National Informatics Centre

Maharashtra State Centre

11th Floor, New Administrative Building, Madam Cama Road, Mantralaya, Mumbai - 400032
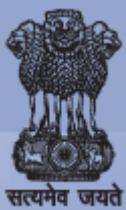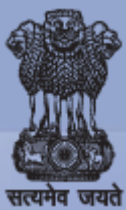
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About Us

NIC Maharashtra State Centre, Mumbai was setup in 1986 at 8th floor, Air India Building, Nariman Point Mumbai. Thereafter, as per the MoU signed with Government of Maharashtra in June 1988, State Informatics Officer was appointed and NIC State Centre was setup at 11th floor New Administrative Building, Mantralaya. NIC Maharashtra State Centre provides software development, internet, communication services and Video conferencing via NICNET to State and Central Govt. Departments in the State of Maharashtra.

NIC project offices are located at Secretariat, Bombay High Court at Mumbai and its benches at Aurangabad and Nagpur. NIC District centres are located at Collectorate office in 36 Districts, District Informatics Officer and Additional District Informatics Officer posted at each District are managing these District Centres. These District Centres provides ICT support to Collectorate offices, Zilla Parishad, District Courts and all allied offices of State and Central Government.

Message

Hon'ble Chief Minister of Maharashtra

National Informatics Centre Maharashtra has done excellent work in implementation of various e-Governance projects in Maharashtra State. NIC has provided IT driven solutions for the Government Departments in Maharashtra State.

I appreciate NIC for not only playing an instrumental role in ICT services but also for creating digitally enabled ecosystem for the Government, which is providing data for various developmental schemes.

An important role is being played by the NIC Maharashtra State Centre in implementation of e-Governance projects. Application software systems such as DBT (Direct Benefit Transfer schemes) & Public Finance Management Systems (PFMS), e-Procurement, Driving Licence and Vehicle Registration System, Manav Sampada Information System (for more than 3 lakhs employees of Rural Development and Zilla Parishad), Property Registration are implemented successfully in Maharashtra.

Our Government is making extensive use of NICNET services for Video conferencing and Email at Mumbai and 36 Districts.
The team led by SIO NIC Maharashtra State Centre and DIOs/ADIOs at District Centres have done excellent work. NIC Maharashtra is coordinating very well with State Government IT Department for rollout of State level e-Governance projects.
I would like to place on record my appreciation for the ICT support given to the Departments of Government and hope that similar efforts will continue in future for bringing Government and Citizen closer by using digital technology.

UDDHAV BALASAHEB THACKERAY
Hon'ble Chief Minister
Government of Maharashtra

Message

Chief Secretary of Maharashtra

National Informatics Centre Maharashtra, as a technology partner of the Government has provisioned IT driven solutions for the Government Departments in Maharashtra State.

I am happy that NIC, with its core expertise to provide the ICT enabled services is playing an important role in the implementation of e-Governance projects. Through their range of digital solutions like, Public Finance Management Systems (PFMS), ePDS, eProcurement, Land Record and Registration computerization, value added services of Video conferencing and Email, NIC is supporting the State Government at Mumbai and 36 Districts.

I take this opportunity to convey my hearty congratulations to State Informatics Officer for the commendable ICT support given to the Departments of Government. I am certain that the same will continue to strengthen the Government in delivering the citizen services.

SITARAM KUNTE, IAS
Chief Secretary
Government of Maharashtra

e-Governance Projects

PM Kisan (https://pmkisan.gov.in)

NIC Maharashtra has successfully implemented PMKisan in the Districts of Maharashtra. More than 1.30 crore farmers of Maharashtra are beneficiaries of the scheme. Farmers are receiving the benefit through PFMS in their bank accounts directly.

(Hon. Prime Minister interaction with farmers in Maharashtra)

e-Governance Projects

eProcurement (https://mahatenders.gov.in)

The eProcurement System of Maharashtra enables the Departments to publish tenders online. The project has been successfully running across Maharashtra since 14th Dec 2011 and the penetration is till the Gram Panchayats of the State.
e-Payment Integration of Tender Fee and EMD through State Bank of India and multiple payment options.

	FY 2018-19	FY 2019-20	FY 2020-21
No. of Tenders published	2,40,678	2,17,010	1,60,722
Approximate value of Tenders (in Rs.)	1,44,844 Crores	1,23,134 Crores	70,549 Crores

Best performance award for eProcurement given to Maharashtra.

Award:
Received Best G2B Initiative Award in 2013 and Best Performance Award for implementation of e-Procurement system in Maharashtra in January 2018.

e-Governance Projects

ePDS (https://mahaepos.gov.in)

Aadhaar enabled Public Distribution System is implemented in Maharashtra. All the Point of sales devices in the Fair Price Shops are Aadhaar enabled. 'One Nation, One Ration Card' scheme and inter-state portability is enabled in the state.

➢ No. of Ration Cards: 2.37 Crores
➢ No. of NFSA Cards: 1.55 Crores
➢ Total no. of beneficiaries (approx.): 10 Crores
➢ No. of PoS devices: 52,519
➢ Average No. of Transactions per month: 1.75 Crores

Award:
Received SKOCH Order of Merit Bronze award for successful implementation of ePDS software in the state on 23/06/2018 at New Delhi.

e-Governance Projects

Right to Information online (https://rtionline.maharashtra.gov.in)

This portal is to file RTI application/first appeal online along with payment gateway for the Mantralaya Departments/Public Authorities of the Government of Maharashtra.
Fee payment can be made through Internet Banking/Debit Card/Credit Card.

Implemented in Secretariat and Districts. **No. of Public authorities: 200**

National Land Record Modernization Project (NLRMP)

Computerization of Land Records (eFerfar) in Maharashtra
https://bhulekh.mahabhumi.gov.in

e-Governance Projects

eOffice: https://eoffice.maharashtra.gov.in

Office automation workflow software implemented in Maharashtra Secretariat, Central, State Government Departments, PSUs and District Collector offices in Maharashtra.
eOffice is implemented in Maharashtra since 2012.
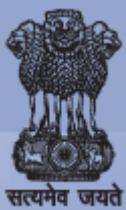
No. of Instances: **37**
No. of Users: around **29,500**

Demonstration of eOffice software to Hon'ble Chief Minister, Maharashtra

Inauguration of eOffice by Director General of Police, Maharashtra at Meera-Bhayander and Vasai-Virar Police Commissionerates

e-Governance Projects

Smart Performance Appraisal Report Recording Online Window (SPARROW)

Central Services: https://sparrow.eoffice.gov.in
A Workflow based system to submit Performance Appraisals for IAS, IPS, IFS and ICLS officers.

State Services:
Similar system to submit Performance Appraisals for State service officers.
https://mahapar.maharashtra.gov.in
Implemented for more than 37,000 officers (in 30 Services) of Government of Maharashtra.

CONFONET (https://confonet.nic.in)
The CONFONET project has been implemented at State Commission, Mumbai and each of the district forum in Maharashtra. The target audience are Consumers, Consumer Activists and NGOs, Members of Consumer Courts, Bar Councils, Advocates. Services provided are Information on Consumer Rights and Protection, Online Cause Lists, Online Judgments, Online Case Status and Case History

E-Daakhil: eFiling application with online fees payment integrated with GRAS (Government Receipt Accounting System) of Govt. of Maharashtra. This application was launched on 18th September 2020.

e-Governance Projects

Aadhaar Enabled Biometric Attendance System (AEBAS)

Attendance Recording System using Aadhaar authentication service for Central and State Government Employees.

Central Government Offices: (https://central.attendance.gov.in)
No of Departments on-boarded: 541,   No of Employees Registered: > 1.15 lakh

Government of Maharashtra: (https://maharashtra.attendance.gov.in)
No of Depts/offices on-boarded: 227, No of Employees Registered: > 3,74,000

Central Railway: (http://railways.attendance.gov.in)
No of Departments on-boarded: 16, No of Employees Registered: > 6,000

16

227

541

■ Central Government Offices
■ State Government Offices
■ Railway Offices
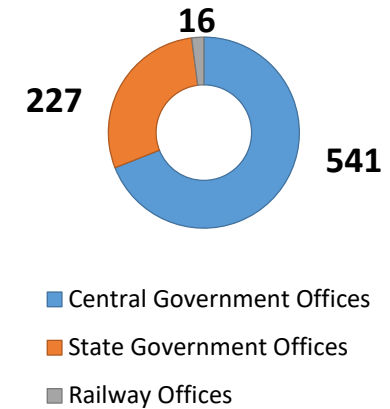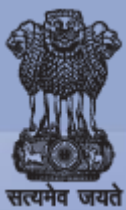
e-Governance Projects

Jeevan Pramaan (https://jeevanpramaan.gov.in)
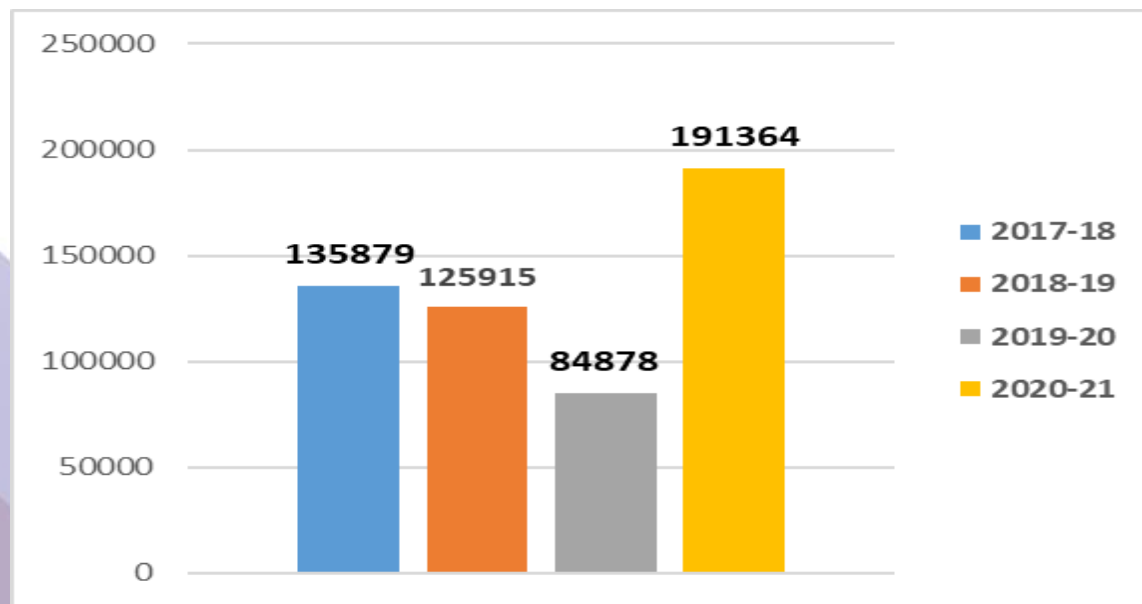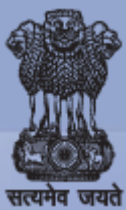
System generates Aadhaar authenticated Digital Life Certificates for the pensioners.

Implemented for Government of Maharashtra since 2017. More than 1,90,00 State pensioners have availed Digital Life Certificates facility during 2020-21.

Implemented for MCGM, NABARD and Ulhasnagar Municipal Corporation.
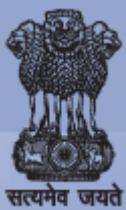
e-Governance Projects

National Scholarships Portal(https://scholarships.gov.in)

A work flow-based application for Student Registration, Applying for Scholarship scheme, Institute/School/College/ Department verification, sanctioning and disbursement of Scholarship. Implemented central Scholarships schemes for Departments of Maharashtra. (https://scholarships.gov.in)

Maharashtra is one of the Top 5 States in terms of no. of applications received and Scholarship amount disbursed.

Academic Year	No. of applications received	No. of applications verified	Amount Disbursed
2018-19	11.97 lakhs	10.20 lakhs	Rs. 121.80 Crores
2019-20	12.13 lakhs	10.10 lakhs	Rs. 166.88 Crores
2020-21	13.32 lakhs	9.30 lakhs	Rs. 168.44 Crores

e-Governance Projects

eHRMS

NIC Maharashtra is implementing eHRMS software developed by NIC HQ, in 9 Departments at Mantralaya. Initially, Service Book, Personal Information Services, Leave, LTC, Tour, various advances, and reimbursements are being implemented.

NIC, Mumbai is developing, additional peripheral service modules viz. Recruitment, Statutory Compliances, Transfer & Postings, Training, Departmental Enquiries, etc. which will be integrated with eHRMS application, post implementation of the core Service Book module.

Manav Sampada (eHRMS)

This software facilitates monitoring of recruitments, postings, promotion, transfer based on employee skill set and service history for the Rural Development Department of Maharashtra.

Manav Sampada software is implemented at Zilla Parishad, Block Panchayat, and Gram Panchayat level for more than 3 lakhs employees' Service books have been digitized using the system.

e-Governance Projects

Service Plus software   (https://www.serviceonline.gov.in/)

Service Plus is a Single-Window e-Service delivery framework developed under Ease of Doing Business. It is a platform to make all Government services accessible to the common man in his locality, through common service delivery outlets, and ensure efficiency, transparency and reliability of services at affordable costs to meet the basic needs of the common man.

Features:
 Build Software through Dictate, Design & Deploy
 Intuitive, Intelligent & Interoperable
 Automated Data Migration
 Integrated Dynamic Report Generation
 Systematic Process Flow Management

23 services have been configured and is being used at Gram Panchayats of Maharashtra for Citizen Service Delivery.
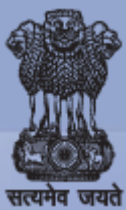
e-Governance Projects

eHospital (https://ehospital.gov.in)

A workflow based, cloud enabled Hospital Management System for Government hospitals to manage electronic patient records.

Implemented in 9 Government Hospitals in Maharashtra.

More than **40 lakh patient registrations** have been done using the software.

Online Registration System (ORS) is also implemented in 39 hospitals in Maharashtra.
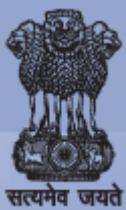
e-Governance Projects

National Social Assistance Program (https://nsap.nic.in)

National Social Assistant Programme is a Centrally sponsored scheme. The application caters to Old Age pension, Widows pension and Disability pension disbursement to the beneficiaries' bank account through Direct Benefit Transfer (DBT) .

Using the portal, State Government is able to monitor DBT transactions of 12 Lakh beneficiaries.

Implemented in all 36 Districts of Maharashtra.

e-Governance Projects

High Court Computerization

- Court Management Information System implementation and technical support at Mumbai, Aurangabad and Nagpur benches of Bombay High Court

eQJ Courts (https://eqjcourts.gov.in)

Quasi-Judicial Courts System is a web-based application which deals with quasi-judicial court cases. It is applicable at State, District, SDO (Sub Divisional Offices) and Tehsil level.

It has been made operational in all Districts of Maharashtra. Revenue and Forest Department and Department of Land Records are the main users of the e-QJ Courts System in Maharashtra. Higher authorities can track the status of subordinate courts through dash board. The application has bilingual feature i.e. Marathi and English.

Awards:
Received National E-Governance award in 2013-2014

e-Governance Projects

Status Information Management System by NIC (SIMNIC) (https://mahasim.nic.in)

NIC Maharashtra developed a software product for collection of data for various schemes from field offices. It enables the concerned Department to create the formats on the fly for collection of data in desired frequency (daily, weekly, fortnightly, monthly, quarterly and yearly). Various MIS Reports are available.

Copyright Certificate received on 05/01/2018.

No. of Departments using this software: **51**

IAS Personal Information System (https://mahaias.maharashtra.gov.in)

- Software designed and developed to maintain Personal Information of IAS officers by General Administration Department

e-Governance Projects

Governor Office computerization

- NIC has designed and developed the official website for Raj Bhavan Maharashtra (https://rajbhavan-maharashtra.gov.in)
- Implemented Online Registration of visitors for Rajbhavan.

CM Office computerization

NIC Maharashtra has developed the following software for CM Office.

- CM Relief Fund (CMRF) (https://cmrf.maharashtra.gov.in)
- Vishesh Karyakari Kaksh (ViKaK)
- MOffice: Minister office letter management system (https://moffice.maharashtra.gov.in)

CS Office computerization

- Implemented eSamiksha Software (https://esamiksha.gov.in/Maharashtra)
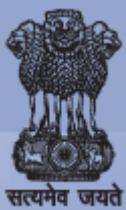
e-Governance Projects

Enforcement Directorate

- Implementation of application software DIRENF and FINnet
- ICT support

Immigration, Visa and Foreigner's Registration Tracking (IVFRT)

- Setup of BPX International Cruise Terminal at Seaport, MBPT-Mumbai
- Establishment of Check Post at ICP Seaport at Jaigarh at Ratnagiri District
- Immigration setup at Mumbai, Aurangabad, Nagpur and Pune
- Setup of Offshore Container Terminal (OCT) at Seaport Mumbai
- Implemented ePrison software
- Successfully implemented "eForensic Software" at State & Regional Forensic Laboratories of Maharashtra State
- Implemented eProsecution software

e-Governance Projects

Indian Customs: Mumbai Customs House & Navi Mumbai JNCH

- Development of scripts for data extraction and analysis
- Technical Support for implementation of Faceless Assessment software and ICES (Indian Customs EDI System)
- Implemented eOffice for 15,000 users

Patent & Trademark Registry (TMR)

- Development of software for Online Training Registration System for Rajiv Gandhi National Institute of Intellectual Property Management (RGNIIPM)
- ICT support to Patents & Trademarks Registry Office

Video Conference

Video Conference Services

NIC Maharashtra Video Conferencing Services facilitates Government Departments for conducting meetings in a secured environment. Video Conferencing services are provided to Hon'ble Governor, Hon'ble CM Office, Hon'ble Deputy CM Office, Hon'ble Minister Offices, Chief Secretary of Maharashtra. NIC Maharashtra is also providing technical support and coordination to VCs conducted from The President House, PM Office, Central Ministers, Cabinet Secretary and Ministries. VC Services are provided at 36 NIC Districts of Maharashtra. Hon'ble Chief Minister, Maharashtra has appreciated the Video Conference Services of NIC.
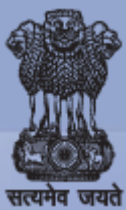
Web hosting and Email

Web hosting services

NIC Maharashtra State Centre provides web hosting services to all State and Central Government Departments in Maharashtra including 36 Districts. Security Audit and VPN services are also provided to the users. More than 250 websites are hosted by NIC Maharashtra. Services such as installation of SSL Certificates, VPN, configuration of the content management system, Relay & SMS Service, Patch Management and Antivirus service are provided to Government users.

Mini Cloud is commissioned and will be made operational soon.

Email services

More than 92,000 email accounts are provided to officers and staff of State and Central Government Departments in Maharashtra. NIC Delegated Admin Console has been provided to General Administration Department, DG Police, DIT, High Court, etc. for managing their email accounts.

NKN

National Knowledge Network

National Knowledge Network (NKN)/NICNET Point of Presence (PoP) is set up at NIC Belapur Navi Mumbai. This PoP was inaugurated on 12 Aug 2012 by then Principal Scientific Advisor (PSA) to the Government of India. This PoP is considered as Super core PoP in NKN/NICNET topology and is connected to other super core/core PoPs of NKN/NICNET through multiple 10 G links.

All the 36 NIC District Centers in Maharashtra are connected to this PoP through 1Gbps/100 Mbps/34 Mbps links through NKN/NICET approved service providers. 81 research & educational institutes are connected to NKN at this PoP either through 1 Gbps link or 100 Mbps link.

Some of the premier institutes like IIT Bombay, TIFR Mumbai are connected to this NKN PoP over redundant links of 10 Gbps. This PoP also caters to Internet Gateway Services to NKN/NICNET users in Maharashtra as well as other States. The total internet bandwidth capacity from this PoP is 36 Gbps through various ISPs. Google cache servers, as well as Akamai cache servers are also co-located here for the NKN/NICNET users. This PoP is functional on a 24x7 basis.

Training

Training Division, NIC Maharashtra conducts training programs on Emerging Technologies like Blockchain, Big Data & NOSQL, Cyber Security etc. for the officers and staff of various Central and State Government Departments.
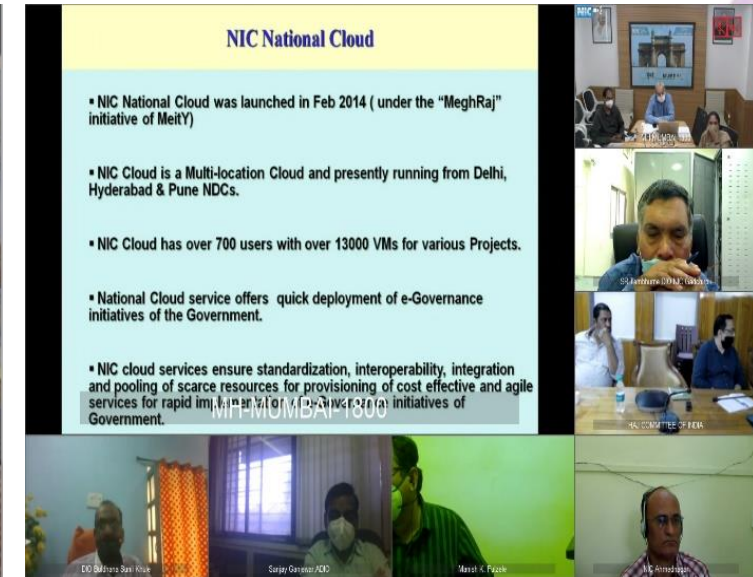
District Centre Activities

District Centre Activities

NIC District Centers are located at the Collector office in 36 Districts. District Informatics Officer and Additional District Informatics Officers are posted at each District for providing ICT support to District Administration, Zilla Parishad, District Courts and all allied offices of State and Central Government.

- Implementation support for the following projects:
  PMKISAN, eProcurement, ePDS, VAHAN, SARATHI, CONFONET, AEBAS, NLRMP, eQJCourt, DM Dashboard, Jeevan Pramaan, SPARROW, MahaPAR, eHospital, eOffice, DBT Fertilizer Sector Project, eMojani software, eChawdi / eMutation, iSarita, Property Card Information System, Zero Pendency, IVRFT, eTapaal, iRAD software etc.,

- Network management
- Technical support to the District Administration
- Development of Mobile Apps
- Video Conference Services
- Technical support during Elections
- Hosting of District Websites on S3WAAS (Secure, Scalable and Sugamya Website as a Service) Platform

Recent Awards

Thank You...