional thatched-roof house. The bottom-left image shows a group of people standing in a line. The right-side image shows a wooden structure with a sign that reads "WINDOW TO NAGALAND".

STATUS OF SERVICE DELIVERY BY VILLAGE COUNCIL/VDB IN NAGALAND

NAGALAND AT A GLANCE

- Area :16,579 Sq. Kms
- Districts :16
- No. of Village (GP) :1284
- Total Population :19,80,602
- Rural Population :14,06,227 (71.14%)
- Urban Population : 5,74,375 (28.86%)
- Forest Cover :52%



STATUS OF CITIZEN CHARTER

DASHBOARD

Sl. No.	Category Name	Count
1	Nodal Officer Details at ZP and Block Level	ZP = 12 Block = 74
2	Gram Sabha Scheduled	1263
3	Gram Sabha Held	1263
4	Facilitators	1261
5	GPs with Citizen Charter Prepared	1263
6	GPs with Citizen Charter Approved	1240
7	Total Services Offered	12

SERVICES DELIVERED BY VILLAGE COUNCIL/VDB

1. Village Council/VDB as owner
2. Village Council/VDB as stakeholder
3. Service deliver through online

SERVICE PROVIDED WITH VILLAGE COUNCIL/VDB AS OWNER

1. Issue of MGNREGA Job card
2. Request for work under MGNREGA
3. NOC for setting up small industry in village
4. Sanitisation of public places viz. roads, drains, marketplaces, etc.
5. Repair / maintenance of community toilets

6. Construction Permit
7. Maintenance of village roads
8. Issue of Residential Certificate
9. Issue of Indigenous Inhabitant Certificate
10. Application and receipt of Grant-in-aids, Donations, Subsidies from the Government
11. Enforce passed law and order on the village
12. Administration of civil and criminal justice according to village customary law

13. NOC for Research, setting enterprises,
14. Transfer of Property
15. Raise funds for Utility service.

SERVICE PROVIDED WITH VILLAGE COUNCIL/VDB AS STAKEHOLDER

1. Addition/ deletion of name in Ration Card
2. Preparation of new Ration Card
3. Request for enrolling in Skill training programmes
4. Request to include under the beneficiary list for allocation of food grains under Targeted Public Distribution system (TPDS)

5. Assisting government agencies in carrying out developmental works.
6. Application for pension for old age
7. Application for pension for Widow
8. Application for pension for disabled

REVISITING: THE NAGALAND VILLAGE AND AREA COUNCILS ACT, 1978

Powers and Duties:

The Village Council shall have the following powers and duties:

1. to formulate Village Development Schemes, to supervise proper maintenance of water supply, roads, forest, sanitation, education and other welfare activities:
2. to help various Government agencies in carrying out development works in the Village.

3. to take development works on its own initiative or on request by the Government.
4. to borrow money from the Government, Banks or financial institutions for application in the development and welfare work of the Village and to repay the same with or without interest as the case may be.

5. to apply for and receive grant-in-aid, donations, subsidies from the Government or any agencies.
6. to provide security for due repayment of loan received by any permanent resident of the Villages from the Government, Bank or financial institution.

7. to lend money from its funds to deserving permanent residents of the Village and to obtain repayment thereof with or without interest,
8. to forfeit the security of the individual borrower on his default in repayment of loan, advanced to him or on his commission of a breach of any of the terms of loan agreement entered into by him with the Council and to dispose of such security by public auction or by private sale;

9. to enter into any loan agreement with the Government Bank and financial institutions or a permanent resident of the Village.
10. to realise registration fees for each litigation within its jurisdiction.
11. to raise fund for utility service within the Village by passing a resolution subject to the approval of the State Government.

WAY FORWARD: STATE'S PLAN

TOWARDS DEEPENING SERVICE

DELIVERY

1. System of redressal of citizen grievances to be improved
2. Internet/Wi-fi Services to be brought to all Panchayats
3. Services to be brought online
4. Digitization of services delivery including payment through online

5. Enhance capabilities of Panchayats to raise their own sources of revenue

INNOVATION AND BEST PRACTICES

1. Strengthening of the Panchayat – SHG partnership
2. Promote e-governance and other technology driven solutions to enable good governance and improved service delivery
3. Adhering to the GPDP in accordance with state-specific guidelines prepared in line with the model guidelines issued by MoPR.

4. With the initiative of the Village Council, the VDB funds are channellised to promote community farming thereby enhancing the farmer community income.

Eg. Pineapple farming in Chumukedima district,
Persimmon Cultivation in Phek district

5. With Priority focus of setting up Women SHGs, Women in Nagaland have successfully surpassed traditional gender roles, improved their social standing, and made huge contributions to the economic progress of their families and communities.



Thank You