Sr. No	Name of The Department	Name of Service	Given Time Limit	Designated Officer	First Grievances Redressal Authority	Second Grievances Redressal Authority
23	Health	Certificate Copies of Birth/Death Certificate- Rural Areas already registered)	14 Days	Registrar (Birth & Death) of concerned PHC and CHC/ Deputy Civil surgeon (Birth & Death of the Concerned District).	District Registrar Births & Deaths-cum Civil Surgeon of the Concerned District.	Deputy Commissioner of the Concerned District
		For current year for previous years	30 days			
24	Health	Registration of Death & Birth certificate (After one year of event) after submission of Complete application.	60 Days (20 days for Registrar, 20 days for District Registrar, 20 days for Sub- Division Magistrate(SDM)	Concerned Registrar/District Registrar	Sub-Divisional Magistrate/Additional Deputy Commissioner(General)	Deputy Commissioner of the concerned District
25	Health	Birth and Death Certificate (Name Entry & certified copies of New Birth Certificate)	30 Days	Concerned Local/Addl. District Registrar cum Deputy Civil Surgeon as applicable	District Registrar (Birth & Deaths)- cum-Civil Surgeon of the concerned District.	Deputy Commissioner of the concerned District
26	Health	Correction of entry in Birth & Death Certificate after submission on complete application	30 Days	Concerned Local/District Registrar as applicable	District Registrar (Birth & Deaths of the Concerned District	Deputy Commissioner of the Concerned District