

**JoSAA 2023**

**For candidates who have been allotted a seat in Round 1 and their Seat Acceptance Fee (SAF) payment is pending / incomplete**

Dear Candidate,

Please note that the document verification process starts only after the receipt of the Seat Acceptance Fee (SAF) to the JoSAA2023. The Online Reporting: fee payment/document upload/response by the candidate to query (if required) for Round-1 will be closed on July 04, 2023, 17:00 Hrs. If you will not be able to pay the Seat Acceptance Fee (SAF) and upload the relevant documents by July 04, 2023, 17:00 Hrs, your allotted seat will be canceled and you will not be considered for further rounds of JoSAA 2023 counseling. Therefore, it is advised to follow the timelines strictly and provide sufficient time for document verification.

In case your payment status shows “Incomplete”, you may please check the status of your payment at the JoSAA 2023 portal regularly. Some transactions may take some time to get realized. The failure in online payment may happen due to various reasons.

If your online payment is failed, you may attempt the second time fee payment either by using the other payment gateway (SBI MOPS/ICICI) or may change the mode of payment (Debit card/Net banking/ credit card/ UPI) well before July 04, 2023, 17:00 Hrs.

In case of your multiple payments to JoSAA 2023, the excess/additional amount received by JoSAA 2023 will be refunded to you after due verification of the excess payment.

With regards,

JoSAA 2023