

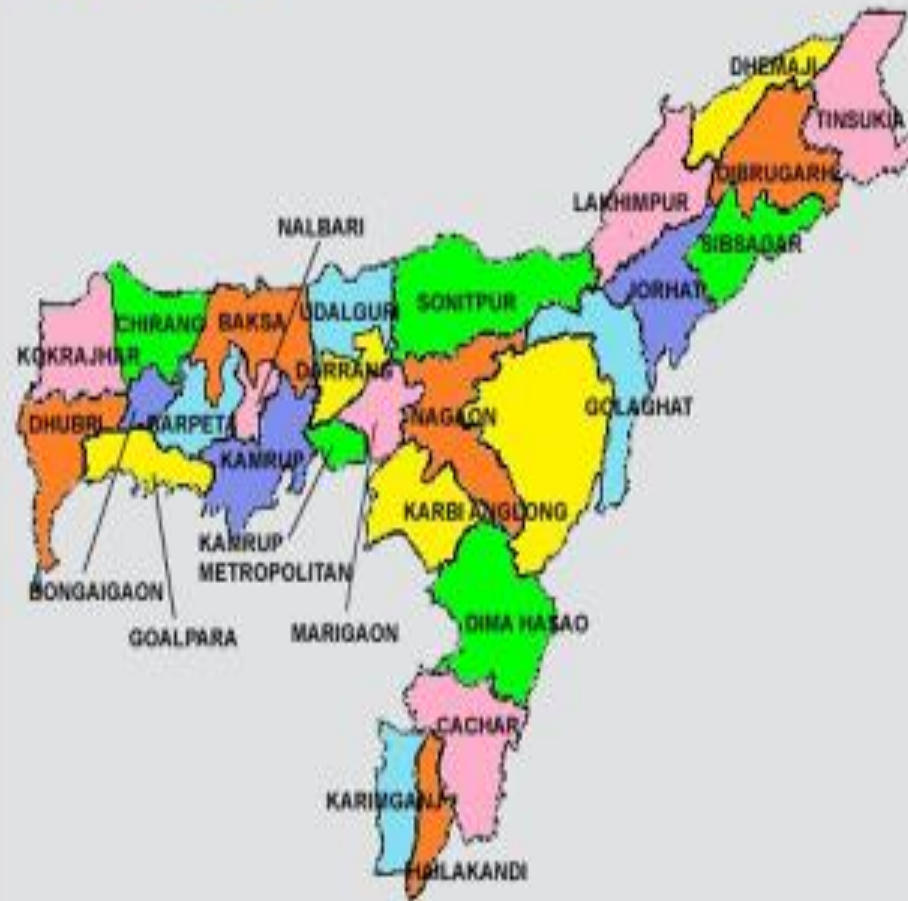
**Panchayat Sammelan
on Ease of Living:
Enhancing Service
Delivery at Grassroot**

19th November

Agra

State : Assam

Map of Assam



Services delivered by Gram Panchayat

- As ONWER

- ✓ In general :

- ✓ Through programmes and schemes :

- As STAKEHOLDERS

- Mode of Service delivery : online and offline

- Details of online delivery : Web portal

Services delivered by Gram Panchayat

- As OWNER

- ✓ In general :

1. Trade Licence
2. NOC
3. Issue of Advertisement License
4. Permit for Markets and Fairs
5. Permit for Entertainment Events

Services delivered by Gram Panchayat

- As ONWER

✓ Through programmes and schemes :

A. Mahatma Gandhi NREGA

1. Job card issue
2. Opening of Bank Accounts
3. Providing works to the JC holders
4. Timely payment
5. Maintenance and repair of works under the scheme

B. National Social Assistance Programme

1. Receive application from the eligible citizen
2. Verification of application
3. Providing Pensions to the eligible persons

Services delivered by Gram Panchayat

- As ONWER

✓ Through programmes and schemes :

C. Finance Commission Grants

1. Maintenance and repair of street lights
2. Maintenance and repair of drinking water scheme
3. Door to door garbage collection

D. Pradhan Mantri Aawas Yojana Grameen

1. Receive application from the eligible citizen
2. Verification of application
3. Opening of Bank Accounts
4. Timely disbursements of installments
5. Coordinate with Line Deptt for convergence

Services delivered by Gram Panchayat

- As STAKEHOLDERS

Panchayats ACT as “FACILITATOR”:

A. for Department of

1. Food, Civil Supply and Consumer Affairs

- i. Selection and verification of application for Ration Cards

2. Petroleum and Natural Gas

- i. Selection and verification of application for Ujjala Scheme

3. Power

- i. Selection and verification of application for Saubhagya Scheme

4. Sports

- i. Identification of Best Sport Person in GP level by organizing various sports competition

5. Cultural Affairs

- i. Identification of Best Singer in GP level by organizing various singing competition

Services delivered by Gram Panchayat

- As STAKEHOLDERS

Panchayats ACT as “FACILITATOR”:

A. for Department of

6. Agriculture and Farmers' Welfare

- i. Selection and verification of application for Pradhan Matri Krishak Sanman Nidhi
- ii. Selection and verification of application for Agriculture Implements and Equipment's Scheme

7. Revenue and Disaster Management

- i. Assessment of lost and damage during the natural calamities

8. Finance

- i. Selection and verification of application for Orunodoy scheme

Services delivered by Gram Panchayat

- As STAKEHOLDERS

- ✓ **Panchayats ACT as “PRESIDENT/ MEMBERS of VARIOUS COMMITTEES”:**

- A. for various Departmental schemes

- 1. **VHNSC**

- i. for health, nutrition sanitation issues

- 2. **Water User Association**

- i. for supply of drinking water issues

- 3. **School Management Committee**

- i. for education related issues

- 4. **Construction Committee**

- i. for construction and repair related issues

- 5. **Joint Forest Management Committee**

- 6. **Village Biodiversity Committee**

- 7. **Juvenile Justice Committee**

- 8. **Village Child Protection Committee**

- 9. **Child Marriage Protection Officer**

Services delivered by Gram Panchayat

- **Mode of Service delivery : online and offline**
 - ✓ *All the services mentioned above are offline mode*
 - ✓ *However state Government has developed a dedicated MIS PORTAL where all services are ONLINE under “ASSAM RIGHT TO PUBLIC SERVICES ACT”*
 - ✓ **www.sewasetu.assam.gov.in**

<https://sewasetu.assam.gov.in/>

Sewa Setu
A Comprehensive Citizen Platform


HOME ABOUT SERVICES DOCUMENTS DASHBOARD CONTACT LOGIN/REGISTER

CITIZEN CENTRIC SERVICE DELIVERY PLATFORM

SEWA SETU

Bridging the gap between Citizen and Government services

 415 Citizen Services	 266 Business Services	 13 Utility Services
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Panchayat and Rural Development Department, Assam has providing following services through PFC available in Block and GP offices under Right to Public Service Act :



415

Citizen Services



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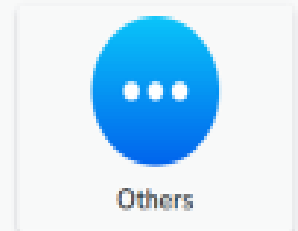
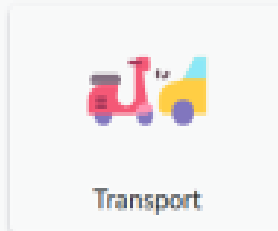
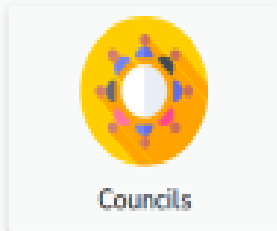
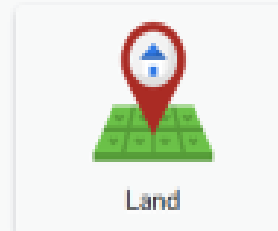
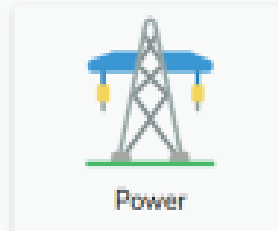
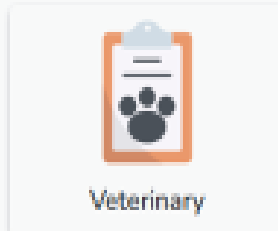
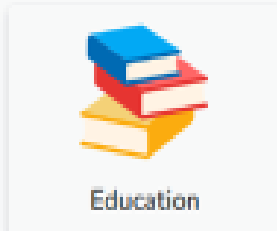
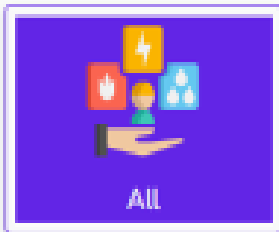
Business Services



13

Utility Services

Citizen Services





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Business Services

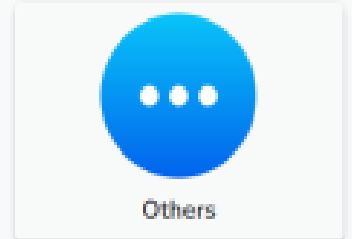
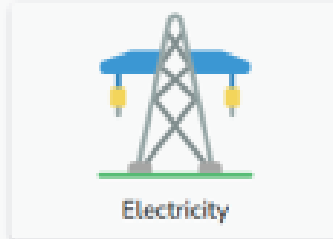
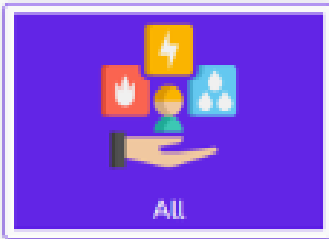
Service Name	Department Name
Amendment of Factory License	Labour Welfare
Appeal against an order of a legal Metrology Officer/ Controller of Legal Metrology (Form-4)	Food, Civil Supplies & Consumer Affairs
Application A for the grant of No Objection Certificate NOC to manufacture for sale of Ayurveda/Siddha or Unani drug	Health and Family Welfare
Application B for License to manufacture for sale Ayurvedic (including Siddha) or Unani drugs, Drug License	Health and Family Welfare
Application for Administrative Recognition - Elementary Education	Directorate of Elementary Education
Application for Administrative Recognition - Higher Education	Higher Education
Application for Administrative Recognition under section 5 and 6 of the Assam Non-Govt. Educational Institutions - Secondary Education	School Education
Application for Amendment in Dealers License Seeds – Retail	Agriculture and Horticulture
Application for Amendment in Dealers License Seeds – Wholesale	Agriculture and Horticulture
Application for Authorization under Solid Waste Management (Processing/recycling/treatment and disposal of solid waste) under the Solid Waste Management	Environment and Forest
Application for Authorization under the Bio Medical Waste Management and Handling Rules, 2016	Pollution Control Board Assam
Application for Auto Renewal of Factory License Form No 2	Labour Welfare
Application for Auto Renewal of Trade Licence	Housing and Urban Affairs
Application for Brand Registration	Excise
Application for Building Assessment for RCC / Semi-RCC and Assam Type House	Housing and Urban Affairs
Application for Certificate of Good Manufacturing Practices (GMP) to manufacture of Ayurveda/Siddha or Unani drugs	Health and Family Welfare
Application for Certificate of Renewal of Good Manufacturing Practices (GMP) to manufacture Ayurveda / Siddha or Unani drugs	Health and Family Welfare
Application for Consent to Establish under the Air (prevention and control of pollution act, 1981) & Water (prevention and control of pollution act, 1974)	Environment and Forest
Application for Consent to Operate under the Water (prevention and control of pollution act, 1974) & Air (prevention and control of pollution act, 1981)	Environment and Forest
Application for Dealers License Seeds – Retail	Agriculture and Horticulture
Application for Dealers License Seeds – Wholesale	Agriculture and Horticulture



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Utility Services

Utility Services





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Utility Services

Service Name	Department Name
Application for new Low Tension connection (APDCL)	Power (Electricity)
AUWSSB Water Bill Payment	Assam Urban Water Supply & Sewerage Board
AUWSSB Water Connection Application	Assam Urban Water Supply & Sewerage Board
GMDW&SB Water Bill Payment	Guwahati Metropolitan Drinking Water & Sewerage Board
GMDW&SB water Connection Status	Guwahati Metropolitan Drinking Water & Sewerage Board
GMDWSB Water Connection	Guwahati Metropolitan Drinking Water & Sewerage Board
Pay Electricity Bill	Power (Electricity)
Pay Property Tax other than GMC Area	Housing and Urban Affairs
Print Duplicate Receipt	Power (Electricity)
Property Assessment	Housing and Urban Affairs
Recharge Prepaid Meter	Power (Electricity)
Smart Prepaid Balance	Power (Electricity)
View Electricity Bill	Power (Electricity)



PFC at GP Office
GP: Khumtai
Block: Golaghat Central
District: Golaghat
State: Assam



PFC
Block: Golaghat North



PFC
Block: Kakodonga

Services to the Citizens

- **Authorized CSC** available in GP area also providing services under RTPS in the State.
- **Digipay Sakhi** under ASRLM providing Banking Services in Rural area



Thank you

