



STATE MISSION FOR CLEAN GANGA

Namami Gange, Uttarakhand

Dept. of Drinking Water, Govt. of Uttarakhand

105 (545/941) Rajpur Road, Near RTO office,

Dehradun - 248001, India

Invites

REQUEST FOR PROPOSAL (RFP)

for

Operation & Maintenance of

Chandighat River Front at Haridwar

under Adopt the Ghat for Ten years

(RFP No- 319/SMCG/Namami Gange/Chandighat-O&M/2026)

Dated: 22nd May 2026

DISCLAIMER

*The information contained in this Request for Proposal (RFP) document or subsequently provided to Bidders, whether verbally or in documentary form by or on behalf of State Mission for Clean Ganga (SMCG), Namami Gange, Dehradun, Dept. of Drinking Water, Government of Uttarakhand or any of its employees or advisors (herein referred to as “**Authority**”), is provided to Bidders on the terms and conditions set out in this RFP document and any other terms and conditions subject to which such information is provided.*

*The RFP contains brief information about the project for the Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years (herein referred to as “**Project**”), by a private participant being the selected Bidder / Concessionaire selected through a competitive bidding process. The purpose of this RFP is to provide the Bidder(s) with information that may be useful to them in the formulation of their bids (including Financial Bids) (the “**Bids**” or “**Proposal**”) pursuant for this RFP and for no other purpose.*

This RFP document is not a contract and is not an offer or invitation to any other party. The purpose of this RFP document is to provide the Bidders with information to assist the formulation of their proposal submission. This RFP document does not purport to contain all the information each Bidder may require. This RFP document may not be appropriate for all persons, and it is not possible for the Authority and their employees or advisors to consider the investment objectives, financial situation and particular needs of each Bidder. Certain Bidders may have a better knowledge of the proposed Project than others. Each recipient must conduct its own analysis of the information contained in this RFP document or to correct any inaccuracies that may appear in this RFP document and is advised to carry out its own investigation into the proposed Project, the legislative and regulatory regimes which apply thereto and by and all matters pertinent to the proposed Project and to seek its own professional advice on the legal, financial, regulatory and taxation consequences of entering into any contract or arrangement relating to the proposed Project.

Information provided in this RFP to the Bidder(s) is on a wide range of matters, some of which may depend upon interpretation of law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Authority accepts no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.

The possession or use of this RFP in any manner contrary to any applicable law is expressly prohibited. The Bidders shall inform themselves concerning, and shall observe, any applicable legal requirements. The information does not purport to be comprehensive or to have been independently verified. Nothing in this RFP shall be construed as legal, financial or tax advice.

The Authority, its employees, advisors or consultants make no representation or warranty and shall have no liability to any person, including any Bidder under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss, damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this RFP or otherwise, including the accuracy, adequacy, correctness, completeness or reliability of the RFP and any assessment, assumption, statement or information contained therein or deemed to form part of this RFP or arising in any way for participation in this Bid Stage. Neither the information in this RFP nor any other written or oral information in relation to the Bidding Process for implementing the Project or otherwise is intended to form the basis of or the inducement for any investment activity or any decision to enter into any contract or arrangement in relation to the Project and should not be relied as such.

The Authority and its advisors/ consultants/ representatives/ employees accept no liability of any nature whether resulting from negligence or otherwise, howsoever caused, arising from reliance of any Bidder upon the statements contained in this RFP.

The Authority and also its advisors may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, data, statements, assessment or assumptions contained in this RFP or change the evaluation or eligibility criteria at any time or annul the entire Bidding Process.

The Bidder shall bear all its costs associated with or relating to the preparation and submission of its Bid including but not limited to preparation, copying, postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by the Authority or any other costs incurred in connection with or relating to its Bid including costs relating to submission and maintenance of various fees, undertakings and guarantees required pursuant to this RFP and also any cost relating to updating, modifying or re-submitting its Bid pursuant to the RFP being updated, supplemented or amended by the Authority. All such costs and expenses will be incurred and borne by the Bidder and the Authority shall not be liable in any manner whatsoever for the same or for any other costs or other expenses incurred by a Bidder in preparation or submission of the Bid, regardless of the conduct or outcome of the Bidding Process (hereinafter defined).

The Bidders are prohibited from any form of collusion or arrangement in an attempt to influence the selection and award process of the Bid. Giving or offering of any gift, bribe or inducement or any attempt to any such act on behalf of the Bidder towards any officer/employee/ advisor/ representative of the Authority or to any other person in a position to influence the decision of the Authority for showing any favour in relation to this RFP or any other contract, shall render the Bidder to such liability/penalty as the Authority may deem proper, including but not limited to rejection of the Bid of the Bidder and forfeiture of its Bid / Proposal Security.

This RFP document and the information contained herein are confidential and for use only by the person to whom it is issued. It may not be copied or distributed by the recipient to third parties (other than in confidence to the recipient's professional advisor). In the event that the recipient does not continue with the involvement in the Project in accordance with RFP, the information contained in the RFP document shall not be divulged to any other party. The information contained in the RFP document must be kept confidential.

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State Mission for Clean Ganga (SMCG)
Namami Gange, Uttarakhand

Department of Drinking Water & Sanitation, Government of Uttarakhand
Address: 105 (New No. 545/941), Rajpur Road,
Near RTO office, Dehradun - 248001

Ref. No. 319/SMCG/Namami Gange/Chandighat-O&M/2026

Dated: 22/05/2026

I. NOTICE INVITING TENDER (NIT)

SMCG inviting proposals through e-procurement portal (<https://uktenders.gov.in/>) from interested firms who meet the eligibility criteria as per the Request for Proposal (RFP) document for **Invitation of bids for Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years.**

The interested and eligible bidders shall submit their proposals along with necessary documents only on e-procurement portal as stipulated in in the RFP document.

Bid Security/Earnest Money Deposit (EMD) equal to **Rs. 4,40,000/- (Rupees Four lacs forty thousand only)** in the form of Account Payee Demand Draft/Fixed Deposit Receipt/Banker's Cheque OR Bank Guarantee issued by any of the commercial banks India in favour of '**Program Director, State Mission for Clean Ganga**' payable at **Dehradun** must be accompanied with the proposal. Exemptions allowed by Govt. of India in depositing Bid Security shall be permissible. In case Bidder claims exemption from submitting Bid Security, he must submit documentary evidence of their eligibility for such exemption along with Bid Security Declaration in attached format.

For detailed eligibility criteria and terms of reference, please refer to the Request for Proposal (RFP) documents which can be downloaded through e-procurement portal (<https://uktenders.gov.in/>) and from SMCG Website (www.spmguttarakhand.uk.gov.in) and as per the schedule mentioned in RFP.

SMCG reserves the right to cancel the bid at any time or amend / withdraw any of the terms and conditions contained in the Bid Document without assigning any reason thereof.

By:

Program Director,
State Mission for Clean Ganga
Namami Gange, Uttarakhand
105 (545/941) Rajpur Road, Near RTO office,
Dehradun - 248001, India
Telephone: 0135-2769932
E-mail: spmgngrba.utk01@gmail.com

Invitation of bids for Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years.

TENDER DOCUMENT - IMPORTANT DATES & DATA

Sl. No.	Activity	Duration
1.	Bid Reference No.	319/SMCG/Namami Gange/Chandighat-O&M/2026
2.	Tender Details	Tender document for “Invitation of bids for Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years” through e-procurement.
3.	Availability of Tender Documents	The Tender document for this work shall be available from website http://uktenders.gov.in from 25/05/2026 at 11:00 hrs. onwards
4.	Pre-bid meeting	Date: 08/06/2026 Time: 11:00 hrs. Venue: Conference Hall, SMCG office, Rajpur Road, Dehradun.
5.	Last date and time for bid submission/uploading of bid in E-procurement platform	27/06/2026 up to 15:00 hrs. The scan copy of the affidavit and bid security shall be uploaded on the e-procurement website.
6.	Bid validity period	120 days from the last date of bid submission
7.	Duration of the deployment of Agency	Initially for 10 (Ten) years which can be further extended for 05 years if the performance found satisfactory.
8.	Tender Document Fee (Non-refundable)	INR 5,000/- (Rupees Five Thousand Only) in the form of Demand Draft (DD) payable at DEHRADUN issued in favour of “ Program Director, State Mission for Clean Ganga ”.
9.	EMD/ Bid Security	INR 4,40,000/- (Rupees Four lacs Forty Thousand Only) in the form of Demand Draft/Fixed Deposit Receipt/ Banker’s Cheque OR Bank Guarantee payable at DEHRADUN issued in favour of “ Program Director, State Mission for Clean Ganga ”.
10.	Last date, time and address for submission of original documents i.e. Tender Fees (Non-refundable), Bid Security/ EMD and Affidavit if any.	27/06/2026 up to 17:00 hrs. Address for submission of original documents: Office of the Program Director, State Mission for Clean Ganga, Namami Gange, 105 (545/941) Rajpur Road, Near RTO office, Dehradun – 248001, Uttarakhand Tel: 0135-2769932
11.	Time and date of opening of Technical Bids	The Bids will be opened online by the Authorized Officers on 29/06/2026 at 11:00 hrs.
12.	Date and time of opening of Financial Bids	Shall be informed later to technically qualified Bidders
13.	Place of opening of Bids and address for communication	Office of the Program Director, State Mission for Clean Ganga , Namami Gange, 105 (545/941) Rajpur Road, Near RTO office, Dehradun – 248001, Uttarakhand Tel: 0135-2769932/2769998
14.	Addendum/Corrigendum	Any Addendum/Corrigendum will be published on website https://uktenders.gov.in and/or https://spmgttarakhand.uk.gov.in
15.	Other Information	For any query/clarification, may contract in SMCG office in between 10 AM to 05 PM in any working day OR write an email to spmgnbrba.utk01@gmail.com and procurement.spmguk@gmail.com .

II. INSTRUCTIONS TO BIDDERS

1. The bidder shall be a **Sole Firm/Single entity or a Consortium/Joint Venture of firms/ Institution/ Trusts/ NGOs/ Ashrams/ Multinational organization/ Educational Institutions/ Industries etc.**
2. If the bidder is a Consortium/Joint Venture:
 - 2.1. All members shall be jointly and severally liable, and their combined Technical and Financial Capacity shall be considered for determining the bidder's eligibility for execution of the Contract, in accordance with the provisions stipulated in the RFP document.
 - 2.2. The maximum numbers of members/partners are limited to two and other terms and conditions of the RFP document are applicable to each member of the JV. The Lead Partner shall have at least 51% and another partner shall have at least 26% participating share in JV.
 - 2.3. The joint venture shall nominate a Representative who shall have the authority to conduct all business for and on behalf of any and all the members of the joint venture during the procurement process and, in the event the joint venture is awarded the Contract, during contract execution.
 - 2.4. Members of the Joint Venture shall enter into a binding Joint Bidding Agreement for the purpose of submitting the proposal which shall include a brief description of the roles and responsibilities of individual members, particularly with reference to financial, technical and maintenance obligations, if any,
 - 2.5. A bidder who has applied for the Proposal in its individual capacity or as part of a Joint Venture cannot participate as a member of any other Joint Venture applying for the Proposal.
3. The bidder is expected to examine all instructions, forms, terms and conditions in the RFP document. Failure to furnish all information required by the RFP document or submission of a tender not substantially responsive to the RFP document in every respect will be at the bidder's risk and may result in rejection of the bid.
4. **Preparation of Bids**
 - 4.1. Language: Bids and all accompanying documents shall be in English language. In case any accompanying documents are in other languages, it shall be accompanied by an English Translation. The English version shall prevail in matters of interpretation.
 - 4.2. Form of Bid: The form of bid shall be completed in all respects and duly signed and stamped by an authorized representative of the bidder. Relevant power of attorney for signing the bid should be attached.
 - 4.3. Cost of Bid: The bidders shall be responsible for all of the costs associated with the preparation of their proposals and their participation in the tender process including subsequent negotiation, visits to the SMCG, Project site etc. SMCG will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of the Selection Process.
 - 4.4. Currencies of Bid and Payment: The bidder shall submit his financial bid in Indian Rupees and payment under this contract will be made in Indian Rupees.
5. **Clarifications by Bidders**
 - 5.1. Bidders requiring any clarification on the RFP may submit their queries to SMCG through email (spmgngrba.utk01@gmail.com / procurement.spmguk@gmail.com) one day before the pre-bid meeting as specified in bidding schedule.

- 5.2. SMCG will post the reply to all such queries on the e-procurement portal (<https://uktenders.gov.in/>) and SMCG website without identifying the source of queries. SMCG shall not be held responsible in any manner if prospective bidders miss any notifications placed on e-procurement Portal.
 - 5.3. SMCG reserves the right not to respond to any questions or provide any clarifications, in its sole discretion, and nothing in this Clause shall be construed as obliging the SMCG to respond to any question or to provide any clarification.
6. **Amendment of RFP**
- 6.1. At any time prior to the deadline for submission of Proposal, the SMCG may, for any reason, whether at its own initiative or in response to clarifications requested by a bidder, modify the RFP document by the issuance of Addendum/ Amendment and posting it on e-procurement portal/SMCG website.
 - 6.2. In order to afford the bidders a reasonable time for taking an amendment into account, or for any other reason, the SMCG may, in its sole discretion, extend the bid submission date.
7. **Pre-Proposal Meeting**
- 7.1. To clarify and discuss issues with respect to the Project and the RFP Document, a Pre- Proposal meeting (“Pre-bid”) will be conducted on the date and time specified in Clause 16.
 - 7.2. Attendance of the bidders at the Pre-Proposal Meeting is not mandatory. SMCG will endeavour to respond to all queries received from all bidders, irrespective of attendance of the bidder in the Pre-Proposal Meeting.
8. **Format and Signing of Bid**
- 8.1. The documents comprising the bid shall be typed and all pages of the bid shall be signed by a person duly authorized to sign on behalf of the bidder.
 - 8.2. The bid shall contain no alternations, omissions or additions except those to comply with instruction issued by SMCG or are necessary to correct errors made by the bidder, in which case such corrections shall be initialed/signed by the person signing the bid.
9. **Submission of Bids**
- 9.1. The Bidders shall upload the electronic copy of the Proposal (with all pages numbered serially and by giving an index of submissions) through e-procurement portal after digitally signing of all the documents.
 - 9.2. The bidder shall upload the Technical Proposal and the Financial Proposal separately by using the appropriate sections on e-procurement portal.
 - 9.3. SMCG, if required, will request the bidder to submit the hard copy of the original Power of Attorney and Joint Bidding Agreement (if applicable) for scrutiny.
 - 9.4. The Proposal shall be made in the forms specified in this RFP. Any attachment to such forms must be provided on separate sheets of paper and only information that is directly relevant should be provided. This may include photocopies of the relevant pages of printed documents. No separate documents like printed annual statements, company brochures, copy of contracts etc. will be entertained.
 - 9.5. The Rates/Fees/Premium quoted shall be firmed annually for the period of performance of the assignment and discharge of all obligations of the agency under the Contract.

10. **Validity of Bid**

The bid must remain valid and open for acceptance for a period of 120 days [*One Hundred and Twenty Days*] from the date of opening of Bid or any extension thereof prescribed by the SMCG for the receipt of Bids. A Bid valid for a shorter period shall be rejected by the SMCG as being non-responsive.

11. **Late and Delayed Bids**

Bidders are encouraged to submit their proposals online well in advance before the prescribed due date and time to avoid any delay or problem during the bid submission process. SMCG will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to link failure/ internet problem etc.

12. **Opening and Evaluation of Technical Bid**

12.1. The electronic “Technical Proposals” shall be opened first, through e-procurement portal on the date and time specified in clause 16. The “Financial Proposals” shall remain unopened in the e-procurement portal, until the subsequent public opening following the evaluation of the Technical Proposals.

12.2. The Technical Bid of the bidder would be evaluated as per the eligibility criteria set out in the RFP document. Bids will be evaluated based on the information submitted by the bidders. However, SMCG reserves the right to seek clarification/documents from the bidders, if SMCG considers it necessary for proper assessment of the bid.

12.3. The Technical Bids will be evaluated based on eligibility criteria and only those bidders whose technical proposal meet the requirement and scored 70 (seventy) marks or more shall qualify for further evaluation.

13. **Opening of Financial Bid and Final Evaluation**

13.1. The electronic “Financial Proposals” of the technically qualified bidders shall be opened, through e-procurement portal on the date and time specified/informed.

13.2. The Financial Proposal of the Technically Qualified Bidders would be evaluated and the bidder who quoted the highest bid variable/value (**H1**) shall be declared as the Successful Bidder.

13.3. Failure of the Successful Bidder to comply with the requirements shall constitute sufficient grounds for the annulment of the LOI. In such an event, SMCG reserves the right to,

- invite the second highest bidder and negotiate upon the following scenario, or
- take any such measure as may be deemed fit in the sole discretion of SMCG, including annulment of the Bidding Process.

14. **SMCG Right to accept any Bid and to reject any or all Bids**

14.1. SMCG is not bound to accept the highest bid or any bid and may at any time by giving notice in writing terminate the tendering process.

14.2. SMCG may terminate the contract/cancel the LOI if it is found that the bidder is blacklisted on previous occasions by any of the central/state government ministry/ department/ institutions/local bodies/municipalities/PSUs, etc.

14.3. SMCG may also terminate the contract/cancel the LOI in the event the Successful Bidder fails to furnish the performance security or fails to execute the contract.

15. Award of Contract

- 15.1. SMCG will award the contract to the Successful Bidder to perform the contract satisfactorily as per the terms and conditions incorporated in the RFP document.
- 15.2. SMCG will communicate the Successful Bidder by mail confirmed by letter transmitted by registered/speed post that his bid has been accepted. This letter (hereinafter and in the condition of contract called the "Letter of Intent") shall prescribe the amount which SMCG will pay to the Successful Bidder in consideration of the execution of work/services by them as prescribed in the contract.
- 15.3. The Successful Bidder will be required to commence the assignment at the earliest as communicated by SMCG in this regard.
- 15.4. The Successful Bidder will be required to execute the contract for the services within a period of fifteen (15) days from the date of issue of Letter of Intent.

16. Bid Security and Performance Security

16.1. Bid Security (EMD)

- a. The Bidder shall furnish as part of its Proposal, a bid security of **Rs. 4,40,000/- (Rupees Four lacs forty thousand only)** in the form of Account Payee Demand Draft/Fixed Deposit Receipt/Banker's Cheque OR Bank Guarantee issued by any of the commercial banks India in favour of '**Program Director, State Mission for Clean Ganga**' payable at **Dehradun** (the "Bid Security"). The format for BG for Bid Security is provided at Annexure-VIII.

Exemptions allowed by Govt. of India in depositing Bid Security shall be permissible. In case Bidder claims exemption from submitting Bid Security, he must submit documentary evidence of their eligibility for such exemption along with Bid Security Declaration in attached format.

The bid securities of unsuccessful bidders, during first stage i.e. technical evaluation, shall be returned within 30 days from the date of declaration of technical evaluation result. The bid securities of remaining bidders shall be returned upon the Selected Bidder signing the contract, but in no case not later than 45 (Forty-Five) days from the expiry of validity of proposal.

- b. Any bid not accompanied by the Bid Security shall be rejected by the SMCG as non-responsive.
- c. SMCG shall not be liable to pay any interest on the Bid Security and the same shall be interest free.
- d. The bidder, by submitting its Proposal pursuant to this RFP, shall be deemed to have acknowledged that without prejudice to the SMCG's any other right or remedy hereunder or in law or otherwise, the Bid Security shall be forfeited and appropriated by the SMCG as the mutually agreed pre-estimated compensation and damage payable to the SMCG for, inter alia, the time, cost and effort of the SMCG in regard to the RFP including the consideration and evaluation of the Proposal under the following conditions:
 - a) If a Bidder submits a non-responsive Proposal;
 - b) If a Bidder withdraws its Proposal during the period of its validity as specified in this RFP and as extended by the Bidder from time to time;
 - c) In the case of a Selected Bidder, if the Bidder refuses or neglects to execute the

Contract or fails to furnish the required Performance Security within the time frame specified by SMCG.

- e. If the bidder is registered as Micro and small Enterprises (MSE) as defined in the MSE procurement policy issued by Ministry of Micro, Small and Medium Enterprises (MSME), such bidder is exempted from furnishing only the bid security as mentioned in this clause.

16.2. Performance Security

The Successful Bidder shall be required to furnish a Performance Security prior to sign the contract (for an amount which is 5% of total contract price) in the form of Account Payee Demand Draft/Fixed Deposit Receipt/Bank Guarantee from a commercial bank in India in acceptable form in favour of “**Program Director, State Mission for Clean Ganga**” payable at **Dehradun**. The Performance Security shall remain valid for a period of 60 (sixty) days beyond the date of completion of all contractual obligations. In case the contract period is extended further, the validity of Performance Security shall also be extended by the Successful Bidder accordingly. The format for BG for Performance Security is provided at Annexure-IX.

Failure of the Successful Bidder to comply with the requirements of above clauses shall constitute sufficient grounds for the annulment of the award and other actions as deemed necessary.

17. Schedule of Bidding Process

Bidding Schedule defined in brief in “Tender Document - Important Dates & Data” sheet of this tender document.

By:

Program Director,
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III. ELIGIBILITY AND EVALUATION CRITERIA

A) Eligibility Criteria

- 1) Selection of the operating agency for operation, management, and maintenance of the Chandighat River Front (Bathing Ghat, Cremation Ghat & Parking area) developed under the Namami Gange Programme in District Haridwar shall be carried out through a “**Single-Stage Two-Envelope**” bidding process with technical & financial bid evaluation process.
- 2) The bidder required annual cost for operation & maintenance of the Chandighat River Front. In addition, the operating cost, agency shall also be required to make investments for further development of the River Front for commercial/revenue generation activities. The selected agency shall be paid to SMCG a Fixed Annual License Fee as quoted by bidder and a fixed twelve percent (12%) of total revenue collected from various commercial activities done at Chandighat. The Fixed License Fee must be quoted by the bidder in the prescribed format along with the RFP in their financial bid.
- 3) For selection of the operating agency, evaluation under the technical & financial bid criteria shall be carried out by the Selection Committee. Applicants must secure a minimum of 70 marks out of 100 to qualify and remain eligible in the selection process.
- 4) If required, the Selection Committee may seek clarifications from applicants regarding submitted documents. Applicants may also be invited separately for a presentation on a scheduled date. However, submission of a hard copy of the presentation along with the technical bid shall be mandatory.
- 5) In case of a Consortium:
 - a. Technical Capacity of Consortium shall be calculated as a sum of Technical Capacities of individual Consortium Members who hold at least 26% equity stake in the consortium.
 - b. Financial Capacity of Consortium shall be calculated as a sum of Financial Capacities of individual Consortium Members who hold at least 26% equity stake in the consortium.
- 6) The applicant who quoted the highest bid variable/value (Fixed Annual License Fees) shall be ranked H-1 (highest ranked bidder). In case of a tie in the highest bid value, the bidder with the higher technical score shall be ranked higher.
- 7) In case the highest ranked bidder (H-1) fails to enter into the agreement or does not comply with RFP conditions prior to agreement execution, the next eligible bidder shall be invited for contract award.
- 8) Applicants must submit a signed copy of the RFP document along with the technical bid.

B) Detailed Eligibility Criteria:

S. No.	Eligibility Criteria	Documents to be submitted
1.	<p>Legal Status</p> <p>The bidder must be one of the following:</p> <ol style="list-style-type: none"> i. A company registered under the Companies Act. ii. A society registered under the Societies Registration Act. iii. An LLP registered under the Limited Liability Partnership Act. iv. A partnership firm registered under the Partnership Act 	Copy of the valid certificate issued by the relevant authority with details of its organization/ board of directors/ owners etc.

2.	PAN and GST Registration The bidder should have a valid PAN and GST Registration Certificate	Copy of PAN and GST Registration Certificate
3.	Existence of the Firm The firm should have been in existence for at least 5 years prior to the date of this RFP's issuance	Copy of the certificate showing the date of incorporation/establishment
4.	Annual Turnover The firm's average annual turnover over the last three financial years (FY 2022-23, 2023-24 and 2024-25) should be at least ₹ 10 Crore	Certificate from the auditors of the firm detailing the average annual turnover for the past three years (as per Annexure VIII)
5.	Workforce The firm should have a minimum of 100 professionals employed on its payroll.	i. Undertaking from the HR Head confirming the number of IT professionals. ii. EPFO/ESI Certificate or other government- issued documents confirming the number of employees
6.	Blacklisting The firm should not have been blacklisted by any government /private/PSU body	Affidavit from the bidder confirming that the firm has not been blacklisted (as per Annexure VI)
7.	Experience (in last 5 years) i. The firm should have experience in development/ operation/ maintenance of Public Amenities/ Public Spaces/ Riverfront/ Ghat/ Religious sites etc. ii. Experience in Sponsorship/ Execution/Operation of National/ State/District level Events/ Mela/ Fairs/ Religious/ Cultural/ Yoga/ Sports programs etc. iii. Experience in IEC Activities (Information, Education & Communication) related to Ganga conservation/ Health/ Sanitation/ Cleanliness/ General public awareness programs etc.	i. Copy of work order for the project along with raised invoices copy (matching the order value) OR ii. Client Certificate for successful execution/completion of the project. OR iii. For ongoing projects, a status update from the client, provided on the client's letterhead, should include the relevant scope of work and confirm that the payment aligns with the minimum project value of the partially completed project.

C) Detailed Scoring Criteria:

S. No.	Criteria	Marks	Required Documents
1	Average Annual Turnover of the Applicant during the last 3 years: (a) More than ₹ 10 Crore – 15 marks (b) ₹ 5–10 Crore – 10 marks (c) ₹ 1–5 Crore – 5 marks	15	CA Certificate and complete ITRs
2	Presentation on Proposed Approach & Methodology for Operation of Chandighat River Front, covering:	45	Hard copy of presentation along with detailed site

	<p>(a) Detailed site visit report along with conceptual note and proposed solution – 5 marks</p> <p>(b) Investment proposals for ghat – 10 marks</p> <p>(c) Revenue model/annual funding for operations – 10 marks</p> <p>(d) Innovative ideas for ghat operations – 5 marks</p> <p>(e) Plan to integrate “Arth Ganga” model – 5 marks</p> <p>(f) Promotion of local products, cuisine, agriculture, and culture – 5 marks</p> <p>(g) Landscaping planning for ghat – 5 marks</p>		visit report with photos/videos (duly signed on each page)
3	<p>Experience in development/ operation/ maintenance of Public Amenities/ Public Spaces/ Riverfront/ Ghat/ Religious sites etc. in last 5 years:</p> <p>(a) Cost > ₹50 lakh – 10 marks</p> <p>(b) ₹ 30–50 lakh – 8 marks</p> <p>(c) ₹ 10–30 lakh – 5 marks</p> <p>(d) None – 0 marks</p>	10	Experience Certificates with Documentary proof/Photographs
4	<p>Experience in Sponsorship/ Execution/Operation of National/ State/ District level Events/ Mela/ Fairs/ Religious/ Cultural/ Yoga/ Sports programs etc.:</p> <p>(a) More than 5 events – 10 marks</p> <p>(b) 4–5 events – 8 marks</p> <p>(c) 2-3 events – 5 marks</p> <p>(d) 1 event – 2 marks</p> <p>(e) None – 0 marks</p>	10	Experience Certificate with Documentary proof/Photographs
5	<p>Experience in IEC Activities (Information, Education & Communication) related to Ganga conservation/ Health/ Sanitation/ Cleanliness/ General public awareness programs etc.:</p> <p>(a) More than 10 activities – 10 marks</p> <p>(b) 5–10 activities – 7 marks</p> <p>(c) 1–5 activities – 4 marks</p> <p>(d) None – 0 marks</p>	10	Experience Certificate with Documentary proof/Photographs
6	<p>Educational Qualification of proposed Project Manager /Ghat Supervisor:</p> <p>(a) Professional Degree (B.E./B. Tech or equivalent) – 5 marks</p> <p>(b) Postgraduate – 3 marks</p>	5	Educational Certificate
7	<p>Experience of proposed Project Manager/ Ghat Supervisor in public infrastructure/government works:</p> <p>(a) More than 10 years – 5 marks</p> <p>(b) 5–10 years – 3 marks</p> <p>*Below 5 years experience not counted.</p>	5	Work Experience Certificate
	Total	100 Marks	

Note- Only those bids which have a minimum technical score of 70% of total marks as in table above shall be considered technically qualified.

IV. TERMS OF REFERENCE

1. Details of Namami Gange Project

State Mission for Clean Ganga (SMCG) is the nodal agency on behalf of National Mission of Clean Ganga (NMCG) New Delhi, in the state Uttarakhand. SMCG is a Registered Society under the Societies Registration Act, 1860, and presently its office located at 105 (545/941) Rajpur Road, Near RTO office, Dehradun – 248001, Uttarakhand. The area of operation of the society is the Ganga River Basin, within the State of Uttarakhand. The SMCG established by the Department of Drinking Water and Sanitation (DWS), Govt. of Uttarakhand in the Department's capacity as the Nodal Department for implementing the NGRBA/NAMAMI GANGE Program within State Uttarakhand for abate pollution and conserve the river Ganga and its tributaries through preparation and implementation of necessary sub-basin plans, action plans, including provisions of pollution abetting infrastructure, public engagement, and development of advance knowledge and capacity building activities and shall act as an autonomous body for achieving the objectives defined.

2. Details of Chandighat River Front

The land of Uttarakhand has been the ultimate pilgrimage spot for Hindus for ages. Ganga in Uttarakhand is believed to have the power to wash away the sins of mortals and it is the lifeline of Hinduism. River Ganges is considered a heavenly demi-God who was sent to earth by God for flourishing civilization. Uttarakhand is said to be “Dev Bhumi” because it is “Land of God” and River Ganga & many its tributaries originate from this state only.

To allow easy access to the river, environment improvement, social infrastructure and sustainable development Chandighat River Front Project at District Haridwar has been developed under Namami Gange Programme.

Infrastructure developed in Chandighat:

S No	Component	Description
1	Bathing Ghat	Length: 627 m, width varies from 70 m to 170 m. Total area: 41,872 sq. m. Includes 07 changing rooms, 17 pergolas/shade structures, 03 toilet blocks, and 06 shops.
2	Visitor Information Centre	Includes 01 cafeteria, 01 office room, 01 meeting hall, 01 souvenir shop, 02 office rooms and 03 toilets.
3	Visitor utilities	01 Cafeteria, 06 nos. shops
4	Moksha Dham (Cremation Ground)	Length: 140 m. Includes 16 platforms, 13 shade structures, office, locker room, prayer hall, wood storage room, and toilets.
5	Chlorinator	Chlorinator installed for water purification.
6	Overhead Tank	Capacity: 1 lakh liters. Height: 12 m.
7	Sewerage Treatment Plant & Sewerage Network	STP of 25 KLD capacity and 1.5 km long water supply & sewer network.
8	Parking Area (Cremation Ghat & Bathing Ghat)	Parking area: 2412 sq. m (Bathing Ghat) & 1188 sq. m (Cremation Ghat).

3. Details & Instruction for Bathing Ghat

- A. The operating agency shall ensure the free entry for pilgrims/ common public at Bathing ghat.
- B. At bathing ghat a designated/specified area approx. 15,000 Sqmt demarcated & allotted to operating agency for uses of events/programs/ commercial activities as specified in Clause no.

6 for revenue generation, for which entry fees can be charged.

- C. For events/programs such as ceremonies, festivals, haat, fairs, exhibitions, etc. within the Chandighat River Front, all necessary permissions, licenses, etc. shall be obtained by the operating agency from the concerned Government/authority/local body at its own level. (It shall be mandatory for the agency to regularly conduct the aforesaid activities.)
- D. The operating agency shall ensure that all the events/programs/public gathering activities organized by the agency at riverfront area shall be insured. If any incident happens during the event/programs will be the responsibility for the same shall lie with the operating agency.
- E. The operating agency shall submit list of proposed/planned events/programs to be organized at River Front to SMCG on monthly/quarterly basis.
- F. The operating agency shall be responsible for ensuring the safety and proper management of all infrastructure, equipment, and structures within the Chandighat River Front premises at its own level. In the event of any damage to the ghat or theft any item from the ghat, the operating agency shall restore/repair the damage at its own cost within 15 days.
- G. The operating agency shall ensure proper cleanliness and sanitation of the premises. Proper disposal arrangements shall be made for flowers, garlands, etc. offered at the bathing ghat, including provision of dustbins, etc. It shall be ensured that no waste of any kind is discharged into the Ganga River; responsibility for the same shall lie with the operating agency.
- H. Consumption or promotion of restricted items such as meat, liquor, tobacco, gutka, cigarettes, etc. within the premises is strictly prohibited. The operating agency shall ensure compliance; in case any person is found consuming such prohibited items within the Chandighat River Front premises, the entire responsibility shall lie with the agency, and penalties shall be payable to SMCG.
- I. In addition to the developed infrastructure, arrangements for required furniture, fans, lighting points, and other staff shall be made by the operating agency at its own level.
- J. The operating agency shall be responsible for electricity arrangements and payment of electricity bills for high mast lights installed in the premises, as well as for all other existing or newly installed electrical points.
- K. The operating agency shall comply with all directions/orders issued from time to time by Hon'ble NGT, courts, Government, or administration.
- L. A major portion of capital and recurring expenditure for basic and other facilities such as electricity and maintenance shall mandatorily be borne the agency. However, to ensure active participation and sustainability of enhanced facilities, the agency shall develop a commercial model on the "Arth Ganga" concept to augment its financial resources. All proposed activities under this model shall require prior approval from the SMCG office.

4. Details & Instruction for Moksh Ghat

Under the Namami Gange Programme, various facilities related to a modern cremation ground along with a wood storage facility have been developed at Chandighat Mokshdham. The main infrastructure details are as follows:

- A. The Moksha Dham premises has been developed over an area of approximately 11,721 sq. m.
- B. Steps have been constructed up to the Ganga (Neeldhara) stream using stone masonry.
- C. Within the Moksha Dham premises, 16 improved cremation platforms with RCC sheds and chimneys for wood-based cremation have been constructed.
- D. Under stone-clad RCC sheds, resting places with granite tops and bathing areas with water flow arrangements have been developed.
- E. A covered prayer area and waiting hall have been constructed using RCC and stonework.
- F. Facilities such as drinking water, water flow arrangements, public amenities, locker room,

vehicle parking area, office, etc. have been developed within the premises.

- G. A permanent RCC wood storage facility of 150 MT capacity over an area of 284 sq. m has been constructed within the Moksha Dham premises. The same shall be operated on a full-time daily basis by the operating agency.
- H. In addition to the developed infrastructure, the operating agency shall arrange for necessary furniture, fans, lighting points, wood cutting material, and other staff at its own level.
- I. Electricity arrangements and billing for high mast lights and other existing or installed electrical points in the premises the operating agency shall bear the electricity charges.
- J. The general operating hours of the Moksha Dham premises shall be from 8 AM to 8 PM.
- K. The operating agency shall ensure that all cremation rites are carried out only within the improved wooden crematoria constructed inside the Moksha Dham premises. No cremation shall be permitted along the riverbank. The entire responsibility for ensuring compliance shall rest with the operating agency.
- L. For each cremation, arrangements for priest (pandit), barber, and other related services and materials shall be ensured by the operating agency within the Moksha Dham, so that all required facilities are available at one place.
- M. The cremation rates are fixed for Rs. 4500-00 which includes cost of Fire wood (4 quintal), Pandit & barber for each cremation. Any revision of these cremation rates are subject to prior approval from SMCG.
- N. The cost of other essential items/material such as Ghee /Raal/ Kusha Grass/ Pavitra Thread/ Cow Dung Cakes/ Incense Sticks and Camphor/ Flowers/ Shawl/ Clay Pots (Earthenware) etc. shall be prominently displayed on a notice board within the premises. No additional charges shall be levied beyond the displayed rates.

5. Details & Instruction for Parking Area

- A. Land for parking shall be provided on an “as is where is” basis for both Bathing Ghat & Moksh Ghat. Any additional arrangements shall be made by the operating agency at its own cost.
- B. The operating agency shall not carry out any permanent or temporary construction or encroachment at the parking site.
- C. Parking charges shall be applicable for a maximum period of 4 hours and indicative rates per vehicle are as follows:
 - i. Bus, truck, loader and other heavy vehicles – ₹200/-
 - ii. Tractor-trolley, tanker, tempo traveller etc. – ₹100/-
 - iii. Car, jeep and other four-wheelers – ₹60/-
 - iv. Three-wheelers/tempo/e-rickshaw, etc. – ₹30/-
 - v. Scooter, motorcycle and other two-wheelers – ₹20/-

Any revision on above parking rates is subject to prior approval of SMCG.

- D. The operating agency shall install two digital display boards, at its own cost, displaying the approved parking rates & other parking information and boom barrier at the parking sites. The boards shall be maintained throughout the contract period and shall include:

Name of parking site	Name of contractor
Contact number	Approved parking rates

- E. The operating agency shall print receipt books/tokens/ auto parking slips at its own cost and issue a receipt/token/slips to every vehicle owner/driver. Counterfoils/records shall be safely maintained and produced before departmental officers when required.
- F. The operating agency shall ensure proper maintenance, safety, and security of all materials

and equipment installed at the parking site and shall remain fully responsible for the same during the contract period. The operating agency shall ensure cleanliness of the parking area.

- G. Considering the religious nature of the site, the operating agency shall not sell any items that violate the sanctity of the place. Sale of illegal or inflammable items is strictly prohibited.
- H. Vehicles of SMCG officials/employees and Government/administration vehicles (Central/ State/ District) shall be parked free of charge. Any complaint of non-compliance may attract penalties or cancellation of the contract.
- I. Any statutory taxes imposed by the Central or State Government or any department shall be borne and paid by the operating agency.
- J. The operating agency shall install a complaint box at the parking site. In case of complaints regarding misconduct by parking staff with vehicle owners, an action should be taken OR penalty can be imposed on the operating agency.
- K. The operating agency shall provide identity cards and prescribed uniforms for all deployed parking staff.
- L. The operating agency shall obtain all necessary approvals/permissions related to administration and traffic from the concerned departments. In case of any restrictions imposed by police/traffic authorities affecting vehicle movement, SMCG shall not be held responsible for any resulting losses.
- M. The operating agency shall be fully responsible for the safety of parked vehicles, including cases of theft, damage, natural or accidental loss, fire, or disaster, hence, insurance of parked vehicles must be taken by the operating agency. In such cases, vehicle owners may approach consumer forums or courts, and the operating agency shall be bound by the decisions/orders thereof.
- N. If at any time the Government/administration or SMCG requires the part of land/area for public purposes under any event/program, the operating agency shall vacate the area and provide the same for specified period.

6. Activities permitted under Adopt a Ghat:

- i. Cultural Programs/events and Cultural Aarti on different occasions
- ii. Health & Yoga (Yoga Shivar, Ganga Arti)
- iii. Socio-economic activities (seasonal/annual fairs)
- iv. Mini-emporiums (Haats/Exhibitions)
- v. Religious activities (Pravachans, Satsangs, Katha watchan etc.)
- vi. Art / cultural/ educational/ sports Competitions.
- vii. Ganga Awareness activities (involving schools/colleges for public awareness related to Ganga, it's status in Indian context and issues related to its cleanliness.
- viii. Women empowerment (Weekly haats for local handmade products/handicrafts) to empower local artisans and women artist. This will have an impact on tourism as well.
- ix. Reuse-Reduce-Recycle (Special camps/opportunities to generate wealth out of waste like flowers, diyas, etc.)
- x. Ganga Vatika/green area/park development/landscaping/herbal nursery.
- xi. Kids Zone/Park included Jhula & other gaming zones etc.
- xii. Marriage/Engagement/Anniversary/Birthday etc. family functions.
- xiii. Tents for camping/stays.
- xiv. Leser light & sound shows etc.

Note: Blockage of Ganga view should be strictly prohibited.

7. Details of manpower required for operation of ghat:

S. No.	Description	Minimum Manpower required	
1	Ghat Supervisor/Project Manager	1	
2	Attendant for office	1	
3	Pandit for Mokshdham	2	
4	Store supervisor for Wood store	1	
5	Guard cum Watchman	8	
6	Gardner	4	
7	Sweepers	Male	6
		Female	4
8	STP Operator	1	
9	Plumber cum Water Supply Operator	1	
10	Electrician	1	
11	Parking staff	3	
12	Jal Police/River safety guards	3	
Total Manpower Required		36	

8. Additional O&M Instructions for Operating Agency:

The operation, management, and maintenance of the Chandighat River Front premises is proposed to be entrusted for a period of Ten 10 years which can be extended further for 5 years. The key terms and conditions of the agreement shall be as follows:

- A. Initially, the agreement for operation and maintenance of the bathing ghats/moksh dham/ parking area, shall be executed for a period of Ten (10) years.
- B. For renewal of the agreement for the subsequent 5 years shall be considered only upon satisfactory performance of the agency. The agency shall submit renewal application at least two months prior to completion of the initial ten-year period. Renewal shall be subject to approval of competent authority on the recommendation of the Evaluation & Monitoring committee constituted by SMCG and completion of all formalities.
- C. The operating agency shall be solely responsible for cleanliness, beautification, and maintenance of the River Front premises. The agency shall have no ownership or proprietary rights over the premises.
- D. Any repair work required within the allocated sector shall be carried out only after obtaining prior written approval from the SMCG. Annual painting/coloring of ghats shall be done by operating agency.
- E. The operating agency must install CCTV camera at whole Chandighat River Front area with control room for safety purpose and provide its access to SMCG.
- F. The operating agency cannot be changing the name of Chandighat River Front and install only one display board (digital/normal) at each site of bathing ghat, Moksh ghat & Parking area (max 3 boards) wherein agency can display ghat name with their name as “Operated & Maintained by” only.
- G. During weekly haats for local handmade products/handicrafts, 25% of proposed space should be given on free of cost to SMCG/District/State authorities to empower local artisans and women artist.
- H. The operating agency must provide the urinal and changing facility at free of cost to common public at River front. The toilet charges should be charged @ Rs.10.00 per seat. The agency shall ensure proper cleanliness and sanitation of the toilet blocks in the premises

- I. Prior to deployment, details of all personnel shall be submitted to the police department for verification. Frequent replacement/removal of deployed personnel shall not be permitted from the perspective of security and operational efficiency.
- J. Wages/remuneration of personnel deployed at the ghats shall be paid by the agency in full compliance with applicable labour laws.
- K. In addition to the basic facilities, if any institution/individual intends to undertake expenditure for conservation or development of the ghats, prior approval of the Committee constituted by SMCG shall be obtained. Any cultural activities, fairs, etc. shall also require prior approval from the competent authority.
- L. Due to near vicinity of Raja ji National Park, the operating agency shall maintain the peripheral noise level of privately owned sound system shall not exceed by more than 5dB(A) than the ambient air quality standard specified for the area in which it is used, at the boundary of the Ghat premises. The sound system cannot be used at night between 10p.m. to 05 a.m. in the River Front except in exceptional circumstances.
- M. The operating agency shall ensure that no illegal, anti-social, or prohibited activities take place within the premises. A clearly visible Grievance Redressal Number shall be displayed at the ghats.
- N. Uniforms worn by staff deployed at the River Front shall mandatorily bear the agency as well as “Namami Gange” logo.
- O. A suggestion/complaint register shall be maintained at River Front, wherein visitors may record feedback or complaints. The same shall be submitted/checked by the SMCG Committee for further renewal of annual agreement.
- P. The operating agency shall comply with all directions/orders issued from time to time by Hon’ble Courts, NGT, Government, and administration, including those related to any epidemic/pandemic.
- Q. The operating agency shall have no right to sub-lease or transfer the River Front premises or any part thereof after execution of the agreement.
- R. Considering the objective of maintaining cleanliness of the Ganga and preservation/beautification of ghats, any form of animal rearing within the premises is strictly prohibited. The agency shall also develop and implement a Standard Operating Procedure (SOP) to ensure cleanliness and proper upkeep of all public facilities.
- S. As per directions of the Hon’ble Supreme Court, construction or installation of any structure, statue, etc. at public places is prohibited and punishable. No such construction shall be permitted. In case of any violation within the Chandighat premises, the contract shall be liable for termination.
- T. Organization or promotion of any political rallies, disputed programmes, inflammatory speeches, illegal or anti-religious activities within the River Front premises is strictly prohibited. In case of any such occurrence, the contract shall be terminated with immediate effect.
- U. The primary objective of this RFP is to invite proposals from eligible bidders such as institutions/ trusts/ agencies/ NGOs/ ashrams/ multinational organizations/educational institutions/industries for operation of the Chandighat River Front. The Programme Director, SMCG, Namami Gange reserves the right to cancel the RFP process at any stage without assigning any reason.

9. Payment Terms/ Revenue Sharing

The offered Fixed Annual License Fee by the bidder and Fixed twelve percent (12%) of revenue sharing shall be paid by operating agency to SMCG on following basis:

- A. The operation & maintenance of Chandighat River Front shall be carried out through an ESCROW Account.
- B. All ghat income, including advances from promoters, government grants, and later revenue generated from the ghat (e.g., events/fairs/shows/parking etc.), are deposited into the ESCROW Account which consist of (i) Operation (ii) SMCG (iii) Contractor.
- C. The operating agency (Contractor) will deposit 3 months operation & maintenance (O&M) cost of River Front at the time of opening of ESCROW account and will be maintained these 3 months O&M cost during the entire period of contract.
- D. Funds are released based on a priority list (waterfall mechanism) often detailed in the agreement. Payments to operating agency are generally triggered only after verification of activities completed.
- E. Lenders (banks) often maintain the right to freeze funds in case of default by the concessionaire (contractor).
- F. Non deposit of Ghat Income/Fixed Annual License Fee /Fixed percent of Revenue sharing for 3 consecutive months, Notice will be issued to operating agency and after 6 months, the contract may be terminated.

10. Project Duration

The assignment/allocation for operation & maintenance of Chandighat River Front would be for 10 years and initially agreement shall be signed for that period. The period could subsequently be extended for further 5 years period based on satisfactory performance of the operating agency.

The agency shall submit renewal application at least two months prior to completion of the initial ten-year period. Renewal shall be subject to approval of competent authority on the recommendation of the Evaluation & Monitoring committee constituted by SMCG and completion of all formalities.

The State Mission for Clean Ganga (SMCG), Namami Gange Uttarakhand, reserves the right to cancel the agreement/allotted sector for management purposes OR complaint received against the operating agency OR violation of contract condition at any time.

Tender Submission Letter

To

State Mission for Clean Ganga,
105 (New No. 545/941), Rajpur Road,
Near RTO office, Dehradun - 248001

Subject: RFP for Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years.

Ref: RFP No.

I/ We, the undersigned, offer to provide our services as per scope of work, as mentioned in RFP, to State Mission for Clean Ganga. We are hereby submitting our bid, in a sealed envelope.

I/We, hereby declare that:

- (a) We are submitting herewith our Bid, with the details as per the requirements of the tender, for your evaluation and consideration.
- (b) We submitted the Bid Security in accordance with the tender Document.
- (c) I/We have read carefully the terms and conditions of tender document attached hereto and hereby agree to abide by the said terms and conditions.
- (d) The bid is unconditional.
- (e) I/We undertake that documents submitted are genuine/authentic and nothing material has been concealed. I/We understand that the contract is liable to be cancelled, if it is found to be having obtained, through fraudulent means/concealment of information.
- (f) We shall make available to the SMCG any additional information it may find necessary or require to clarify, supplement or authenticate the Bid.
- (g) Until a formal agreement is prepared and executed, acceptance of this tender document shall constitute a binding contract between SMCG and us subject to the modifications, as may be mutually agreed to, between SMCG and us.
- (h) The Financial Proposal is being submitted separately by using the appropriate section on e-procurement portal. This Technical Proposal read with the Financial Proposal shall constitute the Proposal which shall be binding on us
- (i) We agree to keep this bid valid for acceptance for a period of 120 days from the date of opening the bid.

We understand that the SMCG is not bound to accept any tender that the SMCG receives.

Yours faithfully,

(Signature, name and designation of the authorized signatory)
(Name and seal of the Bidder / Lead Member)

Information on Bidder's Organization

S.No.	Particulars	Details
1.	Name of the Bidder	
2.	Address of the Bidder	
3.	Incorporation status of the Bidder (Relevant Certificate to be submitted in Technical Bid)	
4.	Year of Establishment	
5.	Valid GST registration No. (Copy of certificate to be submitted)	
6.	Permanent Account No. (PAN) (Copy of PAN Card to be submitted)	
7.	Name and Designation of the contact person to whom all references shall be made regarding this Bid	
8.	Telephone No. (with STD Code)	
9.	E-mail id of the Contact Person	
10.	Fax No. (with STD Code)	
11.	Website (if any)	

.....

Name of the Bidder

.....

Signature of the Authorized Signatory

.....

Name of the Authorized Signatory

Place: _____

Date: _____

Power of Attorney

(on non-judicial stamp paper of Rs. 100/-)

Know all men by these presents, we,..... (name of Firm and address of the registered office) do hereby constitute, nominate, appoint and authorize Mr / Ms..... son/daughter/wife and presently residing at, who is presently employed with us and holding the position of as our true and lawful attorney (hereinafter referred to as the “Authorized Representative”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our Proposal for _____ including but not limited to signing and submission of all Proposals, proposals and other documents and writings, participating in pre-bid and other conferences and providing information/ responses to the SMCG, representing us in all matters before the SMCG, signing and execution of all contracts and undertakings consequent to acceptance of our proposal and generally dealing with the SMCG in all matters in connection with or relating to or arising out of our Proposal for the said Project and/or upon award thereof to us till the entering into of the Contract with the SMCG.

AND, we do hereby agree to ratify and confirm all acts, deeds and things lawfully done or caused to be done by our said Authorized Representative pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Authorized Representative in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE, THE ABOVE-NAMED PRINCIPLE HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF, 20.....

For
(Signature, name, designation and address)

FORM OF POWER OF ATTORNEY FOR JOINT VENTURE

(on non-judicial stamp paper of Rs. 100/-)

KNOW ALL MEN BY THESE PRESENTS THAT WE, the Partners whose details are given here underhave formed a Joint Venture under the laws of and having our Registered Office(s)/Head Office(s) at..... (hereinafter called the 'Joint Venture' which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators and assigns) acting through M/s being the Partner in-charge do hereby constitute, nominate and appoint M/s. a Company incorporated under the laws of and having its Registered/Head Office at as our duly constituted lawful Attorney (hereinafter called "Attorney" or "Authorized Representative" or "Partner In-charge") to exercise all or any of the powers for and on behalf of the Joint Venture in regard to work for the bids for which have been invited by State Mission for Clean Ganga (SMCG) to undertake the following acts:

- i. To sign and submit proposal and participate in the aforesaid tender on behalf of the "Joint Venture".
- ii. To negotiate with the SMCG the terms and conditions for award of the Contract pursuant to the aforesaid Bid and to sign the Contract with SMCG for and on behalf of the "Joint Venture".
- iii. To do any other act or submit any document related to the above.
- iv. To receive, accept and execute the Contract for and on behalf of the "Joint Venture".

For the above purpose, the person(s) authorized by the Partner In-charge shall be the person(s) authorized to act on behalf of the "Joint Venture" as per the Power of Attorney given to him/her/ them by the Partner In-Charge.

It is clearly understood that all the partners of the joint venture shall be liable jointly and severally for the execution of the Contract in accordance with the Contract terms and the Partner In-charge (Lead Partner) shall ensure performance of the Contract(s) and if one or more Partner fail to perform their respective portions of the Contract(s), the same shall be deemed to be a default by all the Partners.

It is expressly understood that this Power of Attorney shall remain valid binding and irrevocable till completion of the assignment including the **Operation & Maintenance of Chandighat River Front at Haridwar under Adopt the Ghat for Ten years** period in terms of the Contract.

The Joint Venture hereby agrees and undertakes to ratify and confirm all the whatsoever the said Attorney/Authorized Representatives/Partner in- charge quotes in the bid, negotiates and signs the Contract with the Owner and/or proposes to act on behalf of the Joint Venture by virtue of this Power of Attorney and the same shall bind the Joint Venture as if done by itself.

IN WITNESS THEREOF the Partners Constituting the Joint Venture as aforesaid have executed these presents on thisday of.....under the Common Seal(s) of their Companies.

For and on behalf of the Partners of Joint Venture

Place: Name of the Bidder
 Date: Signature of the Authorized Signatory
 Name of the Authorized Signatory

Performa for Affidavit

(on non-judicial stamp paper of Rs. 100/-)

[If the bidder is Joint Venture, this affidavit shall be filled each partner of a Joint Venture]

I _____ Proprietor/Director/Partner of the Agency M/s. _____ do hereby solemnly affirm that our Agency M/s. _____ has never been blacklisted/debarred by any Government department/Public Sector Undertaking/Private organization and there has not been any work cancelled against them for poor performance in the last three years reckoned from the date of invitation of Bid.

.....
Name of the Bidder

.....
Signature of the Authorized Signatory

.....
Name of the Authorized Signatory

Place: _____

Date: _____

Relevant Experience undertaken during the last 5 years

S. No.	Description of Project / Scope of the work	Location of the work	Name of the Client	Actual value of the Project	Stipulated time for completion	Actual time taken for completion
1.						
2.						
3.						

Supporting documents such as copies of documents as stipulated in the **Eligibility Criteria** to be attached.

.....
Name of the Bidder

Signature of the authorized signatory: _____

Name of the Authorized Signatory: _____

Date: _____

Place: _____

Financial Information of Bidder's Organization

Year	Amount (in Rupees)
FY 2022-23	
FY 2023-24	
FY 2024-25	
Average	

Note:

The above information must be certified by Chartered Accountant/ Statutory Auditor.

.....

Name of the Bidder

.....

Signature of the Authorized Signatory

.....

Name of the Authorized Signatory

Place: _____

Date: _____

Form of Bid Security

B.G. No:

Dated:

WHEREAS,(name of Bidder including names of all Joint Venture Participants/Lead Member) (hereinafter called “the Bidder”) has submitted its Bid (hereinafter called the “Bid”) dated (date) for the performance of (name of Contract).

KNOW ALL PEOPLE by these presents that We (name of Bank) of..... (name of country) having our registered office at.....(hereinafter called “the Bank”) are bound unto (hereinafter called “the Owner”) in the sum of.....for which payment well and truly to be made to the said Owner, the Bank binds itself, its successors, and assigns by these presents.

[The Bidder should insert the amount of the guarantee in words and in figures. This figure should be the same amount as set out in RFP clause no.15.1. The details related to the Bid Security are set out in the same RFP Clause].

The CONDITIONS of this obligation are:

- a. If the Bid has been termed as non-responsive in accordance with the clause 15.1 (d) of the RFP document.
- b. if the Bidder withdraws its Bid during the Bid Validity Period; or
- c. if the Bidder, having been notified of the acceptance of its Bid by the Owner during the period of Bid validity,
 - 1. fails to sign the Contract in accordance with and when required by RFP Clause 14.4.; or
 - 2. fails to provide the performance security to the Owner in accordance with and when required by RFP clause 15.2
- d. If the Bidder fails to commence the assignment as per Clause 14.3 of the RFP document.

We undertake to pay to the Owner up to the above amount upon receipt of its first written demand, without the Owner having to substantiate its demand, provided that in its demand the Owner will note that the amount claimed by it is due to it owing to the occurrence of one or more of the conditions set out above, specifying the occurred condition or conditions.

This Guarantee will remain in full force up to and including 45 days after the expiry of the Bid Validity Period and it may be extended by the Owner in accordance with the Bidding Documents, notice of which extension(s) to the Bank is hereby waived. Any demand in respect of this Guarantee should reach the Bank not later than the above date or the extended date.

This guarantee shall also be operatable at our..... Branch at Dehradun, from whom, confirmation regarding the issue of this guarantee or extension / renewal thereof shall be made available on demand. In the contingency of this guarantee being invoked and payment there under claimed, the said branch shall accept such invocation letter and make payment of amounts so demanded under the said invocation.

Notwithstanding anything contained herein before, our liability under this guarantee is restricted to Rs. _____ (Rs. _____) and the guarantee shall remain valid till _____. Unless a claim or a demand in writing is made upon us on or before _____ all our liability under this guarantee shall cease.

Notwithstanding anything contained hereinabove”

- A. Our liability under this guarantee shall not exceed Rs. _____ (Rupees _____).
- B. This bank guarantee shall be valid up to _____.
- C. We are liable to pay the guarantee amount or any part thereof under this bank guarantee only and only if you serve upon us, a written claim or demand on or before _____.

Signature and Seal of the Guarantor _____

In presence of

Name and Designation

1. _____
(Name, Signature & Occupation) Name of the Bank

Address

2. _____
(Name & Occupation) Date

FORM OF BID SECURITY DECLARATION (EMD)

DECLARATION SHOULD BE ON LETTER HEAD WITH SIGNATURE AND SEAL OF COMPETENT AUTHORITY.

Date: [insert date (as day, month and year)]

To,

Program Director,
State Mission for Clean Ganga,
105 (New No. 545/941), Rajpur Road,
Near RTO office, Dehradun – 248001

Tender No. _____.]

I/we have gone through the tendering conditions pertaining to the Tender and General Conditions of Contract, Special Conditions of Contract and Additional Conditions of Contract, if any.

We, the undersigned, declare that:

We understand that, according to your conditions, bids must be supported by a Bid-Securing Declaration.

We accept that we will automatically be suspended from being eligible for bidding in any contract for the period of time of 3 **years**, if we are in breach of our obligation(s) under the bid conditions, because we:

- (a) have withdrawn our Bid during the period of bid validity specified in the tender; or
- (b) having been notified of the acceptance of our Bid during the period of bid validity,
- (c) fail or refuse to execute the Contract, if required, or
- (d) fail or refuse to furnish the Performance Security

Further, SMCG shall also be free to take further actions as per the provisions of the responsibility for the same shall lie with the operating agency.

We understand this Bid-Securing Declaration shall expire if we are not the successful Bidder, upon the earlier of

- (i) our receipt of your notification to us of the name of the successful Bidder; or
- (ii) twenty-eight days after the expiration of our Bid.

Signed: [insert signature of person whose name and capacity are shown] In the capacity of [insert legal capacity of person signing the Bid-Securing Declaration]

Name: [insert complete name of person signing the Bid-Securing Declaration]

Duly authorized to sign the bid for and on behalf of: [insert complete name of Bidder]

Dated on _____ day of _____, _____ [insert date of signing] Corporate

Seal (where appropriate)

[Note: In case of a Joint Venture, the Bid-Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid.]

Form of Bank Guarantee for Performance Security

To
State Mission for Clean Ganga,
105 (New No. 545/941), Rajpur Road,
Near RTO office, Dehradun – 248001

WHEREAS _____ [Name and address of the Service Provider] (hereinafter called “the Agency”) has undertaken, in pursuance of SMCG’s Letter of Intent No. _dated __ _____ to provide the services on terms and conditions set forth in this Contract _____ [Name of contract and brief description of works] (hereinafter called the “the Contract”).

AND WHEREAS it has been stipulated by you in the said Contract that the Agency shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with his obligations in accordance with the Contract;

AND WHEREAS we have agreed to give the Agency such a Bank Guarantee;

NOW THEREOF we hereby affirm that we are the Guarantor and responsible to you, on behalf of the Agency up to a total of _____ [amount of Guarantee] _____ [in words], such sum being payable in the types and proportions of currencies in which the Contract Price is payable, and we undertake to pay you, upon your first written demand and without cavil or argument, any sum or sums within the limits of _____ [amount of Guarantee] as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the Agency before presenting us with the demand.

We further agree that no change or addition to or other modification of the terms of the Contract or of the services to be performed there under or of any of the Contract documents which may be made between you and the Agency shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition or modification.

The liability of the Bank under this Guarantee shall not be affected by any change in the constitution of the Agency or of the Bank.

This guarantee shall also be operatable at our..... Branch at Dehradun , from whom, confirmation regarding the issue of this guarantee or extension / renewal thereof shall be made available on demand. In the contingency of this guarantee being invoked and payment there under claimed, the said branch shall accept such invocation letter and make payment of amounts so demanded under the said invocation.

Notwithstanding anything contained herein before, our liability under this guarantee is restricted to Rs. _____ (Rs. _____) and the guarantee shall remain valid till _____. Unless a claim or a demand in writing is made upon us on or before _____ all our liability under this guarantee shall cease.

Notwithstanding anything contained hereinabove

- A. Our liability under this guarantee shall not exceed Rs. _____ (Rupees _____).
- B. This bank guarantee shall be valid up to _____.
- C. We are liable to pay the guarantee amount or any part thereof under this bank guarantee only and only if you serve upon us, a written claim or demand on or before _____.

Signature and Seal of the Guarantor _____

In presence of

Name and Designation

1. _____
(Name, Signature & Occupation) Name of the Bank

Address

2. _____
(Name & Occupation) Date

Draft Form of Contract

**Operation & Maintenance of Chandighat River Front at Haridwar
under Adopt the Ghat for Ten years**

CONTRACT

THIS CONTRACT (hereinafter called the “Contract” is made on the _____ day of the month of _____, 2026 between

State Mission for Clean Ganga (SMCG), a society registered under the Societies Registration Act 1860, having its office at 105 (New No. 545/941), Rajpur Road, Near RTO office, Dehradun –248001 (hereinafter called “Employer” or “SMCG” which expression shall, unless excluded by or repugnant to be context be deemed to include its administrators, successors and assigns) of the one part

And

_____ {Name of the Firm} having its office at _____ (hereinafter called the “Agency” which expression shall, unless excluded by or repugnant to be context be deemed to include its successors, legal assigns, executors or administrators) of the second part.

WHEREAS

- a) the Employer had invited bids (vide its Tender nodated _____ for Supply of the services as specified in Appendix-A (hereinafter called the “Services”);
- b) the Agency, having represented to the Employer that he has the required experience and resources, has offered to provide in response to the aforesaid tender;
- c) the Employer has accepted the proposal of the Agency to provide the services in conformity with the requirements specified in Appendix A of this Contract and in accordance with the terms and conditions of this Contract.

NOW, THEREFORE, IT IS HEREBY AGREED between the parties as follows:

- 1. The following documents attached hereto shall be deemed to form an integral part of this Contract:
 - I. The General Terms and Conditions of Contract;
 - II. The Special Conditions of Contract;
 - III. Appendix A: Scope of work
 - IV. Appendix B: Letter of Intent (LoI) issued by the Employer
 - V. Appendix C: Financial Bid breakup
 - VI. Appendix D: Performance Bank Guarantee
- 2. The mutual rights and obligations of the Employer and the Agency shall be as set forth in the Contract, in particular:
 - a) the Agency shall carry out and complete the services in conformity with the requirements specified in Appendix A of this Contract and Central Monitoring Station in accordance with the provisions of the Contract; and
 - b) the Employer shall make payments to the Agency in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

All other terms and conditions of the tender document, clarifications, corrigendum and addendum if any shall form integral part of this Contract.

For and on behalf of
State Mission for Clean Ganga

Financial Proposal

(The Financial Proposal breakup format provided at e-procurement portal [https://uktenders.gov.in/]. Bidders are advised to fill the required details in the permitted cells carefully.)