भारत सरकार इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय राष्ट्रीय सूचना - विज्ञान केंद्र महाराष्ट्र राज्य केंद्र ११वां तल, नवा प्रशासन भवन, मंत्रालय, मुंबई - 400032



Government of India

Ministry of Electronics & Information Technology

National Informatics Centre Maharashtra State Centre

11th floor, New Administrative Building, Mantralaya, Mumbai - 400032



Technical Services
for State and central
Govt. departments

Software
Development

High Court

Central Government
Offices

Communication

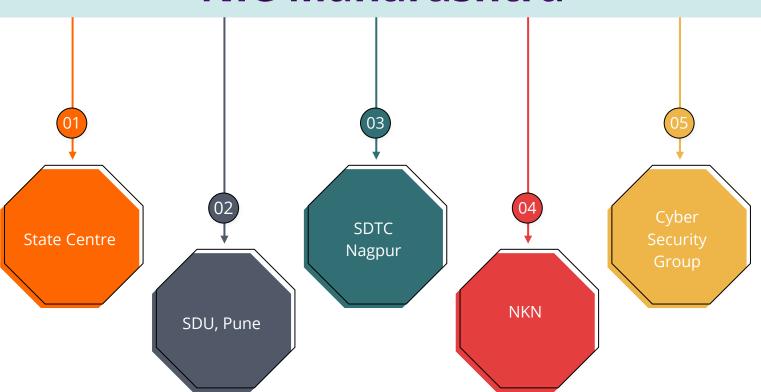
Video Conferencing
Via NICNET

NIC Offices

NIC Offices

Technical Support to Collector Offices, Zilla Parishad, Districts
Courts and all allied offices of State and Central Government

NIC Maharashtra





e-Governance Services by NIC Maharashtra



A digital Workplace Solution for government



GePNIC Government e-Procurement



ePDS Public Distribution System



Human Resource Management



RTI Online



e-Hospital



e-Courts

District Good Governance Index Portal









Secure, Scalable &



Seed Authentication Traceability and Holistic



PM- Kisan Samman Nidhi



Integrated Road Accident **Database**



e-Transport

Ecosystem

Interoperable Criminal Justice System





Sugamya Website as a Service Vikak



Inventory



SARAL **Education Portal**









Service Plus



ePrisons



Sandes instant Messaging Platform



National Social Assistance Program



MGNREGA



E-Quasi Judicial Courts

G₹AS













NIC Mini Cloud Data



Video Conferencing Services



BEAMS & eCabinet eGRAS



Land Record Management







Center Mumbai



e-office

A Digital Workplace Solution for all government employees



https://eoffice.gov.in/

- It is a cloud enabled software.
- Work from anywhere.
- Assured Data Security & Integrity





Central Users

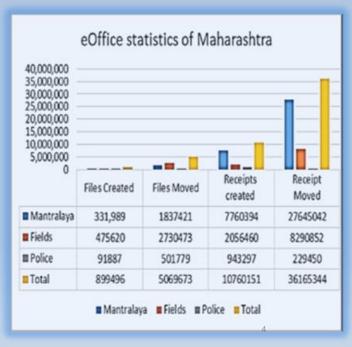


PSU Users





- · Simplified, responsive, effective and transparent
- Supports governance by ushering in effective and transparent processes.
- Increases accountability, Enhances transparency and aids in decision making



District Good Governance Index Portal



Agriculture & Allied Sector



Industry



Development







https://dggi.maharashtra.gov.in/

- Districts' performance scores across 160+ indicators
- Dashboard with graphs and charts for data analysis
- Comparative performance assessment across the state

Capabilities and Performance Assessment Framework

Identifies Development Opportunities

Good Governance Index

Guides Targeted Growth Strategies

Data-Driven Decision Making



Social Development



Financial Inclusion



Judiciary and Public Safety



Environment



Governance

eHRMS Maharashtra

An initiative of GAD, Government of Maharashtra under G2G e-Governance (https://mahaehrms.nic.in)

Recruitment to Retirement digital platform for Maharashtra Government employees.

Salient Features

- User friendly
- Bilingual
- Secure Access
- Single Sign On
- An Open Source Technology Stack
- Role Based Functionality
- Integration with Biometric Attendance, Sevarth, Mahapar & iGoT System.



Modules

- Recruitment
- Digital Service Book
- Employee Services
- Training
- Statutory Compliance
- Transfer & Posting
- Departmental Enquiry
- e-Orders
- Retirement

Departments Onboarded

42 17000

Service Book

Digitized

Leave Application 15750

Capacity Building

Training Conducted – 145

No. of Participants - 3745



e - PROCUREMENT

https://mahatenders.gov.in

The eProcurement System automates electronic tendering, reducing cycle times, lowering costs, and enhancing transparency for departments and bidders.

Salient features

Single product, configurable workflow with selective features.

Facilitates RFP / RFQ / EOI / Global tenders with Multi Currency.

Open/Single/Limited/Reverse-Forward Auction/QCBS/RC.

Online Tender Fee, EMD Payment and automatic Refund.

Complete transparency through Tender Status in Public Domain.

Automatic Comparative charts.

SMS-Mail alerts/Mobile App/Dashboard

Grievance Escalation.



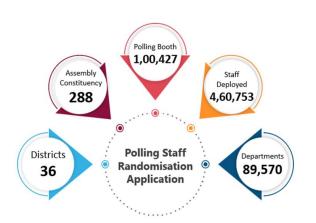


Parliamentary and Assembly Election 2024

Applications Developed and Hosted by NIC

- Centralized Polling Staff Randomisation
- Counting Staff Randomisation
- Postal Ballot Management





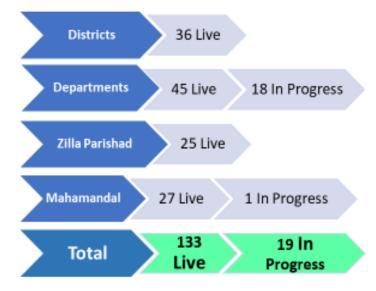
- Online Randomization: Facilitates three levels of randomization for polling staff and micro observers with booth-based deployment (e.g., Sakhi Booths, PwD Booths, Sensitive Booths).
- Comprehensive Dashboard: Offers a comprehensive view for CEOs,
 DEOs, ROs, and department users to manage election processes.
- Data Management and Analysis: Enables staff data entry, EPIC upload, postal ballot requests, shortfall analysis, and customized parameter tuning per district needs.
- Orders and ID Generation: Generates detailed reports & orders post-randomization and creates ID cards for polling staff with photos.
- Training: Schedules training sessions, tracks attendance.



Honourable Chief Minister's 100 Days Program:

NIC and DIT, GoM migrated 100 Government of Maharashtra websites to S3WaaS





Al Integration initiative with S3WaaS websites

- 1. Translation to Regional languages using Bhashini Plug-in
- 2. Text to Speech integration with Bhashini Plug-in

(Finance Department website integrated with both Plug-Ins)



Seed Authentication Traceability And Holistic Inventory

https://seedtrace.gov.in/



Information on Seed availability from Micro to

SATHI

National platform



Seed Bags Production 30 Lakh+



Seed bags moved by manufacturers 10 Lakh+



Seed bags sold to farmers 40K+





Seed Authentication Traceability & Holistic Inventory

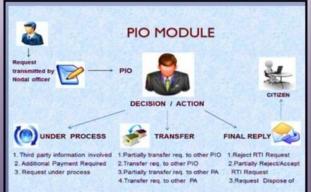
- o National platform to cover complete Seed Eco system
- o Ensures the supply of authentic seeds to farmers
- o Information on Seed availability from Micro to macro level
- O Distributed Development model (HQ, Odisha, Maharashtra)
- NIC Maharashtra: Phase II (Seed Supply Chain)
- Microservices based Architecture
- o Phase II Roll out initiated in 10 states (Maharashtra, Rajasthan leading)
- o Blockchain PoC for Seed Certificate and Seed bag movement

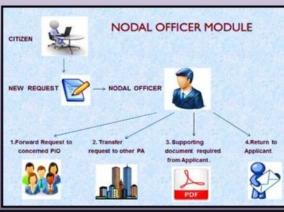


RTI Online

URL: https://rtionline.maharashtra.gov.in/

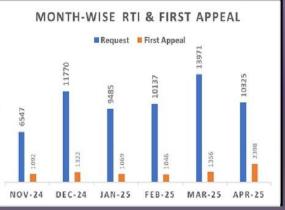














Chief Minister's Relief Fund

URL: https://cmrf.maharashtra.gov.in/



Enables citizens to donate to the Chief Minister's office online using a secure payment gateway

Rs. 31 .44

Crore+

41 K +

Provision for online application for relief Updates on all procedures & information required to apply relief Complete end to end processing of the relief applications received

Timely notification to the citizen

Number of donations

received online

Amount of donations received online

Number of relief applications received

Online donation

- 2 Download donation receipt
- Apply for relief aid
- A Speedy relief help to maximum needer citizen

Salient Features

- 5 Track relief application
- 6 View important notifications



DONATE



DONATION

STATUS ENQUIRY



TOP DONORS



APPLY ONLINE



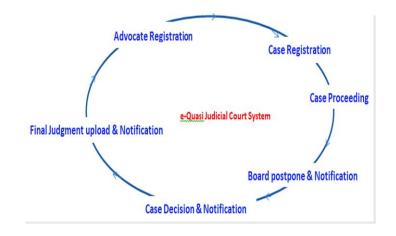
APPLICATION STATUS

ENQUIRY



eQJCourts Quasi Judicial Courts Information System

- Registration, tracking, and management of cases and proceedings related to Revenue, Land Records, and the Inspector General of Registration (IGR).
- Service-Oriented Architecture (SOA) and Container-Based Application.
- An open-source technology stack







1696 Quasi Judicial Courts





758548 Disposed Cases



2259899 Petitioners



64439 Advocates



488052 SMS Sent



Total Users Trained

1191 Users

5200



e - HOSPITAL



https://ehospital.gov.in

- Vision to improve the delivery of healthcare services
- A one-stop solution to connect patients, hospitals and doctors

Online patient portal for delivery of citizen centric services like online appointment booking, access to lab reports online & blood availability status.

ABHA Integration Maintain Health Records & HMIS data digitally Scan and Share facility for Queue Management.

Provision for OPD, IPD, Clinic(OPD and IPD), Billing, LIS, RIS, Store and Pharmacy, OT management, Dietary and Laundry



66 hospitals onboarded

31 lakh+ Patients registered



























INDIAN CUSTOMS EDI SYSTEM

https://www.ices.nic.in/

The Indian Customs EDI System (ICES) is designed to exchange/transact customs clearance related information electronically using Electronic Data Interchange (EDI).

A large number of documents that trade, transport and regulatory agencies are required to submit/ receive in the process of live customs clearance

Salient features



Internal Automation of Custom Houses.



Paperless & Fully Automated Customs Clearance System.



Online, real time interface with trade.



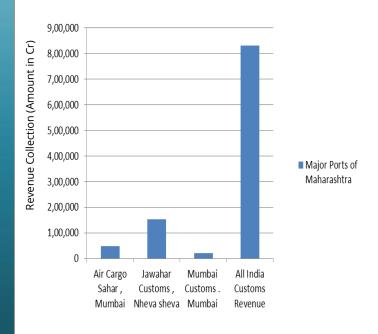
Single Window Interface for Facilitating Trade (SWITF).



e-Sanchit to facilitate trade for paperless processing of documents.



Customs Revenue from Major Port of Maharashtra (2024-25)





PM-Kisan Samman Nidhi

Ensuring Social Security for Small and Marginal Farmers (SMFs)





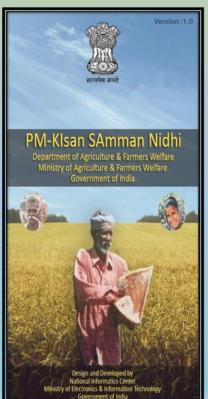
- Translation for PAN India implementation of Pradhan Mantri Kisan Samman Nidhi scheme (PM-KISAN).
- The portal provides an end-to-end technology solution to transfer funds directly into the accounts of farmers.
- The solution enabled creation of farmers' database in the process.

• Registered beneficiaries

97.75 Lakhs
• Eligible beneficiaries with active registration

• Amount of benefit for the 19th installment

• Eligible beneficiaries for the 19th installment of the scheme



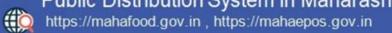


Inter-state

Portability



Public Distribution System in Maharashtra









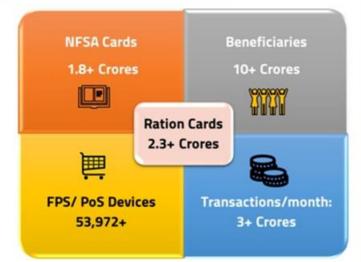
End to End computerization



PoS at Fair Price Shops



Biometric Authentication



Aadhaar Authentication



राशन

कार्ड









Allocation & Supply Chain



One Nation One **Ration Card**











Award SKOCH Order of Merit Bronze Award, 2018











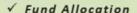
簂





National Social Assistance Programme

https://nsap.nic.in/



- √ Fund Requirement Estimation
- √ Identification Of Pensioner
- ✓ Process Appeals
- √ Sanction Of Pension
- √ Disbursement Of Pension
- √ Verification Of Pensioner
- √ Discontinuation Of Pension

12,58,460

Total Number of Beneficiarie s registered

12,45,035

Total Number of Bank Accounts entered in system

11,05,077

Total Number of Aadhar verified data

12,731

Total Post Office Accounts -

Schemes

Indira Gandhi National Old Age Pension Scheme (IGNOAPS)

Indira Gandhi National Widow Pension Scheme (IGNWPS)

Indira Gandhi National Old Age Pension Scheme above 80 (IGNOAPS80)

Indira Gandhi National Disability Pension Scheme (IGNDPS)

> National Family Benefit Scheme (NFBS)





NREGA

MAHATMA GANDHI NATIONAL RURAL EMPLOYMENT GUARANTEE SCHEME Application



Maharashtra





Job Cards issued 138.02+Lakhs



Workers 291.68+Lakhs



Person Days 6.19+Crores



Assets Created 29.05+Lakhs

Vision

To enhance the livelihood security of rural households across the country To provide at least 100 days of guaranteed wage employment in a financial year



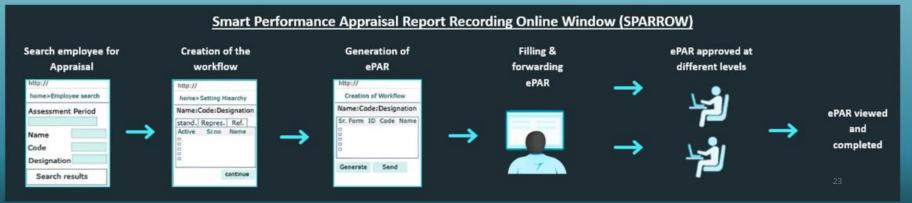
SPARROW MAHAPAR

URL: https://mahapar.maharashtra.gov.in

SPARROW-MahaPAR is a web-based application designed to file & process the APAR (Annual Performance Appraisal Report) of officials/users electronically.







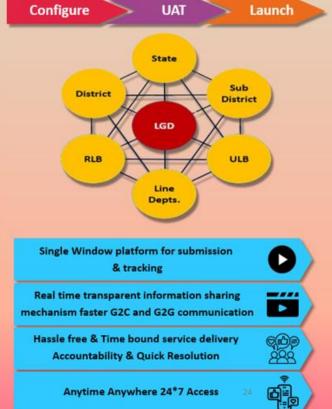


ServicePlus

URL: https://serviceonline.gov.in

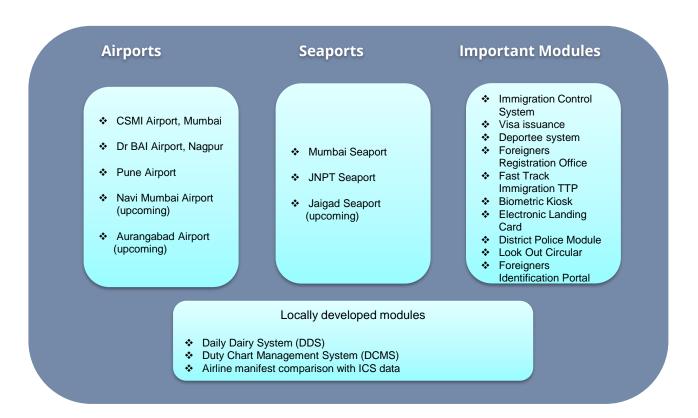






Immigration Visa Foreigner's Registration & Tracking (IVFRT)

The MMP was conceptualized by the Ministry of Home Affairs with the core objective to develop and implement a secure and integrated service delivery framework that facilitates legitimate travelers while strengthening security. The project scope includes Indian Missions abroad, Immigration Check posts(Airports and Seaports), FRROs and FROs in Districts.





SIMNIC Status Information Management system by NIC

URL: https://mahasim.nic.in





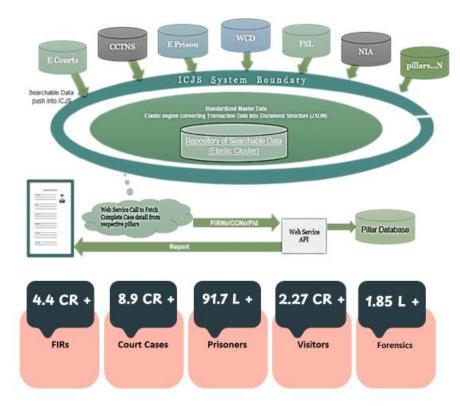
Interoperable Criminal Justice System (ICJS)



Seamless flow of information among pillars of Criminal Justice System to achieve 'One Data Once Entry'



- One Data Once Entry
- PAN India Search
- Criminal Network Visualization
- · Dashboards for each domain
- Investigation & Monitoring tools
- Mini Statement of a case





DILRMP- Land Records (Maharashtra)



e-Mahabhumi: The Citizen Centric Portal for Land Records services

Online Services

- Online Payment base Digitally signed 7/12, 8A, Ferfar, Property Card and eRecords (Premium Services)
- e-Chawadi Citizen Portal (Premium Services)
- e-Mojni (Premium Services)
- e-Records (Archived Documents) (Free Services)
- Mahabhunakasha (Maps with Land Records) (Free Services)
- e-Hakk (Apply online for mutation) (Free Services)
- Aaplichawdi (Village digital notice board) (Free Services)
- Bhulekh (View online 7/12,8A,Property Card) (Free Services)
- Civil Court Case Status Information on RoR (Free Services)
- Mutation Application Status (Free Services)



Mahabhumi Statistics

7.2 Cr 7/12 Downloads

2.3 Cr Downloads

28.6 L Ferfar Downloads

8.2 L Property Card Downloads

19.8 K

e-Records Downloads

eTransport Ecosystem

Automobile & Component Manufacturers

- ✓ Platform for model certification
- Vehicle Inventory Upload
- Integration with Vehicle registration & Component Fitness Process

Dealers

✓ Integrated Vehicle Registration process through Vahan

Banks

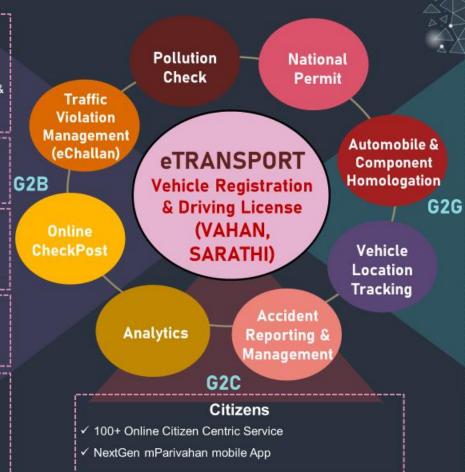
- ✓ ePayment Integration
- ✓ Improved Loan processing system through data access

Insurance Companies

- ✓ Identification of uninsured vehicles
- ✓ Easy Claim Settlement process

Transporters

- Easy, efficient and transparent access to services
- Anytime, Anywhere access to services
- ✓ Paperless, Cashless Transactions



Pollution Check Centre

Real time access to vehicle data

Easy certification process

e Complete automation of operations Efficient Workflow & service delivery

Transport

Paperless operations

FASTag/ NHAI

Data access

through linkage with vehicle (Vahan)

Courts

Case Pendency getting Reduced

Agencies (Data Consumers) GSTN/eWay Bill, Ports, NCRB, NATGRID, CCTNS, State & Central Police, etc.

Other Government

External Applications (service access through API)

UMANG, Digilocker, eDistrict, eMitral. SARAL, SAKALA, MahaOnline, etc.



INTEGRATED ROAD ACCIDENT DATABASE (iRAD)

ADVANCING ROAD SAFETY

| Objectives | Stakeholders | Integrated with |
|--|---|-----------------|
| Onsite Accident Data Collection | Police Department | Vahan |
| Black Spot Identification | Transport Department, Health Department | Sarathi |
| Improvement of the Accident-Prone area | Road Owning Agencies | CCTNS |



Total Accidents:1,06,462

| Features | | | |
|---|--|--|--|
| Available in Mobile and Web Platform | Online / Offline Data entry option with auto-sync mechanism | | |
| Accident ID with limited critical details | Role based Dashboard for the respective States/Departments | | |
| Local Language Interface and enabling the respective State for suitable translations | Support for FIR creation, Vehicle Damage Assessment, Accident spot investigation, & Patient treatment | | |
| Easy Data Entry – Dropdown selection using Check box and Radio Button | Standard MoRTH Reports and Other State specific reports | | |
| Capturing GPS Location of accident site through base map reference so that exact accident location can be identified | Possibility to integrate with other schemes like EPFO, PM Gati Shakti etc. | | |
| Local Language Interface and enabling the respective State for suitable translations Easy Data Entry – Dropdown selection using Check box and Radio Button Capturing GPS Location of accident site through base map reference so that exact | States/Departments Support for FIR creation, Vehicle Damage Assessment, Accident spot investigation, & Patient treatment Standard MoRTH Reports and Other State specific reports Possibility to integrate with other schemes li | | |



Grievous Injury

60,374

(32.8%)

Dead 55,796

(30.3%)

Minor Injured

68,142 (37.0%)



29 States | 7 UTs 8,052 Court Est. | 25 High Courts 26 Crore Cases 28 Crore Orders & Judgements



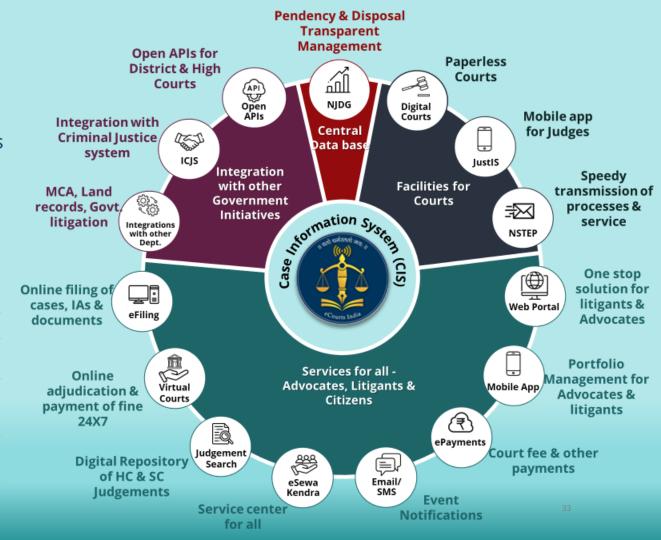
Gems of Digital India Award

Platinum Digital India Award for Excellence in Digital e-Governance

> National Gold award for excellence in Government Process Re-engineering for Digital transformation

> National award for institutions engaged in empowering persons with

National Gold award for excellence in providing Citizen





An innovative solution to adjudicate traffic violation cases online with round the clock functioning capabilities.

- Number of judges performing judicial work in adjudicating traffic challans across the State reduced considerably
- Adjudication of cases from any location 24X7

22 States/ UTs

5.3 Crore Cases

₹ 584 Crore Fine Collected

National e-governance (Gold category) award under 'excellence in governance in government process re-engineering for digital transformation' category

Services Offered



Pay fine online



Verify Payment



Re-print the payment acknowledgement



Provision to contest the case

Integration with other systems

- eChallan
- Case Information System
- ePay
- Vahan
- SMS Gateway

Key Features



Online adjudication



Reduced footfall in Courts



Automatic calculation of fine



Plead guilty & online payment



SMS alert



Contest the case



A complete end-to-end solution developed for online filing of cases, documents & applications in High Courts and District Courts of the country.

28 States/ UTs

53 Lakh Cases filed

- **1.3** Crore documents uploaded
 - **5.7** Lakh oaths recorded

- Entire filing can be done in asynchronous mode without Advocate and clients meeting each other
- Submission of pleadings in the courts, video recording of oath, even when Client, Advocate and Court are geographically situated at different locations



Key Features



Bilingual (English & local language)



Online submission of pleadings



Facility to e-Sign pleadings



Online payment of Court fees



Facility to record oath



Templates simplifying drafting of pleadings

National Generic Document Registration System

e-Governance initiative by Department of Land Resources, under mission mode project DILRMP

One Nation One Registration

Common, configurable, web enabled, multilingual compliant system

Targeted at addressing diversity prevailing across the States/UTs on account of various languages, processes, formulae and formats

Citizens empowerment by enabling property valuation on a click and allied processes (Ease of doing business)

All registration stake holders on single platform

Features

- ✓ Automation rule engine for valuation and stamp duty calculation
- ✓ SMS and email interface
- ✓ Single sign-on
- Dashboard for all stakeholders
- ✓ Aadhar eKYC authentication and eSign integration
- √ Search of legacy data
- ✓ Cloud enabled

Statistics

1200 +

SRO

44000 Cr +

Revenue

67 Lakh +

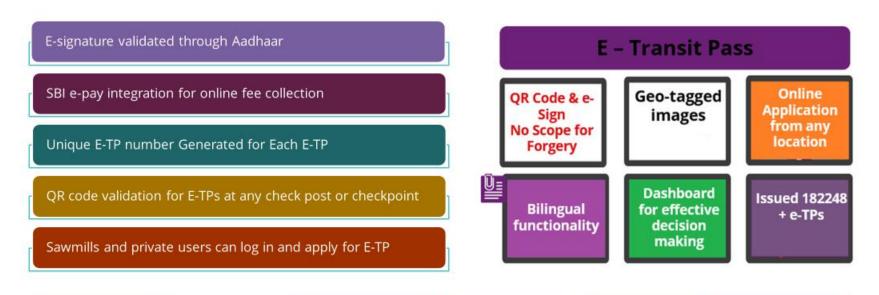
Registered

16

States

36

e-Transit Pass for timber transport





e-Auction System

https://eauction.mahaforest.gov.in

Overview

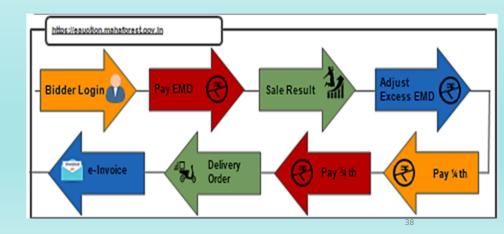
An online bidding system for the stakeholders of Maharashtra Forest Department and Forest Development Corporation of Maharashtra.

Objectives

Single 'Secured' window portal to service to all internal and external intending buyers stakeholders **Payment** Obtain best gateway to value and the external highest price. stakeholders

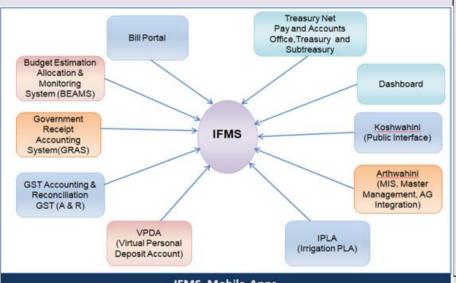
| No. of | Total sale | Total sale |
|----------|------------|--------------|
| auctions | lots | amount |
| 2426 | 173879 | Rs. 1294 Cr. |

Auction Process



Integrated Financial Management System (IFMS)

- An umbrella application of Integrated Financial Systems
- Make budgeting processes more efficient, improves cash flow management, allows real-time reconciliation of accounts
- Management Information Systems (MIS) improves accuracy and timeliness in accounts preparation for better financial management and improved quality of governance in States.



Internal Stakeholders

- 1. Finance Department
- 2. Directorate of Accounts & Treasuries
- 3. Regional Offices
- 4. Treasury
- Sub-Treasury
- 6. State Departments
- 7. Controlling Officers
- 8. Employees and Pensioners
- 9. Drawing and Disbursing Officers (DDOs)
- 10. Self Drawing DDOs

External Stakeholders

- 1.Controller General of Accounts (CGA)
 - 2. State Accountant General
 - 3. Reserve Bank of India(RBI)
 - 4. Agency Banks
 - 5. Citizens
 - 6.Vendors
 - 7. Financial Institutions
 - 8. DBT Applications
 - 9. Departmental IT Systems
 - 10. PFMS

| Sr. No | Name | |
|--------|----------------------------|-------|
| 1 | Treasury + PAO | 35 |
| 2 | Sub-Treasury | 324 |
| 3 | DDOs | 15000 |
| 4 | Administrative Departments | 40 |



Explosives Control System



https://sett.peso.gov.in/pesoweb https://lsda.peso.gov.in/LSDA/ https://online.peso.gov.in/PesoOnline/

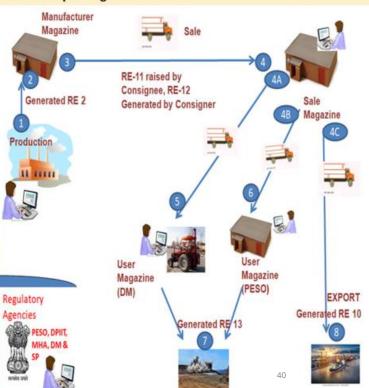


Track explosives movement from manufacturer to end-user in real-time using 2D barcodes at the package and unit level

· Identify the last legal owner of SETT sized unclaimed explosives · Single sign-on for managing multiple licenses in one profile. · Integration with systems like **Paperless** NSWS, VAHAN License · Digitally signed approvals · Real-time tracking of application Paperless application interface for applicants LSDA Integrated with PESO SETT system

Electronically Issued NOC





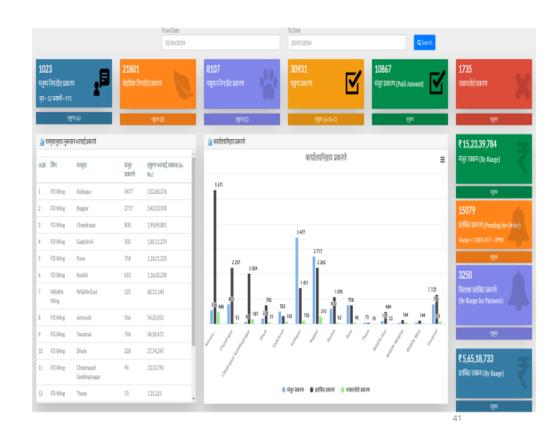
Wildlife Compensation Monitoring System

Objective

- Online Wildlife Compensation System to streamline all processes
- Ensures timely completion within designated service timelines

<u>Features</u>

- Unique ID allocation for the application
- Processing the application within the deadline
- Real-time status tracking of applications
- E-signed orders issued online
- stakeholders can download their orders



National Informatics Centre Services Inc.

- A section 25 Company registered in 1995 under the Companies Act, 1956 to facilitate implementation of Digital/e-Governance projects in the Country.
- Implemented more than 25000+ projects.
- Having rich experience of 29 years to provide ICT solutions.
- Providing end-to-end, ICT solutions



Contact us:

National Informatics Centre Services Inc. 1st Floor (Hall No.2 & 3), NBCC Tower, 15, Bhikajicama Place, New Delhi – 110066

Follow us on:

- @Meity_NICSI
- in National Informatics Centre Services Inc.
- meity_nicsi

NIC Mini Cloud Data Centre

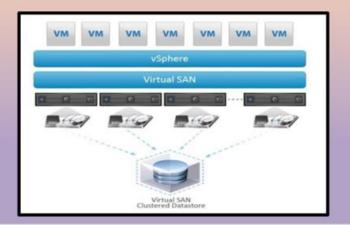
Mumbai

Websites can be hosted on this Mini Cloud data center using Windows and Linux Platforms.

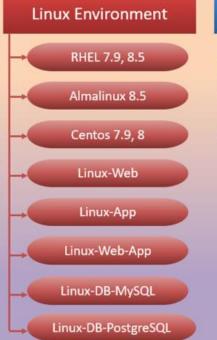
Salient Features

Supports all programming languages such as ASP.NET, JSP, PHP, etc.

Database Support of SQL Server, MySQL, PostgreSQL on Windows and Linux Platform.











NKN

National Knowledge Network

National Knowledge Network (NKN)/NICNET Point of Presence (PoP) is set up at NIC Belapur Navi Mumbai. This PoP was inaugurated on 12 Aug 2012 by then Principal Scientific Advisor (PSA) to the Government of India. This PoP is considered as Super core PoP in NKN/NICNET topology and is connected to other super core/core PoPs of NKN/NICNET through multiple 10 G links.

All the 36 NIC District Centres in Maharashtra are connected to this PoP through 1Gbps/100 Mbps/34 Mbps links through NKN/NICET approved service providers. 81 research & educational institutes are connected to NKN at this PoP either through 1 Gbps link or 100 Mbps link.

Some of the premier institutes like IIT Bombay, TIFR Mumbai are connected to this NKN PoP over redundant links of 10 Gbps. This PoP also caters to Internet Gateway Services to NKN/NICNET users in Maharashtra as well as other States. The total internet bandwidth capacity from this PoP is 36 Gbps through various ISPs. Google cache servers, as well as Akamai cache servers are also co-located here for the NKN/NICNET users. This PoP is functional on a 24x7 basis.

उभरती हुई प्रौद्योगिकी पर पहल Initiatives on Emerging Technology

Jigyasa - Al Powered Navigation tool

Makes websites and portals, curiosity-friendly.



User Query Input

Users can either type or speak their queries to initiate navigation on government websites and portals, enhancing accessibility and user engagement.



Query Vectorization

The input query is transformed into a vector representation for efficient processing.



Chunk Retrieval

Relevant content chunks are retrieved from the vector database based on the vectorized query.



LLM Context Processing

The LLM model processes the retrieved chunks to understand context and relevance.



Suggested URLs

The system recommends the best-matched URLs and sections based on the processed context.



User Redirection

Smoothly redirects users to the most relevant pages for a seamless experience.

Suchak: NER

Domain Specific Named Entity Recognition

NER- Named Entity Recognition

It uses spacy-transformer NER model for Entity Recognition from Unstructured/Semi-Structured documents.

OCR based text extraction

Text is extracted from images and pdf using OCR.

Extracted Text used for NER

The extracted text is used for Named Entity Recognition.

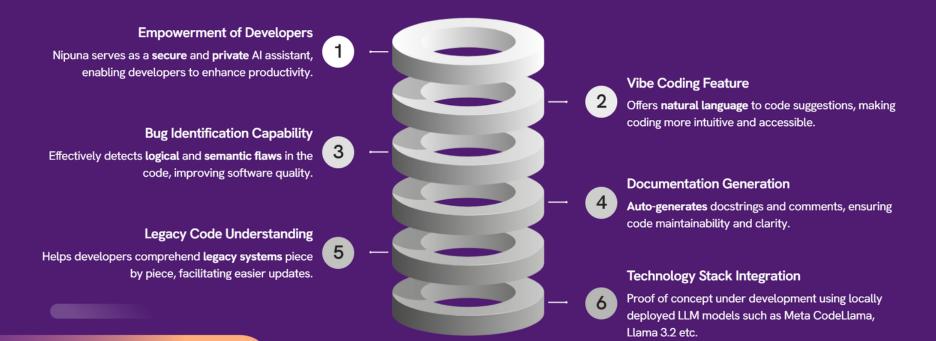
Custom Domain Specific Finetuning and Seamless Integration with other Applications

Can be further finetuned on custom datasets and integrated with other downstream applications where the structured data can be utilized.

Facilitates Analytics & Decisions

Supports downstream analytics and decision-making by providing accurate and timely data extracted from documents.

Nipuna: Al Powered Software Development Assistant



Blockchain – NIC Maharashtra Initiatives





Platform: Hyperledger Fabric, Hyperledger Sawtooth **Tools**: Hyperledger Explorer, Hyperledger Caliper

Nursing Certificates on Blockchain

- Nursing certificates issued by Maharashtra Medical Education Department
- Certificate Metadata pushed on Blockchain
- In collaboration with CoE-BCT, Bangalore
- Approx. 50-60 K certificates issued per year
- Inaugurated by Hon. Chief Minister on 17th April 2025





























































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