# Government of India National Informatics Centre West Bengal State Centre



West Bengal State At A Glance October 2025

CMS Portal.......42



# **Integrated Financial Management System (IFMS)**



**PRISM ID: 3122** 

Production URL <u>:</u>https://ifms.wb.gov.in , https://ifms.wb.gov.in/wbjit/login and UAT URL :https://train-ifms.wb.gov.in

#### **Highlights**

#### **Integrated Financial Management System (IFMS)**

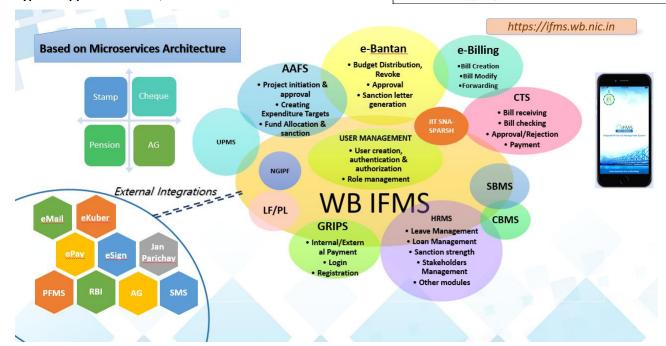
- Solution for entire financial management system of GoWB
- 14 modules: eBantan, eBilling, CTS, GRIPS, AAFS, LFPL, NGIPF, GPF, CBMS, SBMS, HRMS, User Management, Master Management, AG Moule
- The Solution being developed targeted to replace the existing IFMS2.0 running by TCS
- Being developed in Microservices Architecture
- TR-26 Billing with User Management, e-Bantan, e-Bill, CTS are in production but implementation on hold.
- Grips 2.0, AAFS, LF/PL Module of IFMS 2.0 already available in UAT
- Rest of the modules are under development.

Type of Application: G2G, and G2C



Angular, Dot Net Core, Laravel , RabbitMQ, Redis, GitLab, DevSecOps

Database: PostgreSQL



**Training:** Training to Agencies and DDOs s in Offline and Online Mode.

**Achievement: WBJIT** Implemented Since 7<sup>th</sup> January as per Memo no. Memo No. 80-F(eGOV) Dated 06/01/2025 of Finance Department, GoWB. **Four Modules of IFMS** are in production since April'2025

**Statistics Oct'2025**: Bill Voucher: 4500(8144), Amount: Rs 277.48 (608.64) Crores (Approx.), and in Current FY 25-26: Cumulative Bill Voucher: 39876(Prev. 36461), Amount: Rs. 2606.02 (Prev. 2328.54) Crores (Approx.)

HOD: Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

Link Officer: Sarajit Dey, Scientist-F, email: shod7-wb@nic.in

Other Officers: Krishnendu Das, Sc-D, Gaurav Basu, Sc-D, Saikat N. Bhattacharya, Sc-D, Samik Bhattacharya, Sc-D, Dipankar Bachhar, Sc-D email: officer5.fifms-wb@nic.in, officer4.fifms-wb@nic.in, officer4.fifms-wb@nic.in, officer2.nicmdck-wb@nic.in

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HOG : Atanu Das, DDG & SIO (email : sio-wb@nic.in



# West Bengal Just-In-Time (WBJIT)



**PRISM ID: 3848** 

Production URL:https://ifms.wb.gov.in/wbjit/login, https://ifms.wb.gov.in and UAT URL :https://train-ifms.wb.gov.in

#### **Highlights**

- Solution for Just-in-time Payment for Centrally Sponsored Schemes (CSS) implemented by Government of West Bengal (GoWB) following mandate of SNA-SPARSH Mandate of Government of India (GoI)
- 4 modules: User Management, WBJIT, JIT-Bill, JIT-Treasury S Development based on Microservices Architecture
- Main features are capturing mother sanction, Scheme configuration, SLS wise budget, and agencies from PFMS, and then Limit distribution and budgetary allocation, sub allotment to the agencies, generation of Fund Transfer Orders (FTOs) and Bills by the DDOs, Processing of bills at Treasury, Send to PFMS for debit of the central share, and finally payment with state share through the e-Kuber

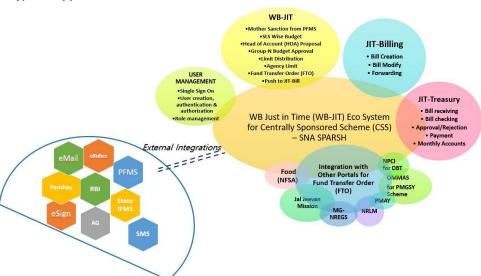


#### **Technology Stack:**



Angular, Dot Net Core, RabbitMQ, Redis, GitLab, DevSecOps Database: PostgreSQL

Type of Application: G2G, and G2C





**Training:** Training to Agencies and DDOs s in Offline and Online Mode.

Achievement:Implemented Since 7th January as per Memo no. Memo No. 80-F(eGOV) Dated 06/01/2025 of Finance Department, GoWB.

Statistics: During Oct-2025, FTO prepared: 5469, Amount: Rs 315 Crores (Approx.) and for FY25-26, FTO 54020, Amount: Rs. 2747.107 Crore (Approx)

HOG: Atanu Das, DDG & SIO

(email: sio-wb@nic.in

HOD: Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

Link Officer: Sarajit Dev, Scientist-F, email: shod7-wb@nic.in

Other Officers: Krishnendu Das, Sc-D, Gaurav Basu, Sc-D, Saikat N. Bhattacharya, Sc-D, Samik Bhattacharya, Sc-D, Dipankar Bachhar, Sc-D email: officer5.fifms-wb@nic.in, officer4.fifms-wb@nic.in, officer3.fifms-wb@nic.in, officer2.fifms-wb@nic.in, officer2.nicmdck-wb@nic.in 6



# **Unified Project Management System (UPMS)**



**Highlights** 

**PRISM ID: 3158** 

Unified The Project management System (UPMS) web based application has been developed to cover the areas Requisition, Proposal, Planning, Design, Estimation following Schedule of Rates (SOR) and Non Schedule Items Rates. Sanction Approval, Administrative Approval, Tender, and monitoring physical and financial progress by integrating AAFS Module of IFMS and others

Type of Application: G2G, and G2C

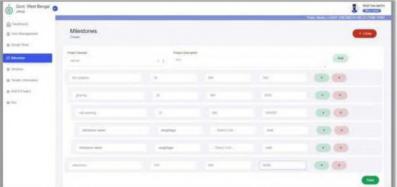
**Achievement:**The Department of Finance, Government of West Bengal with the Memo No. 61-F(eGov) Dated 07/01/2025 and with Memo No. 232-F(eGov) Dated 17/01/2025 directed the various works department like PWD, PHE, Irrigation, WRIDD, KMDA etc to use Unified Project Management System (UPMS) portal for processing of any project for monitoring of projects (including tracking annual physical and financial progress), throughout their life PWD Engineers, Officials, cycle, from initiation to completion of the project.

#### **Key Features**

Management of all the works and nonworks related projects from inception to completion including Schedule of Rate (SOR), project estimation, DPR preparation, approval, sanction, physical and financial progress management, billing and disbursement

Production URL: https://upms.wb.gov.in





**Training:** Month Long Training Programme of and Other Department like PHE, Irrigation conducted

#### Technology Stack:



Laravel , RabbitMQ, Redis, GitLab, DevSecOps Database: PostgreSQL

Aim: Monitoring of Govt. projects, throughout the life cycle of the project from initiation to completion of the project, as part of the Asian Development Bank (ADB) assisted West Bengal Public Finance **Management Reforms Program** 

#### **Statistics**

October-2025

Number of Projects created/modified: 1153(1077), Number of Requisitions created/modified: 1207(1123), Number of Estimates created/modified: 2009 (1903) Total Cost of Estimates: Rs.

3977(3693) Crores (Approx)

Total User Activities recorded: 5392457 (4516318), Total

Workflows Generated: 26741(24503) NB: Prev months' fig shown

in braces

Stakeholders: Department of Finance, GoWB, Public Works Department, GoWB, Irrigation & Waterways Department, GoWB, Department of Urban Development & Municipal Affairs, GoWB

HOD: Ashis Mukherjee, Scientist-F and ASIO HOG: Atanu Das, DDG & SIO (email: shod5-wb@nic.in) (email: sio-wb@nic.in

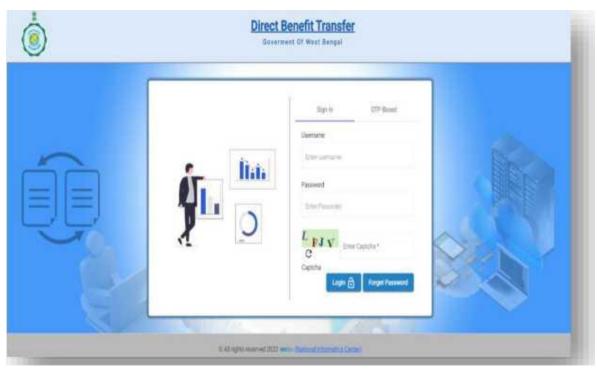
Other Officer: Saikat N. Bhattacharya, Sc-D [email: sn.bhattacharjya@nic.in]



# West Bengal Direct Benefit Transfer (WBDBT)



PRISM ID: 3052 Production URL: https://dbt.wb.gov.in



#### Highlights:

#### West Bengal Direct Benefit Transfer (WBDBT) Dashboard

- A Uniform State DBT Dashboard
- Serves the purpose of one uniform solution for DBT across the various departments
- The Consolidated data/ information for each scheme may be facilitated to push from this application to the Bharat DBT Dashboard as per the need of the Government
- Accumulation of DBT information (53 parameters)
- Integration with Bharat DBT

Type of Application: G2G, and G2C

**Achievement :** Successfully development and implemented for collection of data from various portals and push to Bharat DBT

#### **Technology Stack:**



Angular, Dot Net Core,, GitLab, DevSecOps

Database: PostgreSQL

HOD: Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

Other Officer: Krishnendu Das [email: krishnendu.d@nic.in]

HOG: Atanu Das, DDG & SIO

(email: sio-wb@nic.in



# **Lakshmir Bhandar**



**PRISM ID: 2632** 

Production URL: https://socialsecurity.wb.gov.in

#### **Highlights**

A scheme of GoWB, which is promised to provide monthly assistant to women in age group 25-60 years of Rs 1200 (earlier Rs 1000) who belongs to SC/ST families and Rs 1000 (earlier Rs 500) to general category families. Aadhaar has been made mandatory in place of Swasthya Sathi enrolment since 1st April'2023. A web-based application for capturing the applications, verification, approval and processing of applications for monthly financial release of assistance to the approved beneficiary accounts.

Achievement: Successfully development and running Lakshmir Bhandar since August'2021 with present beneficiary around 2.20 Crore and monthly assistance of Rs. 2124.439 Cr. (Approx) disbursed in October '2025. Able to establish an automated pipeline to push all beneficiary and transaction to the Social Registry Portal

Type of Application: G2G, and G2C



Training: Continuous Online Training to stakeholders with SOP

#### **Key Features**

 Aadhaar has been made mandatory, and requirement of Swasthya Sathi Card is waived off w.e.f. 01/04/2023

• Mandatory Bank Account for individual beneficiary

HOD: Ashis Mukherjee, Scientist-F and ASIO

- Validation of Bank Accounts along with name validation
- Aadhaar Verification with authenticated Aadhaar thorugh PDS (Khadya Sathi)
- De-duplication of Bank Account, Aadhaar, Mobile Number
- Maker, Checker, Approver architecture for flow of beneficiary data
- API Based Integration with SMS, Janma-Mrityu portal, track applications, CMO Grievance
- Total Approved Beneficiaries : 2.20 Crores (Approx) Amount Disbursed : 2124.43 Cr.

HOG : Atanu Das, DDG & SIO

Technology Stack:

Database: PostgreSQL

Laravel , Kafka

(email: shod5-wb@nic.in) (email: sio-wb@nic.in)
Other Officer: Gaurav Basu, Sc-D, and Krishnendu Das [email: gaurav.basu@nic.in, and krishnendu.d@nic.in]

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# Jai Bangla



PRISM ID: 17866 (Legacy Project ) Production URL: https://jaibangla.wb.gov.in

#### **Highlights**

End-to-end ICT based solution for Monthly pension of social sectors of all departments of GoWB in Multitenant architecture. The portal used to provide Social pension of many departments

Type of Application: G2G, and G2C

**Achievement** Successfully development and running since March'2020 with present beneficiary around 80 Lakhs comprising schemes like Taposhili Bandhu, Jai Johar, Old Age Pension, Widow Pension, Manabik, Textile Pension, Agriculture Pension, Assistance to Lok Prasar Parishad etc. of eight departments with monthly assistance. Able to establish an automated pipeline to push all beneficiary and transaction to the registry Portal



#### **Key Features and Statistics**

- One Umbrella Social Pension portal
- Multi-tier, Multi-tenant, Scalable, Configurable&Open Source architecture Online System for Application, approval and payment Aadhar Deduplication & Bank Account Deduplication Bank Account and Bank Account Name Validation

**Online Payment Directly to Bank Account** 

- 13 Schemes and 8 Departments on board
- API Based Integration for SMS and other portals
- Integration with IFMS and Bank (SBI) for payments
- Toatl Approved Beneficiaries: 80.78 Lakhs (Approx)
- Amount Disbursed in Oct'2025: Rs 730.129Crore (Approx)

Technology Stack :

Laravel , Kafka

Database : PostgreSQL

**Training :**Continuous Online Training to stakeholders with SOP

HOD: Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

HOG: Atanu Das, DDG & SIO

(email: sio-wb@nic.in)

Other Officer: Gaurav Basu, Sc-D, and Krishnendu Das [email: gaurav.basu@nic.in, and krishnendu.d@nic.in]



# **Election Projects (WBEMMS and WBCEMS)**



PRISM ID: 3245 and 3247

Highlights:

Election Manpower Management System (EMMS)
and Candidate Manpower Management
System (CEMS)

EMMS is a solution for effective online management and deployment of Election Manpower for activities such as Polling Duties, Counting Duties, Sector Duties, etc. Dynamic, Rule and Role-based, Scalable, Configurable, self- supporting solution for single/multiple/simultaneous elections like Parliament, Assembly, Bye Elections. Implemented in Parliament Election 2024 and Assembly and Parliament Elections 2024.

Whereas the CEMS provides solution for contesting candidates expenditure in the Assembly or Parliament Election and generates Shadow

Observation Register (SOR) as per guideline of ECI.

- Online Collection / updation of Employee details
- Polling & Counting personnel Categorization,
   Randomization, Deployment
- Training Allocation
- Appointment Letter Generation
- SMS & email generation modules
- Generation of Payment files for paying remunerations of Polling / Counting Personnel and Micro Observers
- Postal Ballot & EDC
- Provision of Simultaneous Election
- Candidates Expenditure Monitoring with Shadow Observation Register

Production URL : https://wbemms.nic.in , and CEMS URL : https://wbcems.nic.in





#### Technology Stack:



Laravel, RabbitMQ, Redis, GitLab, DevSecOps

Type of Application: G2G, and G2C

Achievement: Successfully development and implemented in the last Parliament Election'2024 and subsequent Bye-Elections held time to time. Implementation for Assembly Election'2026 already started. Office Registration is in progress.

HOD : Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

Other Officer: Saikat N. Bhattacharya, Sc-D, and

Samik Bhattacharjee, Sc-D [email: sn.bhattacharjya@nic.in, samik.b@nic.in]

HOG: Atanu Das, DDG & SIO

(email : sio-wb@nic.in



# Tourism Department Website and Mobile App of Kalimpong Tourism



**PRISM ID 3139** 

Production URL https://wbtourism.gov.in

# **Highlights**

Integrated configurable web portal which serves as one-stop solution for Tourists. Stakeholders are allowed toenter intosystem to facilitate to work as per role The App provides a platform for onboarding of all Stakeholders like Hotel owners, Transport Operator, Home Stay owners, restaurant and eateries owners, District Administration etc.







#### **Technology Stack:**



Laravel, Flutter, GitLab, DevSecOps Database: PostgreSQL, Mongo DB

Type of Application : G2G, and G2C

Achievement: Successfully development and implemented

HOD: Ashis Mukherjee, Scientist-F and ASIO

(email: shod5-wb@nic.in)

Other Officer: Krishnendu Das [email: krishnendu.d@nic.in]

HOG : Atanu Das, DDG & SIO (email : sio-wb@nic.in

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# **Appcoms and Dynamic Web site of West Bengal Information Commission**



PRISM ID: 2632 Production URL: https://wbic.wb.gov.in **Highlights** 

Appeal and Complaint Management System for West Bengal Information Commission is a web-based application developed in line with the Central Information Commission and customised as per need.

This application facilitates online application for complaint, registration, hearing, and final order through a workflow-based mechanism.

A dynamic website for the Commission has also been developed and integrated with AppComs. To facilitate the need of the WBIC and Citizen.



#### **Key Features**

- Offers a comprehensive end-to-end ICT-based solution to facilitate the mandate of WBIC to deal with RTI applications, appeal and its disposal
- Covers features of DAK entry, scrutiny, hearing, day to day case proceedings, and disposal of cases with necessary orders by the Information Commissioners
- Encompasses a Maker, Checker, and Approver architecture to facilitate the seamless flow of citizens' appeals and complaints
- A robust and user-friendly platform for G2C, and G2G services relating to Right to Information

Type of Application: G2G, and G2C

Achievement: Successfully development and implemented since the Year 2023.

HOD: Ashis Mukherjee, Scientist-F and ASIO HOG: Atanu Das, DDG & SIO (email: shod5-wb@nic.in)

email: sio-wb@nic.in



#### West Bengal Bhabishyat Credit Card Scheme (WBBCCS)

Department of MSME&T, Government of West Bengal



#### HIGHTLIGHT

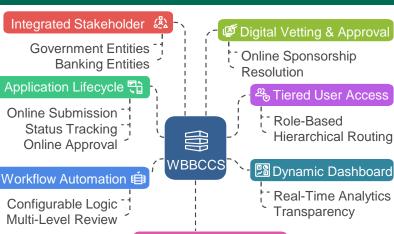
PRISM ID: 208122

e bccs.wb.gov.in

# "Opportunity, Access, and Enabling Local Enterprise Growth for Aspiring Entrepreneurs"

The Bhabishyat Credit Card Scheme (BCCS) is a flagship initiative of the Government of West Bengal, designed to promote self-employment and entrepreneurial growth among the state's youth. Functionalities include mobile compatibility, intuitive system-guided workflows, and real-time application tracking, ensuring an accessible, transparent, and user-centric experience that enables aspiring entrepreneurs to navigate the loan process with confidence.

#### .:: Key Features ::.



#### .:: Benefits to Citizen ::.

API-based Integration

**BSK** Integration

**Outreach Camps** 



Download trade-specific templates, simplifying application preparation.

Stepwise validations and guided uploads ensure errorfree form submissions.

Smart Application Guide



mee form submissions.

Online Submission

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Submit your application online or by mobile, no office visits needed.

SMS/email/push updates at every approval stage - stay in the loop instantly.

Live Progress Alerts





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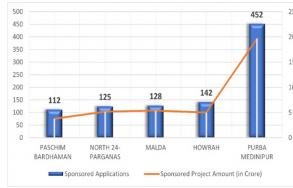








#### Top 5 Districts – October 2025 :: (Sponsored Applications & Project Amount) ::



230773
TOTAL APPLICATIONS

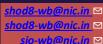
47883
SANCTIONED APPLICATIONS

₹ 24.98 Cr. SANCTIONED AMOUNT

₹ 36.33 Cr.

DISBURSED AMOUNT

**HOD:** Debdeep Guha, Scientist-F **Project Coordinator:** Debdeep Guha, Scientist-F **SIO:** Shri Atanu Das, DDG & Sc-G









https://silpasathi.wb.gov.in/

"Unified Single-Window Portal For Businesses to apply for approvals, licenses & clearances Without Physical Touch-Point"

It Serves As A Digital Gateway For Providing Necessary Statutory Compliances Under The Applicable Acts, Rules, Policies And Schemes Of The Govt Of West Bengal. Investors Can Get Certificates And Licences Required For Setting Up And Operating Business In The State In A Smooth And Manner, Without The Need To Visit Any Time-Bound Government Department Or Office. In Addition, Silpasathi Kiosks Are Available At 23 Industry Facilitation Centres (Ifcs) Located In Every District Of The State. The Ifcs Provide Handholding Support To The Investors Seeking Statutory Compliance Services From Silpasathi Portal.

**Composite CAF** Generation **Industrial** Wizard Categorisation **KEY FEATURES** Query & **Analytical Grievance Dashboard** 

#### BENEFITS TO CITIZENS

"Delivery of all services to citizens end to end without requirement of any physical touch point and online wizard to guide citizen for availing applicable licenses or certificate for setting up of industries

PRISM ID: 18818



# TECHNOLOGY USED











20+

137+ **SERVICES** 

5.06 LAKHS+

**REGISTERED USERS** 

**110 CRORE+** 

TOTAL REVENUE GENERATED

1772317

TOTAL LICENSES DELIVERED

6835

**GRIEVANCES ADDRESSED** 

shod8-wb@nic.in

shod8-wb@nic.in

sio-wb@nic.in

HOD: Debdeep Guha, Scientist-F Project Coordinator: Debdeep Guha, Scientist-F SIO: Shri Atanu Das, DDG & Sc-G





banglarbhumi.gov.in

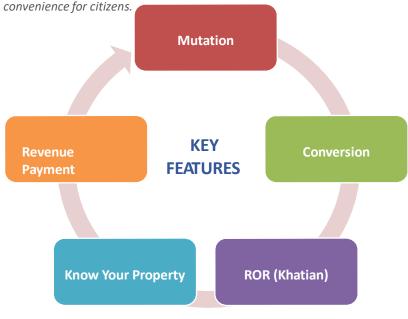
**PRISM ID: 3432** 

# "In West Bengal, land-related e-Governance services are provided through two key applications: eBhuchitra and Banglarbhumi"

eBhuchitra is a centralized, server-based web application operating over MPLS/VPN with WBSWAN. It maintains comprehensive land records and manages key processes like Mutation, Conversion, Lease, Vesting, and Bargadar/Pattadar management. Integrated with the Registration system under DILRMP, it enables contactless, automatic mutation case generation. It is also integrated with EoDB, eDistrict, Krishok Bondhu, and Food Supply systems for efficient service delivery.

Banglarbhumi (banglarbhumi.gov.in), the official L&LR department portal, serves as a single-window platform for citizens to access services like Mutation, Conversion, ROR (Khatian), Plot Index (PI), and Plot Map requests and downloads. It features an integrated grievance redressal system, real-time status updates, and online payments through GRIPS.

The Jomir Tothya mobile app further enhances accessibility by offering these e-Governance services on mobile devices, ensuring transparency and



#### BENEFITS TO CITIZEN

"Banglarbhumi provides citizens with a faster, paperless, and secure way to access services such as Mutation, Conversion, Revenue Payment, ROR (Khatian), Plot Index (PI) & Plot Map requests & downloads—anytime, anywhere "



# TECHNOLOGY USED











#### OTHER SERVICES

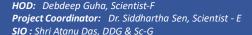
2568 NO DUE CERTIFICATE

**2069** PLM

212

GRIEVANCE

\* shod8-wb@nic.in \* hod.sn-wb@nic.in \* sig.wb@nic.in





# **Directorate of Registration and Stamp Revenue**

Finance Department, Government of West Bengal



wbregistration.gov.in

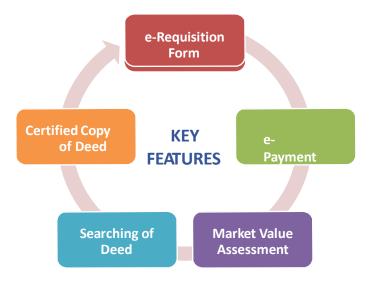
**PRISM ID: 3449** 

The e-Nathikaran system and the WbRegistration portal are key digital initiatives by the Directorate of Registration and Stamp Revenue (DoRSR), Government of West Bengal, aimed at modernizing the land and property registration process.

e-Nathikaran functions as a backend system used by registrar offices for secure scanning, indexing, and digital preservation of registered deeds. It supports document verification, audit trails, and role-based access, ensuring the integrity and traceability of registration records.

On the other hand, WbRegistration is a citizen-facing online platform that allows users to prepare deeds, calculate fees, pay stamp duty and registration charges, and schedule appointments with Sub-Registrar Offices. It simplifies the registration process, reduces manual intervention, and enhances transparency.

Together, these systems have enabled faster processing, secure storage, and better public access to land records, contributing significantly to e-Governance and service delivery in the state.



#### **BENEFITS TO CITIZEN**

"e-Nathikaran and WbRegistration provide citizens a faster, paperless, and secure way to register property, prepare edeeds, pay fees, book appointments, and access digitally stored certified deeds anytime"



# TECHNOLOGY USED





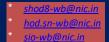






# DEVELOPMENTS FOR OCTOBER 2025

- Nextgen Landing Page made live
- Mobile and Email Verification feature in exisiting eNathikaran
- Citizen Grievance Module UAT Completed in Nextgen





#### Paschim Banga Go Sampad Bikash Sanstha

Department of Animal Resource Development, Govt. of West Bengal



# Highlights

# "Empowering livestock development through digital innovation for a stronger rural Bengal."

A web application software for Department of Animal Resource Development, Govt. of West Bengal for online monitoring the Artificial Insemination Related Activity, Management of Inventory and distribution of Frozen Semen Straw, Management of Insurance Details of cattle, Fund for Insurance and Accounting for Incentive payment to A.I. Worker carried at different tier of the organization like State, District, Block and Gram Panchayat and developed a

# Key features



# Statistical

MultiTier application for collecting real time data on Artificial Insemination from village level to state and periodic service delivery to village level A.I. worker and the farmer.

& calves born reporting

Services are available through multiple modes like web portal, mobile app, smart phone version as well as through SMS services.

SMS and web based Registration of Breed able Cattle & Buffalo by using ear tag having 12 digit unique number.



# Technology Used







# https://pbgsbs.gov.in

PRISM Id: 17943





Total No. of Al workers & Pranimitra registered to the system

22002

T

Total No. of Cattle are tagged to the system **7,923,336** 

ğ

Total no. of artificial inseminations done 9,435,973



Total no. of calves born

1,660,093

Total no. of SMS are pulled to the system 23,609,052



Total no. of SMS are pushed from the system 28.553.069

# Recent Activities

- Support Ticket module is completed.
- ☐ Template modification is going on.
- ☐ Analytical reports have been prepared for the department.

# Summary/Training

- Regular User Training conducted for new/Changed module.
- Improved Process flow explained to user

# Different Modules in the System



Al-Worker And Pranimitra



Al Activity



Individual Monthly Incentive Scheme



Vaccination



FSS & CRYO Vaccina Accessories Management

Livestock & Poultry Development

HOD: Uditendu Sarkar, Sc-F SIO: Shri Atanu Das, DDG& Sc-G E-mail: uditendu.sarkar@nic.in E-mail: sio-wb@nic.in



Department of Power, Govt. of West Bengal



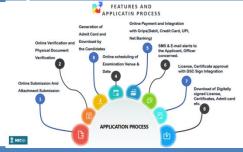
# Highlights

# "Powering progress with safety, innovation, and service excellence."

Directorate of Electricity (DOE), WB is a vital component of the Power Department, responsible for overseeing the efficient functioning of electricity services. With a focus on modernization and service excellence, DOE offers a range of services to meet the diverse needs of stakeholders.

Directorate of Electricity (DOE) offers three main types of services available (Lift/Escalator, Licensing Board, Inspection Services), catering to various aspects of electricity management and regulation.

# Key features



# Statistical



# ONLINE APPLICATION AND DOCUMENT SUBMISSION

Online Verification and Physical Document Verification

Online Admit card generation and scheduling of Examination Venue & Date

Online Payment. Integrated with GRIPS (Debit, Credit Card, UPI, Net Banking)

SMS & E-mail alerts to the Applicant, Officer concerned

License generation & Certificate approval with DSC Sign Integration

# Technology Used

#### For tathyasathi.bangla.gov.in



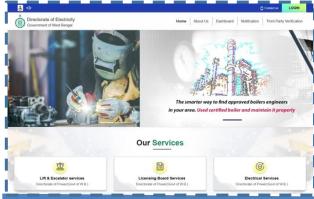




For doepower.wb.gov.in

# https://doepower.wb.gov.in https://tathyasathi.bangla.gov.in

#### PRISM Id: 18353



#### Graphical representation (yearly/monthly increment)



#### Recent Activities

- 1. Modifications done for two services as per the requirement
- 2. Reports generated as per the requirements.

# Summary/Training

- Regular User Training conducted for new/Changed module.
- Improved Process flow explained to user

#### Different Modules in the System



- Paperless/faceless
   Service request
   through EoDB portal.
- Faster, hassle free quality service delivery
- Integrated with EoDB and WBSEDCL

HOD: Uditendu Sarkar, Sc-F SIO: Shri Atanu Das, DDG& Sc-G E-mail: uditendu.sarkar@nic.in E-mail: sio-wb@nic.in



#### E-Allotment of Rental Housing Estates, Housing Department

Department of Housing, Govt. of West Bengal



PRISM Id: 20968

# Highlights

# "Transforming housing services with transparency, accountability, and digital innovation."

- The Department of Housing, West Bengal, manages 13,800 RHE flats across 23 districts.
- The e-Allotment portal streamlines the process from application to release of flats.
- Integrated with HRMS for secure authentication and accurate data fetching.
- Features include automated cancellations and QR-enabled license generation.
- Ensures a transparent, efficient, and citizen-friendly housing service experience.

# Key features



End to end online workflow



HRMS based secure Authentication



Auto Fetch applicant details from HRMS



Online Flat Allotment based on Allotment Rules



Auto Cancellation of Offer and Licenses for allotted flat



QR code in License



Special Recommendation for allotment

# Statistical

# GOVERNMENT RHES AVAILABLE FOR ALLOTMENT



35

Government RHEs of types A, B, C, D, and VIP in Kolkata region are ✓ Out of 13,800 RHE flats, there are 35 Government RHEs of types A, B, C, D, and VIP in the Kolkata region are available for allotment.

> Technology Used







@ www.nic.in

# https://rhe.wb.gov.in



Graphical representation (yearly/monthly increment)

# Chart Title

■ Estate ■ Block ■ Flat

# Recent Activities

Special Recommendation of Application
Updation of User Manual
Updates and Modifications Based on
Departmental Requirements

# Summary/Training

- Regular User Training conducted for new/Changed module
- Improved Process Flow explained to Departmental Senior Officers

# Different Modules in the System

✓ Login through IFMS portal with HRMS ID

HOD: Uditendu Sarkar, Sc-F SIO: Shri Atanu Das, DDG& Sc-G E-mail: uditendu.sarkar@nic.in E-mail: sio-wb@nic.in



#### Modified West Bengal Textile Incentive Scheme (WBTIS)

The Department Micro, Small and Medium Enterprises and Textiles, Govt. of West Bengal



# **Highlights**

# Empowering small enterprises today to build a stronger economy tomorrow."

- The scheme provides fiscal incentives to encourage entrepreneurs.
- Aims at balanced development of Micro, Small & Medium Enterprises across the state.
- Focuses on creating a sustainable ecosystem for MSME growth.
- · Promotes optimal resource utilization and employment generation.

# **Key features**



**Automated** Subsidy Calculator



Realtime **Application** status

**Technology Used** 



Codelgniter



**Statistical** 



Total no. of **Registered Users** 

135



Total no. of Approved Application 23

Total no. of

**Applications** 

158

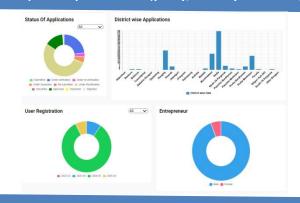
Total no. of Approved Amount 1753.599068 Lakhs

https://textiles.wb.gov.in

**PRISM Id: 20747** 



Graphical representation (yearly/monthly increment)



#### **Recent Activities**

- 1. Solving Audit vulnerabilities
- 2. Legacy portal work done
- 3. Additional improvements and bug fixes in the new website.

# **Summary/Training**

- Regular User Training conducted for New/Changed module.
- Improved Process flow explained to user.

# **Different Modules in the System**



Manages subsidy disbursement for eligible powerloom



Provides targeted financial support to handloom enterprises



integration with WBDED

21



#### Web Application of the Department of Power

The Department of Power, Govt. of West Bengal



# **Highlights**

#### "Empowering the people, energizing the state."

- The Department oversees electricity generation, distribution, and utilization across West Bengal, ensuring power for the public good.
- It formulates and enforces state policies and regulations under the Electricity Act of 2003, coordinating with entities like the Western Bengal Electricity Regulatory Commission and other utilities.
- Department also plans and monitors infrastructure projects, supports rural electrification, and promotes energy efficiency and renewable energy sources.

# **Key features**

- Content Storage & Organization
- Content Publishing & Workflow

# **Statistical**



1972 – Department of Power established



1.8 Crore+ Consumers across West Bengal



4 Major Utilities -WBSEDCL, WBSETCL, WBPDCL & CEI



100 MW+ renewable energy projects under implementation



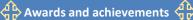
Statewide ERP & IT systems improving efficiency

# **Technology Used**











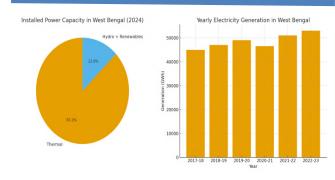
- PPAI Award, 2020
- PPAI Award, 2019

# https://wbpower.gov.in/

**PRISM Id: 21204** 



#### Graphical representation (yearly/monthly increment)



#### **Recent Activities**

- The Audit of the current site is in progress.
- Project revamping is currently in progress.

# Summary/Training

The portal acts as a transparent, user-friendly digital interface, reflecting the Government of West Bengal's commitment to efficient governance of in the power

# Different Modules in the System



Achievements Announcements

Contact Us



#### **Portal for Youth Services and Sports**

Department of Youth Services and Sports, Govt. of West Bengal



# Highlights

# "Igniting youthful energy and sporting spirit across Bengal."

- The Department promotes youth development through sports infrastructure, training academies, cultural activities, and talent scouting across the state.
- Its vision includes nurturing employability, scientific thinking, and character building in youth via moral development, sports, and cultural platforms.
- The Department operates under the Sports & Youth Affairs Ministry led by Aroop Biswas, who has served since 18 November 2015

# Key features



Update of senior officials and board members and key personnel



Update of contents on website



Add new notices, tenders, other documents, and removal of old documents on website



Update of stadium details and latest events



Add / Remove event images

# Statistical



No. of youth computer training centres: 986



No. of advanced diploma courses: 3



No. of certificate courses: 9



No. of vocational training centres: 14



No. of diploma courses: 7



No. of mountaineering courses: 6

# Technology Used









https://sportsandyouth.wb.gov.in

PRISM Id: 17887



#### Recent Activities

- 1. Working on audit 3rd cycle.
- 2. Improved authentication implemented
- 3.Headers refined as per requirement

## Summary/Training

1.A comprehensive CMS to manage contents of both West Bengal Sports and Services wings. User can manage images to display, events, key members of the department and display information in a chronological order etc.

## Different Modules in the System



Add/Edit/Remove department key personnel



Add/Edit/Remove events and images



Add/Edit/Remove sports personnel



Add/Edit/Remove stadium details



Publish/Remove notices, tenders, news etc.

HOD: Uditendu Sarkar, Sc-F SIO: Shri Atanu Das, DDG& Sc-G



#### **E-Services of Marketing Incentive**

Directorate of Textile (Handloom etc.), Govt. of West Bengal



# **Highlights**

## "Weaving tradition with opportunity, empowering handloom for a sustainable future."

- The Marketing Incentive Scheme strengthens West Bengal's handloom sector with sales support and competitiveness.
- Funded jointly by GoI and GoWB (50:50), it provides 10% incentive on average turnover for 3 years.
- It helps cooperatives modernize infrastructure, attract buyers, and ensure sustainable growth.

# **Key features**



Beneficiary Registration & Log-in



Back for correction & Registration details Updating



Dashboard & Monitoring



Multi-Role User Management



Workflow and Verification



Certificate Generation



Claim Submission



Recommendation



Reports & Analytics

# **Technology Used**





#### **PRISM Id: 21211** https://tantibandhu.wb.gov.in



#### **Recent Activities**

#### 1. Audit Compliance

Audit certificate received.

#### 3. Completed Changes

- As the department decided to go live without SMS integration, a new registration process has been implemented — registration now completes directly after data validation, without OTP
- OTP-based login functionality disabled.
- Applied latest design specifications shared by the department.
- Made the entire website fully responsive for all screen sizes (desktop, tablet, mobile).
- Updated font styles for improved readability and visual
- Redesigned Login and Registration pages with a modern, userfriendly layout.

# **Summary/Training**

- Regular User Training conducted for new/Changed module.
- Improved Process flow explained to user

# **Different Modules in the System**









**News Post** 







Official Creation & Updation

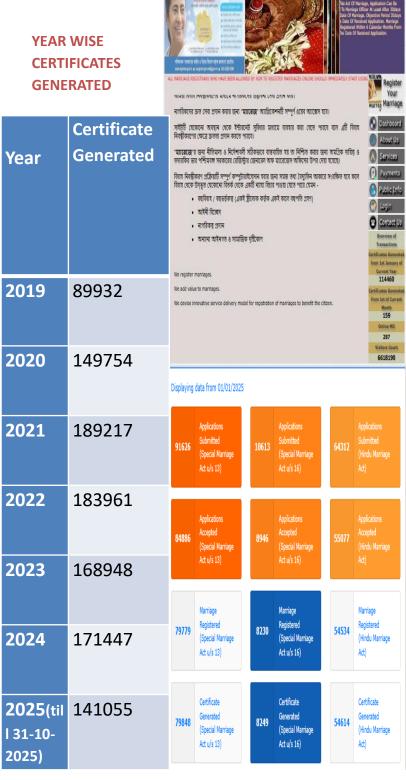
Role wise Action

HOD: Uditendu Sarkar, Sc-F SIO: Shri Atanu Das, DDG& Sc-G



# MARRIAGE REGISTRATION IN WEST BENGAL

MARREG portal has been introduced on and 01.12.2018 for registration marriages under Special Marriage Act 1954 and Hindu Marriage Act 1955 through online mode. The Govt. of West Bengal has made this marriage registration mandatory online portal and from through on 01.06.2019. Till date 674779 nos. marriages under Special Marriage Act 1954 and 430512 nos. of marriages under Hindu Marriage Act 1955 has been registered through this portal. The introduction of the portal has benefitted the parties to the marriages and registration to register their marriages seamlessly. They can apply online themselves from their desktop or even using their mobile phone. They can choose the appropriate Marriage Officer properly, as per their choice avoiding any middle man. By the introduction of this online marriage registration; Bigamy, Polygamy and child marriages have been intercepted successfully. Now by capturing biometric detail through the portal; administration is trying to identify properly the parties and the witnesses of the respective registration. So that the above-mentioned goals can be attend more effectively.



# Directorate of Commercial Taxes (eComTax) GoWB - End-to-end ICT solutions of Commercial Taxes

End-to-end ICT solution is provided for transparent, efficient, easily accessible services to the citizens for good governance covering all business functionalities under West Bengal State Tax, Value Added Tax, Central Sales Tax, Entry Tax, Goods & Service Tax <a href="https://wbcomtax.gov.in">https://wbcomtax.gov.in</a>. Presented below is a brief of achievements and data for october 2025.

## KEY SERVICES G2C -G2C -Return Statutory Filing ( Form WBST, VAT, Generation CST, **Uploading** Entry Tax) Forms by outside **States** G2C -G2G Appeal-Services for Revision-Revenue Review monitoring G2G Services **GST** Analytics for better system -Office **GST** Administration **PRIME**

## **IMPACT**

- Service availability anytime & anywhere
- Increased Tax collection & Tax base
  - Better detection of Tax Evasion, Revenue Leakage & Frauds

Active Tax payers as on 31st Mar 25	4,38,333
Total Revenue Collectio n During Financia I Year 2024- 2025	1,33,785 Cr.

#### **KEY FEATURES** API based SMS & Online On-line Data Email appeal / 'Settlement Consumption Integrat revision of Disputes' from GSTN ion facility Monitor **Court Case** allotment of Integrati Quick Monitoring fund and on with GrievancR **GRIPS** Expenditure facility Statement eFiling of **Statutory** Assessment Tax Appeal **Forms** Return (VAT, Recov Forms (C, uploaded CST, WBST, ery F, EI, EII. from **Sales Tax** F) outside Deducted at states Source-STDS)

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0

28

0



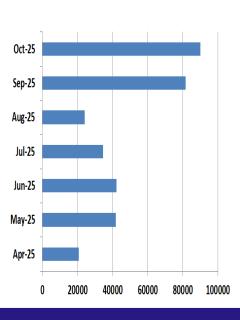
West Bengal
Procurement Portal
wbtenders.gov.in

The Government of West Bengal is using NIC eProcurement platform since 2009. Earlier it was funded under eProcurement Mission Mode Project.

Since 2018, State Govt. is funding the project implementation on Capex and Opex basis for an estimated load of 1,00,000 (One lakh tenders per annum)

Since Sep 2023, regular huge increase in numbers of tenders floated per month was witnessed around 40-50,000 per month from an estimated average of 10,000 tender per month. This was a result of the State Govt's decision to extend electronic tendering feature to all Zilla Parishads. This exponential rise in tenders has been handled efficiently by the GePNIC team so that the decision could be honoured.

# Month Wise No. of Tenders published for the Financial Year 2025-26



During october 2025

#Value -₹.4.36 Lakh Crores

#Tenders 90,010

**Cumulative Since Inception** 

#Value -₹7.23 Lakhs Crores #Tenders 21.02 Lakh

**Cumulative Since Inception** 

#Bidders/Contr actors 83437

**#Departmental Users 19316** 

**Active registered Organizations: 8968** 

**TRAINING SESSIONS IN OCTOBER 2025** 

NIL





PROJECT NAME	PRISM ID	PROJECT URL
UDISE 17651		https://schoolinfo.banglarshiksha.gov.in/

The **Unified District Information** System for Education Plus (UDISE+) is a flagship Management Information System (MIS) implemented by the School Education Department, Government of West Bengal. Fully operational online since the academic year 2019-20, UDISE+ serves as a comprehensive digital platform for the real-time collection and management of data from all recognized schools across the state, covering classes from Pre-Primary to Class XII.

The system plays a pivotal role in educational planning, resource allocation, program implementation, performance monitoring. maintaining a robust and reliable school-level database, UDISE+ empowers the government undertake evidence-based decisionmaking and monitor key performance indicators (KPIs) effectively.



- The DCF Data Entry for the academic year 2025–26 is currently ongoing.
- The section-wise Excel download feature is currently under development.
- An API for new school insertion into the Bangla Sikkha portal is being developed.







PROJECT NA	AME	PRISM ID	PROJECT URL
BANGLAR SH	IKSHA	18406	https://banglarshiksha.wb.gov.in

The platform is designed to facilitate efficient data management and academic monitoring across all levels of school education, ranging from Pre-Primary to Class XII.

The Banglar Shiksha portal ensures real-time, accurate data flow between schools and education authorities.

#### Head of Institution (HOI):

Responsible for student data entry and academic record maintenance. Manages classwise enrolment for all grades, from Pre-Primary to Class XII. Oversees data submission for various types of schools: Government schools, Government-aided schools, Private schools.

#### **Sub-Inspector of Schools (SI):**

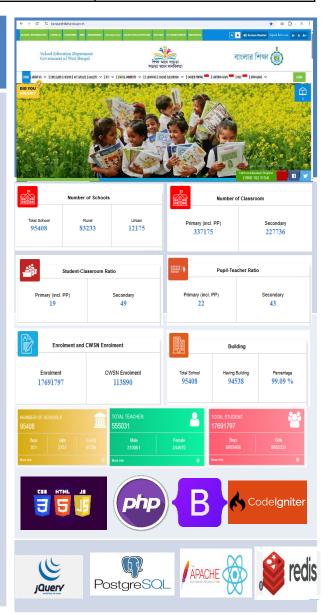
Supervises academic and administrative activities at the cluster level. Monitors data submitted by schools within their jurisdiction. Ensures timely updates and data validation in the system.

#### **District Inspector of Schools (DI):**

Coordinates with Sub-Inspectors and HOIs at the district level. Reviews and verifies districtwide school data for planning and reporting.

#### **Directorate of School Education (DSE):**

Analyses data trends for decision-making at the state level. Integrates feedback and monitoring mechanisms into the system.







PROJECT NAME	PRISM ID	PROJECT URL
Integrated Online Salary Management System	18407	https://banglarshiksha.wb.gov.in/iosms

- \* iOSMS Portal is an online platform of the School Education Department, Government of West Bengal.
- \* Designed for efficient and transparent management of salary and related services for school employees.
- \* Enables:
  - \* Salary preparation
  - \* Increment approval
  - \* Arrear management
- \* Bonus management
- \* Bill submission to IFMS
- \* Employee data management in a digital, paperless manner
- \* Assists **DPSCs**, **DDOs**, **circles**, **schools**, and **higher authorities** in:
  - \* Streamlining payroll processes
- \* Ensuring **timely disbursement** of salaries
- \* Maintaining accurate employee records

# PROJECT PICTURE



# **STATISTICS**

#### **Employees of Primary Schools**

No. of School: 49,382

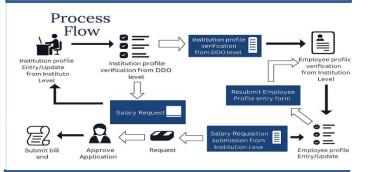
Monthly salary disbursement: Rs 885 Cr (net salary)

**Employees of Secondary Schools** 

No. of school: 14,249

Monthly salary disbursement: Rs 1297 Cr (net salary)

# **PROCESS FLOW**



# **TECHNICAL STACK**







# **PROJECT NAME**

# PRISM ID

# **PROJECT URL**

SWAMI VIVEKANANDA MERIT-CUM-MEANS SCHOLARSHIP

17937

https://svmcm.wb.gov.in/

#### **HIGHLIGHTS**

Swami Vivekananda Merit-cum-Means scholarship Scheme is introduced to provide scholarship to meritorious but poor students studying class XI/XII, UG, PG, M.Phil. or Ph.D. course in General Degree, Medical, Technical etc. category in the state of West Bengal. More than 31L students are benefitted since the inception of this web portal and more than Rs.5400 Cr are disbursed though the SVMCM-IFMS integrated portal to the scholarship beneficiaries. There are nearly 10000 institutions come under this portal. Yearly scholarship amounts range from ₹12,000 to











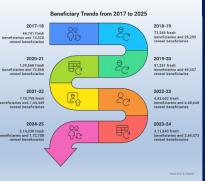


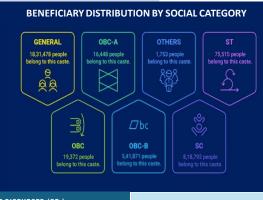




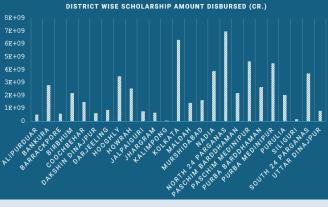














HOG: Ratikanta Chail, Scientist-F ": rk.chail@nic.in
Project Coordinator: Dibyendu Aich, Scientist-D ": dibyendu.aich@nic.in

SIO: Shri Atanu Das, Scientist G 4: sio-wb@nic.in

https://wb.nic.in National Informatics Centre West Bengal State Centre





# **PROJECT NAME**

## PRISM ID

#### PROJECT URL

WEST BENGAL STUDENT CREDIT CARD

18764

https://wbscc.wb.gov.in/

#### **HIGHLIGHTS**

Launched on June 30, 2021, the West Bengal Student Credit Card (WBSCC) Scheme provides collateral-free educational loans of up to ₹10 lakh at a subsidized 4% simple interest for students up to the age of 40 for studies in India or abroad. Digitally Delivered by NIC, this end-to-end paperless, automated, and transparent system streamlines processes from student registration to loan disbursement. 88,948 Loan application has been sanctioned worth ₹3,245.95 Cr till now [data: 19-05-2025].



# TECHNOLOGIES









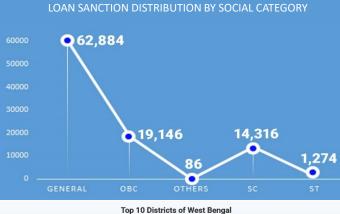


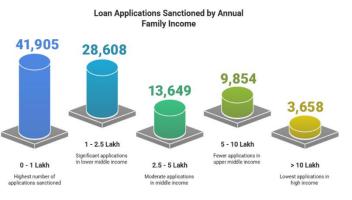


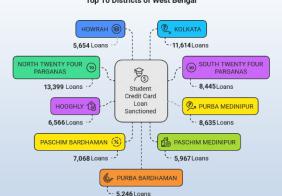
















PROJECT NAME	PRISM ID	PROJECT URL
eGovernance Portal of Govt. Polytechnics	17832	https://polytechnic.wbtetsd.gov.in

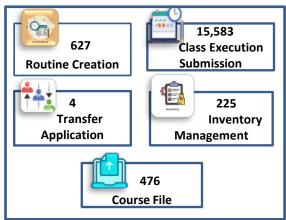
This is comprehensive portal for all Govt. Polytechnics under Dept of Technical Education, Training & Skill Development, Govt of West Bengal. It is one stop place for citizens, students, faculty and administration find relevant information about Polytechnic Colleges of West Bengal. Various information colleges about including contact details, notices, courses, admission procedure, examination, campus facilities etc. are available in the portal. Principals of each College has Administrator privilege to upload necessary information about the polytechnics.

- Centralized information System: Provides a unified platform for managing academic, and administrative activity of Govt. Polytechnics.
- Staff and Faculty Management: Enable digital profiles, workload distribution and performance tracking for teaching staffs.
- Real-time Analytics and Reports: Dashboards for monitoring institutional performance, student outcomes, and resource utilization.













PROJECT NAME	PRISM ID	PROJECT URL
COALRR (Consolidation Of Accountable Land Resettlement & Rehabilitation)	2639	https://eclcoalrr.in/

Honorable Chairman Coal India inaugurated the portal on 18/09/2025 in the presence of apex officials of CIL and all its subsidiaries and Officials of NIC.

The portal aims to simplify the land acquisition process and establish a transparent and accountable digital platform.

It helps to eliminate the risk of data loss and prevent multiple payments of compensation for the same land.

It helps to visualize the information using interactive GIS maps.

Compensation, Employment modules helps the citizens to monitor their claims.

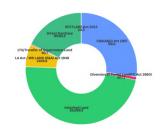
# **KEY FEATURES**



#### **TECHNICAL STACK**

Laravel, jQuery, PostgreSQL, PostGIS, MongoDB, QGIS, Leaflet.js, GeoServer, Git, Redis

Acquisition Mode-wise Area Acquired



# **STATISTICS**













PROJECT NAME	PRISM ID	PROJECT URL
OSCAR	2161	https://castcertificatewb.gov.in

The Backward Classes Welfare Department, a Department under the Govt. of West Bengal is working towards sustainable development of the persons belonging to the Scheduled Castes, Scheduled Tribes and Other Backward Classes of West Bengal.

The main aim of the Department is to improve the quality of life of these socially and economically backward classes and enhancement of capability of the people belonging to these communities , so that they can be very much part & parcel of the mainstream of the Society.

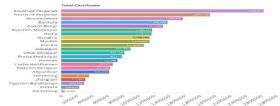
# **KEY FEATURES**

- 1. Digitally sign Caste and EWS certificate
- 2. Online Digitization of Old Manual Certificate
- 3. QR Code Based Certificate Verification
- 4. Online Backend Processing of Applications
- 5. Online Application for Citizen Services.
- 6. Certificates are Available at Digilocker
- 7. 7 API Publish through NAPIX

# **TECHNICAL STACK**

React 2. PHP 3. Laravel 4. Node JS
 PostgreSQL 6. Java 7. Apache

# GRAPH



# **STATISTICS**







PROJECT NAME	PRISM ID	PROJECT URL
eCHALLAN		https://echallan.parivahan.gov.in/

- ▶ e-Challan is a sophisticated software application comprising Android based mobile app and web interface, developed for the purpose of providing a comprehensive solution for Transport Enforcement Officers and Traffic Policemen. This app-cum application is integrated with Vahan and Sarathi applications and provides a number of user-friendly features while covering all major functionalities of Traffic Enforcement System.
- ➤ One Nation One Challan Android based mobile app and web application for issuing e-Challans.
- ➤ Comprehensive solution for transport and traffic enforcement officers.
- ➤ End-to-end automated system with customizable digital interface for all the stakeholders.
- ➤ The application introduces a novel concept of using mobile based app for issuing eChallan. The mobile based access to the system is available only to enforcement officers through android smart phones.



#### **TECHNICAL STACK**

Frontend - Angular 1.3.15, Bootstrap 5.3.3, jQuery 3.6.0 Backend - PHP 5.6 with Zend 1.0 Framework

GRAPH- Database - PostgreSQL 15.3



#### **STATISTICS**

No of Challan: Reporting Month- All India total challan-67,11,776. Cumulative- 34,10,06,543 No of Challan West Bengal- Reporting Month- 2,66,960 Cumulative-93,88,213





PROJECT NAME	PRISM ID	PROJECT URL
iRAD	•	https://irad.parivahan.gov.in/

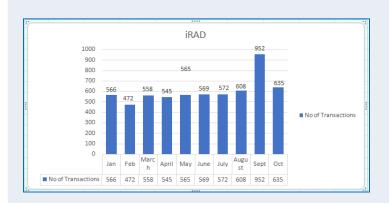
- ➤ The Integrated Road Accident Database (iRAD) Project is an initiative of the Ministry of Road Transport and Highways (MoRTH), Government of India. The purpose of iRAD project is to provide mechanism to collect and analyse road accident data from all over West Bengal State to understand the causal factors of the accident and formulate new interventions and policies to facilitate reduction in the number of road accidents thereby enhancing road safety in India.
- ➤ The data is fetched from VAHAN and SARATHI Portal into iRAD Application for accident entries. iRAD Application will be integrated with CCTNS Server for FIR details soon.
- ➤ iRad/eDAR enhances the value proposition for citizens by making the road accident claims process more efficient, transparent, and less burdensome, ultimately leading to a better experience for those affected by road accidents.



#### **TECHNICAL STACK**

Centrally Developed

#### **GRAPH-**



#### **STATISTICS**

iRAD-Number of Accidents recorded Reporting Month- 635. Cumulative-16,014





PROJECT NAME	PRISM ID	PROJECT URL
PUCC		https://puc.parivahan.gov.in/puc/

- ➤ Pollution Under Control Certificate (PUCC) is a centralized application designed to connect all Vehicle Pollution Checking Centres which issues Pollution Under Control Certificates to vehicles as per Motor Vehicle Act. It facilitates mandatory linking of PUCC status of vehicles with the Centralized Vahan Database for vehicles as per Supreme Court Guidelines.
- ➤ The application captures smoke parameter through API provided by the manufacturer, vehicle number plate through webcam, and sends OTP to the vehicle owner.
- Subsequently, PUCC is issued to the vehicle owner if the pollution emitted by the vehicle (Petrol, Diesel, four/ two-wheeler, transport/ non-transport, etc.), is as per norms.
- ➤ Completely online certificate issuance process ensures compliance with current emission norms, data accuracy, transparency as well as efficiency.
- Centralised monitoring of individual PUCC Centres and Devices.
- ➤ A completely work-flow based application, ensuring less paperwork in RTOs due to automation of processes and availability of all the information online, resulting in substantial reduction of paper-work.
- ➤ Deployed in Cloud environment (VM provisioning from the National Data Centre of NIC), ensuring minimal infrastructure/hardware requirement.



#### **TECHNICAL STACK**

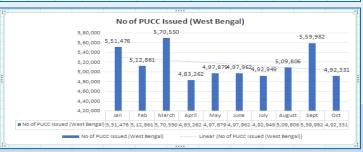
Web Application

Frontend - JSF 2.x, UI Library-Primefaces, HTML5, CSS3 and Javascript

Backend - JSF, JDK 17 and Spring boot 3.4.1 Database - PostgreSQL 15.3 Android App:

Frontend - Kotlin 1.8, Java 8 and XML





#### STATISTICS

Number of PUCC issued All India. Reporting Month-72,15,575. Cumulative-39,04,07,464 Number of PUCC issued West Bengal- Reporting Month-4,92,331, Cumulative-3,09,66,424





PROJECT NAME	PRISM ID	PROJECT URL
SARATHI		https://sarathi.parivahan.gov.in/sar athiservice/stateSelectBean.do

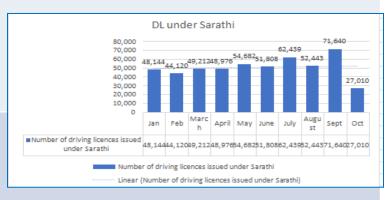
- ➤ SARATHI 4.0 is currently providing services throughout 56 RTO/ARTO of 24 districts in West Bengal, for issue of Learner's Licence, issue of Driving License, issue of Conductor License and issue of Driving School Licence. All the services related withLearner's Licence, Driving Licence, Conductor Licence and Driving School Licence are available through Citizen Centric Service portal to avail services from convenient location.
- ➤ SARATHI-4 has been integrated with West Bengal state service portal (BSK) and providing four services related with driving licence and two services related with conductor licence.
- ➤ SARATHI-4 has been integrated with eChallan which makes easy to get offence(s) lodged against driving licence.
- ➤ SARATHI-4 is providing BRAP(EoDB) Statistics in order to track end-to-end service wise delivery statistics in transparent way.
- Citizen may submit application and may deposit prescribed fees through online fees payment facility without visiting RTO/ARTO.



#### **TECHNICAL STACK**

Centrally Developed





#### **STATISTICS**

Number of Transactions under Sarathi- Reporting Month-6,58,857, Cumulative- 3,75,11,134 Number of driving licences issued under Sarathi- Reporting Month- 27,010, Cumulative-99,33,937





PROJECT NAME	PRISM ID	PROJECT URL
VAHAN		https://vahan.parivahan.gov.in/vaha n/vahan/ui/login/login.xhtml

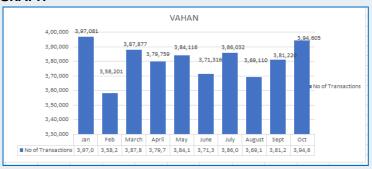
- ➤ VAHAN is a highly flexible and comprehensive system that takes care of all the burdensome activities of Vehicle Registration, leaving the Transport Department to deal with more important business issues. The software enables the processes at RTO/ARTO involving Vehicle Registration, Fitness, Taxes, Permits & Enforcement to get computerized.
- ➤ The State Transport Department is governed by both Central Motor Vehicle Regulation (CMVR) and state specific Motor Vehicle Regulation (State MVR). Consequently, VAHAN was conceptualized as a product that would capture the functionalities as mandated by CMVR as well as state MVRs.
- VAHAN offers various e-services to citizens, including applying for fancy number plates and checking vehicle registration status.
- ➤ The citizen of West Bengal can print their Vehicle Registration Certificate and No Objection Certificate without going to Arto/Rto In Inter State Permit Buses can move from West Bengal to Other State for five years.
- In Special Permit Passenger Vehicle can ply for certain no of days within source and destination places.
- ➤ Dealer can apply for Trade Certificate without going to Arto/Rto.



#### **TECHNICAL STACK**

Centrally Developed

#### GRAPH-





#### **STATISTICS**

No of Transactions under Vahan- Reporting Month- 3,94,605. Cumulative- 12,69,79,983 Number of registered vehicles under Vahan- Reporting

Month-1,49,902, Cumulative-1,77,40,858





PROJECT NAME	PRISM ID	PROJECT URL
e-Detection		https://vahan.parivahan.gov.in/eDe tection/#/login

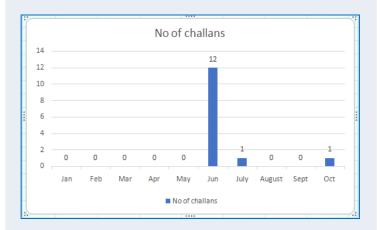
- ➤ e-Detection portal detects defaulters (Tax, fitness of vehicle, Insurance) vehicles while passing through toll plaza and then take necessary actions by Transport Department. In West Bengal pilot project has been just started (June-2025) at Debra toll plaza and inaugurated by West Bengal Transport Officials along with NIC officials.
- ➤ Enhances enforcement efficiency and revenue collection by automating detection of defaulter vehicles
- > Flow of actions:
- i)Vehicles passing through toll plazas
- ii) Passing vehicles data of toll plazas fetched through e-detection portal
- iii) Motor vehicle inspector inward challan for all default vehicles through e-detection
- iv) Vehicle owners can pay challan amount through echallan portal.



# TECHNICAL STACK

Centrally Developed

#### **GRAPH-**



#### **STATISTICS**

e-Detection-Number of challans recorded Reporting Month- 1. Cumulative-14





PROJECT NAME	PRISM ID	PROJECT URL
CMS Portal(CONTENT MANAGEMENT SYSTEM & REPORTING)	3586	At present in a development phase

- Created and modified the landing page for the system.
- ➤ Designed and modified the Landing Page to enhance user interface and accessibility.
- ➤ Developed a Two-Factor Authentication (2FA) based secure login system.
- Created and implemented the Gallery Module with efficient image management features.
- ➤ Integrated department-provided content into the system across all menus and submenus.
- ➤ Revised and restructured the menu hierarchy as per departmental directives.
- ➤ Added online and Aadhaar-based services for improved citizen engagement.
- ➤ Ensured the Landing Page adhered to GIGW (Guidelines for Indian Government Websites) standards.
- ➤ Developed the Infrastructure Proposal Development Module to streamline proposal submission and approval processes.
- ➤ Demonstration to The Transport Department



#### **TECHNICAL STACK**

Laravel PostgreSQL, Bootstrap jQuery, Highcharts JS

#### **TECHNOLOGY USED**





# **West Bengal Social Registry** (Finance Department, Government of West Bengal)

# Highlights:

(Prism Id:20967)

URL: https://socialregistry.wb.gov.in

The West Bengal Social Registry System (WBSRS) is a centralized platform developed to streamline welfare scheme delivery across the state. Administered by the Finance Department, it currently hosts 67 of 135 schemes—including **53** state and **14** central schemes. Data integration is enabled via Kafka (realtime streaming), APIs (system integration), and Excel maintained schemes). (for manually uploads ensuring flexible and comprehensive coverage. Category of application: G2G, G2C, G2E.



# GIS-powered Statistical Profile





# **Key Features:**

Unified brochure of 135 schemes

Chart-based monitoring with regular updates 02

GIS-enabled LGD dashboards 03

04 Khadya Sathi as single source of truth

Al Chatbot for scheme info 05

Secure access with MFA & role-based control

Data exchange via Kafka, APIs & Excel 07

# Recent Activities:

人	Security audit compliance achieved; "Safe to Host"
	certification obtained

Implemented upload/download menu for departmental data requests.

Data storage aligned with security compliance

Enabled Kafka-based data transfer for Rupashree Prakalpa

Activated One User-One Device login policy on SRS Portal

Finalized AVS non-repudiation mechanism; secured file upload and certificate dependencies

# **Usage Statistics:**

Available Data	September 2025	October 2025	FY: 2025-26
Schemes On-Boarded	1	0	9
Beneficiary	2.63 Lakhs	1.97 Lakhs	14.77 Cr
Transaction	10.37 Cr	2.00 Cr	17.36 Cr

# Technology Stack:





























# **Port Operation Management System**

रयामा प्रसाद मुख्यों पोर्ट, कोलकाता (Kolkata Dock System, Shyama Prasad Mookerjee Port)



# **Highlights:**

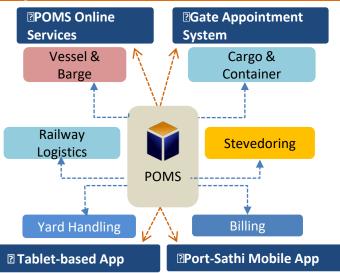
(Prism Id:20880)

Port Operations Management System (POMS) was developed in 2007 and implemented in 2010 for Syama Prasad Mookerjee Port, Kolkata (Kolkata Dock System), to streamline and support various port operations. Despite challenges like the COVID-19 pandemic, POMS has operated continuously and evolved through regular upgrades to meet modern port business needs.

# : https://kdseodb.smportkolkata.in



# **Key Functionalities:**



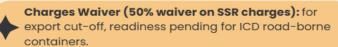
# **Integrations**

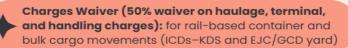
LDB **IPA-NLP Marine** Pre-Gate **RFID GST-IRN** Weighbridge

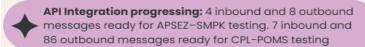
# **Key Features:**



# Recent Activities:







Handling charges: Consolidated handling charges introduced for fly ash movement via KDP-1, Budge Budge

**Enhancements:** 

# **Usage Statistics:**

	Key Entity	September' 2025	October' 2025	FY-2025-26
	Vessel	72	86	591
١	Rake	315	275	2053
	Vehicle	27183	27122	202767
	Container	48857	52150	216295
	Consignment	13462	13722	106825
	Sagar Setu Messages	105678	115652	872041
	Invoice Count	15031	15765	111130

GIS-based plot management tasks underway.

# Technology Stack:











i-net Clear Reports











# **Enterprise Business Application System**

(Haldia Dock Complex, Shyama Prasad Mookerjee Port)



# **Highlights:**

(Prism Id:20883)

In 2000, NIC/NICSI initiated a turnkey project at Haldia Port, resulting in the development of the Enterprise Business Application Software (EBAS), covering five operational and five functional divisions. Implemented in July 2003, EBAS has been continuously maintained and upgraded to meet evolving business needs.

# **Key Features:**

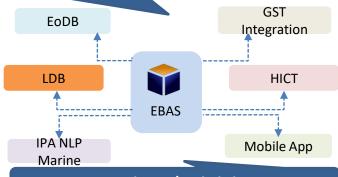


# : https://kdseodb.smportkolkata.in



# **Integrations:**

# **Operational Divisions**



# **Functional Divisions**

# Usaae Statistics:

Operation Statistics	September 2025	October 2025	Total FY-2025-26
Vessel	173	170	1200
Rake	910	806	5966
Vehicle	5139	5071	32793
Container	20339	18002	114597
Consignment	4793	4063	27308
Tax Invoice	155853	143498	1070219
Sagar Setu Messages	12528	99118	206596

# Recent Activities:

Gratuity Calculation: Developed new gratuity logic in the pension module, covering application processing and reporting.

Cargo Bill Rebate: Implemented revised logic for rebate calculation on cargo bills for railway and finance systems.

API Integration: Completed onboarding for 31 inbound messages and tested outbound API with NLP-M/SagarSetu portal.

Advance Billing Interface: Designed new interface for long-term advance bills with updated land and building rates.

Morning Position Report: Enhanced report logic as per trade circular for ship calling/sailing priority at HDC.

Electricity Module: Initiated implementation of electricity module with updated technology

Mobile App & Dashboard: Developing new mobile app version and static dashboard for message exchange with NLP-M/SagarSetu portal.

# Technology Stack:













i-net **Clear Reports** 









HOD: Shri Sarajit Dey, Scientist-F Project Coordinator: Shri Aniruddha Pal, Scientist-F SIO: Shri Atanu Das, DDG & Scientist-G





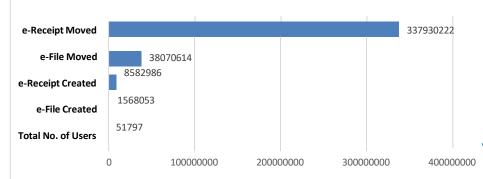
# **Impact and**

https://eoffice.wb.gov.in

- ✓ Currently, all 54 departments, 237 directorates/parastatals, all 22 districts, 39 sub-divisions are working in eOffice with around 40,000 files transacted daily.
- ✓ After implementation of eOffice, as per user experience, the file disposal rate has become 10 times than the older conventional physical file system. Instantly any number of files are sent and received without requiring any help of any peon etc and the recipients get SMS/email alert messages on receiving any file.
- ✓ Any file in any department can be traced immediately.
- ✓ Apart from saving stationaries, it is saving significant amount of government revenue and valuable time as files are now not required to transport from departments at different locations to Finance, Home department etc.
- ✓ As anyone can work from anywhere and anytime, even from home, it adds to the productivity manifold. During Covid situation the productivity in fileworks was not very much impacted due to eOffice only.

#### **EOFFICE STATISTICS OCTOBER 2025**

#### **GOVERMENT OF WEST BENGAL**



#### **Future Road Map**

- ✓ It has been decided by GoWB to implement eOffice in all the directorates of all the secretariat departments. Works are in progress to achieve the target.
- ✓ In the next phase extend eOffice to all Sub-division and Block level. This would make West Bengal as a unique state to achieve complete eGovernance.
- ✓ It is also planned to have a Disaster Recovery (DR) setup in different geographic location for ensuring safety of data and also a Business Continuity Plan (BCP) to ensure availability of eOffice.



# DEPARTMENT UNDER CENTRAL GOVERMENT

- ✓ Coal India
- ✓ Damodar Valley Corporation
- ✓ AIIMS Kalyani
- ✓ Tea Board India
- ✓ Geological Survey of India
- ✓ Indian Army Eastern

#### Command

- ✓ AIIH&PH
- ✓ National Atlas & Thematic Mapping Organisation (NATMO)
- ✓ National Council of Science

  Musedians(Bussal) of Mines

  ...and more.





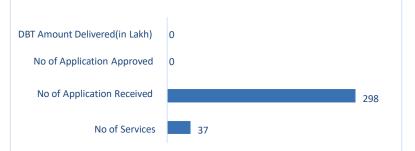
# HIGHTLIGH

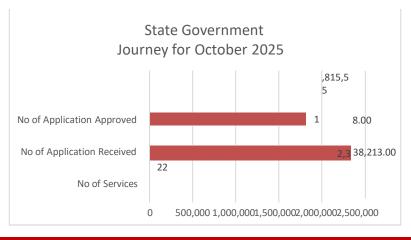
All-in-one citizen engagement platform, used by State Government and Tea Board of India in West Bengal

"Make all Government services accessible to the common man in his locality, through common service delivery outlets, and ensure efficiency, transparency, and reliability of such services at affordable costs to realize the basic needs of the common man"

- Regulatory Approval Services: The services like Issuance of Electricity Permission, festival permission, idol immersion are given to the citizens.
- **E-Governance Services :** Around 37 no of egovernances including DBT are being delivered for various schemes of Tea Board of India.
- Issuance of Certificates Services: Various certificates like income certificate, Residential Certificate, legal heir certificates etc being generated for Govt of West Bengal.

Central Government Journey for October 2025





https://serviceonline.gov.in https://tathyasathi.bangla.gov.in



#### **Features**

Powerful in-built tools enable rapid design, easy configuration, security compliance & roll out of services



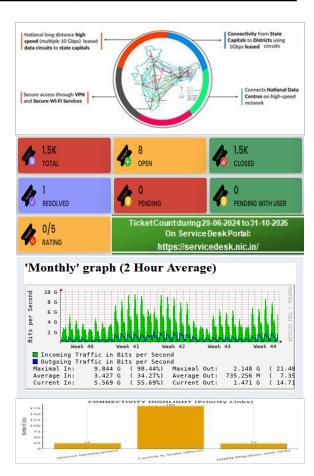
**HOD:** Dr. Siddhartha Sen, Director (IT), NIC, WB **Project Coordinator:** Dr. Siddhartha Sen, Director (IT), NIC, WB **SIO:** Shri Atanu Das, DDG & Sc-G





PROJECT NAME	PRISM ID	PROJECT URL
	•	
NICNET (Internet & Intranet Backbone for Government Machinery)		https://www.nic.in/service/nic net

The National Informatics Centre (NIC) has established robust Information Communication Technology network known as NICNET, which connects all Central and State Government Ministries, Departments, Union Territories, District administrations across India. NICNET has played a key role in driving e- Governance multiple levels of government, improving transparency, efficiency, accountability. In West Bengal, NICNET has been operational since 2003, connecting over 320 government offices and serving as the primary backbone for data sharing within the state government. The network also facilitates fast access to various services through peering with BSNL, PGCIL, Railtel, and international content delivery networks like Google, Microsoft, Akamai



**HOD: Shri Dipankar Sarkar** 

Other Officers:

SIO: Shri Atanu Das

Email: hod.nknvcs-wb@nic.gov.in





PROJECT NAME	PRISM ID	PROJECT URL
VIDEO CONFERENCING SERVICES (PRAGATI)	•	URL: https://reserve.nic.in

NIC West Bengal Video Conferencing facility plays a vital role in supporting the hierarchical departments of the Government of West Bengal i.e. Governor, Chief Minister Office, Chief Secretary Office, Council of Ministers, Departments, Secretariat, Directorate, District Administration, Co-District Commissioner Office, Block and Panchayat Level.

In October'2025, total 41 No. of VCs has been conducted where 260 sites participated with 550 studio hours

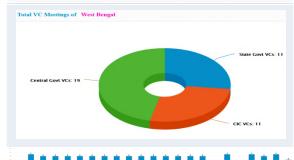
Out of 41 VCs, we have conducted 32 VCs on Bharat VC platform where 350 participants joined through link.

Additionally, Prime Minister 01 VC, Cabinet Secretary 01 VC, Secretary, Chief Secretary 01 VC, Govt. of India 03 VCs, Election Commission 07 VCs has been conducted successfully.



Summar

	No of VC meetings	Studio hours	Site Participated
VC meetings of State Govt.	11	435	199
VC meetings of Central Govt.	19	110	47
VC meetings of CIC	11	4	14
Total	41	550	260





Email: hod.nknvcs-wb@nic.gov.in

**HOD: Shri Dipankar Sarkar** 

**Other Officers:** 

SIO : Shri Atanu Das Email:sio-wb@nic.in

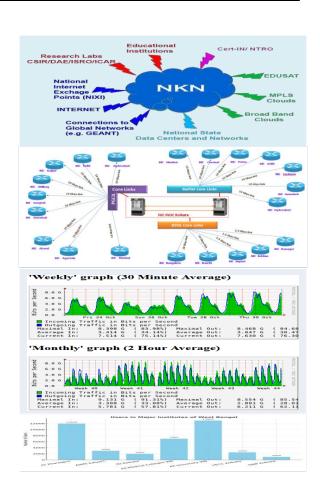




PROJECT NAME	PRISM ID	PROJECT URL
National Knowledge Network (NKN)	•	URL: https://nkn.gov.in

The National Knowledge Network (NKN) project is designed to create a secure and reliable high-speed network across India, connecting universities, research institutions, and healthcare and agricultural institutions. In West Bengal, NKN has been operational since 2010, linking 91 premier educational and research organizations, including IIT Kharagpur and AIIMS Kalyani, IIM Kolkata ,VECC, SINP, ISI to facilitate knowledge sharing, collaborative research, advanced distance education. NKN Kolkata has maintained zero central downtime since its inception, and it connects to other states via 21 core links with 10/2.5 Gbps bandwidth.

State-of-the-Art NKN Central Super Core PoP at West Bengal with a total 187.5 Gbps backbone bandwidth with High Availability (HA) and ISO Compliant infrastructure backed up by proper power backup.



**HOD: Shri Dipankar Sarkar** 

Other Officers:

SIO : Shri Atanu Das

Email: hod.nknvcs-wb@nic.gov.in





PROJECT NAME	PRISM ID	PROJECT URL
NextGen Kanyashree Online 9.0	2505	Production URL: https://wbkanyashree.gov.in
		Production URL: https://admin-kanyashree.wb.gov.in/

Kanyashree is a unique **ICT** driven Conditional Cash Transfer programme which aims at improving lives of millions of having adolescent girls poor economic background by empowering the Girl Children with Educational Empowerment, Financial Empowerment and Social Empowerment. Kanyashree Online is the e-Governance programme of the scheme. Recently, the software stack of the programme has been upgraded to NextGen Kanyashree Online v9.0.

Impact: Around 3.46 Crores unit have been enrolled under this programme throughout the state. Around 3.37 Crores unit of Scholarships have been sanctioned so far.

Enhanced value to citizen: Single-window & end-to-end ICT enablement application for Kanyashree.



# **Technical Stack**

Laravel 10, PHP 8.1, Apache2.4, PostgreSql 17

**Statistics: October 2025** 

Enrolled Applications – 1,01,845 Sanctioned Applications – 1,65,433 Unique Beneficiaries – 52,266

**Statistics: Since Inception (Oct 2013)** 

Enrolled Applications – 3.46 Crores Sanctioned Applications – 3.37 Crores Unique Beneficiaries – 95.1 Lakh

**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Scientist-G

Email: hod.wcd-wb@nic.in

Email: sio-wb@nic.in

Email: officer1.wcd-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
NextGen Rupashree Online 3.0	2528	Production URL: https://rupashree.wb.gov.in

"Rupashree Prakalpa" is a flagship programme for GoWB economically stressed families to provide cash assistance is Rs.25,000 at the time of their adult daughters' marriages. Rupashree Online is the e-Governance mechanism of the scheme which provides end-to-end ICT enablement from beneficiary enrolment to direct benefit transfer.



#### **Technical Stack**

Laravel 10, PHP 8.1, Apache2.4, PostgreSql 17

# **Statistics since inception**

Covered District – 24 Covered Block/Municipality – 473 Total Beneficiary – 19,38,761 Beneficiary – 11,207(October 2025)

HOD: Shri Sarat Dhara, Scientist - F
Project Coordinator: Dr. Subrata Rou Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.wcd-wb@nic.in
Email: officer1.wcd-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
Child Marriage Reporting and Tracking System	2814	Production URL: https://cmrts.wb.gov.in

CMRTS portal has been developed for reporting and recording Child Marriage cases in West Bengal.

# Impact:

Total No. of Interventions reported in CMRTS portal: 11486 Enhanced value to citizen:

End-to-end ICT enabled solution



#### **Technical Stack**

Codelgniter 3, PHP 7.4, Apache2.4, PostgreSql 13

# **Statistics since inception**

Intervention Reported –11,486 Home Enquiry Done –9,957 Follow-up Done –38,146

# **Statistics: October 2025**

Intervention Reported – 457 Home Enquiry Done – 284 Follow-up Done – 1828

HOD: Shri Sarat Dhara, Scientist - F

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.wcd-wb@nic.in
Email: officer1.wcd-wb@nic.in





Project Name	Prism Id	Project URL
eAbkari (NCT Delhi)	3490	https://eAbkari.delhi.gov.in

# **Highlights**

# The eAbkari Project covers the core activities of eAbkari:

- Ensuring public health through Regulation and intelligence, Enforcement Measures.
- Excise License Management to render 360 Degree profile of Excise Licenses.
- Minimum consumption maximum revenue ensured
- Inventory management at all Excise Nodes.
- Excise Revenue Management
- Excise Licensing creation and Renewal.
- Label Registration of Packaged Liquor.
- Issuance of NOC/Permit / Passes / EVCs with status tracking at all hierarchal levels.
- Supply Chain management using QR Code based EAL on Bottle / Cases.



# Implementation / Benefits of Citizen:

- ✓ Execute better Enforcement management for safeguarding public health from spurious liquor.
- ✓ Increase in Excise Revenue arresting revenue leakage points through reconciliation of every drop of spirit imported or manufactured and curbing sale of nonduty paid, illicit and spurious liquor.
- ✓ Timely supply of life-saving medicines.





#### **Technical Stack**



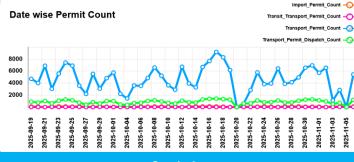








Graph
Wise Permit Count



#### **Statistics**

- √ No. of Licensees: 4100
- ✓ No. of Permits : 14,84,195
- Corporation Bottle Sold: 53.91 Cr.
- ✓ HCR Bottle sales : 2.88 Cr.
- ✓ Country Liquor sales: 2.16 Cr.
- ✓ Total Revenue : 3,657.86 Cr.

HoD: : Sh. Manas Kr Bhattacharya, Scientist -F
Other officers : Smt. Rupa kar, Scientist -E
Sh. Arindam Mukherjee, Scientist-D
Smt. Shila Rani Sahoo , Scientist -D
Ali Akbar Ansari, Scientist -D
Sh. Rahul Gupta , Scientist -C

: Sh. Atanu Das, Scientist -G

Email Id: shod10-wb@nic.in
Email Id: officer1.eh-wb@nic.in
Email Id: officer2.fcswb-wb@nic.in
Email Id: dio-klk@nic.in
Email Id: officer1.eh-wb@nic.in
EMail Id: rahul.gupta94@nic.in
Email Id: sio-wb@nic.in





#### **Project URL** Prism Id **Project Name** PG Medical & Dental Medical Counselling Prism ID: 2884 https://wbmcc.nic.in (West Bengal) **UG Medical Dental & Ayush** Prism ID: 3601 PG Ayush Prism ID: 3130 স্থাস্থ্য ৪ পরিবার কল্যাণ মন্ত্রণালয় ভারত সরকার SKIP TO MAIN CONTENT Q 🛔 🐧 ENGLISH **Highlights** পশ্চিমবন্দ চিকিৎসা পরামর্শ সমিতি The Counselling Project covers the core West Bengal Medical Counselling Committee Admission and eCounselling Services activities of WBMCC: Centralized Medical CounsellingPlatform UG AYUSH Real Time Merit Based seat Allotment LATEST NEWS WB UG AYUSH Provisional List of Candidates and Seat Matrix for Round 1 Published... (11) Streamlined registration & Application Process Document verification and Eligibility validation Dynamic Seat matrix and vacancy update INTRODUCTION Multi-Round Counselling Workflow Online Counselling and admission to various Post-Graduate (PG) and Under-Graduate (UG) courses in Medical, Dental and AYUSH at the State level are being conducted by West Bengal Medical Institution wise and course wise Reporting dashboard Counselling Committee (WBMCC), formed by the Department of Health and Family Welfare, Government of West Bengal under the chairmanship of the Director of Medical Education, GOWB Automated Allotment letter & Admission Status UG Medical and Dental Counselling Offers timely support and resolution through Helpdesk integration, FAQs and user Guidance documentation. Technical Stack INTRODUCTION Online Courselling and admission to various Post-Graduate (PG) and Under-Graduate (UG) courses in Medical, Dental and AYUSH at the State level are being conducted by West Bengal Medical Courselling Committee (WBMCC), formed by the Department of Health and Family Welfare, SQL Server Government of West Bengal under the chairmanship of the Director of Medical Education. GoWB ASP. **IIS 8.0 AJAX** Gitlab Sal Java **AREAS OF ACTIVITIES** NET Server Script **Medical & Dental Admission Counselling Seat Allotment & Admission Management** Graph Candidate Registration & Doc. Verification Total Seat Total Admitted Total Registered 25000 4) Information Dissemination & Support Service 20000 **WBMCC** 15000 Implementation / Benefits of Citizen: 10000 ✓ Ensures fare and real time allocation of medical seats 5000 through a centralized, rule -based system, eliminating PG AYUSH UG AYUSH PG Medical & Dental UG Medical & Dental manual errors **Statistics** ✓ Enables student to complete registration, choice filling, document verification, and admission tracking entirely ✓ No. of Counselling Projects: 5 online - saving time and travel Total Seats: 6,956

 Providing dynamic vacancy updates, allotment and 24X7 support through helpdesk for smooth

Counselling experience.

HoD: : Sh. Manas Kr Bhattacharya, Scientist -F

Other officers : Smt. Rupa kar, Scientist - E (Project Co-Ordinator)

Sh. Rahul Gupta, Scientist-C

: Sh. Atanu Das, Scientist -G SIO:

Email Id: shod10-wb@nic.in Email Id: rupa.kar@nic.in

EMail Id: rahul.gupta94@nic.in

Email Id: sio-wb@nic.in

Total candidates: 25.16 Lakhs

Total Revenue: 2.94Cr. Total Admitted: 5,815

Total Registered Candidates: 17,488





PROJECT NAME	PRISM ID	PROJECT URL
Khadyasathi - An End- to-End Public Distribution Management Solution	•	https://food.wb.gov.in

- Connects Beneficiary, FPS shops, Storage, **Distribution and Paddy Procurement**
- Offers Self Service Operation for various **Ration Card Services** leveraging Aadhaar Authentication
- Manages key Storage, Distribution and **Procurement functions**
- All stake holder Billing and Payment is online









Application for ration card related services Since 1st January 2021















.Net Core

.Net

**MSSQL DB** 

# **STATISTICS**

**Total Beneficiary** -8.75 Cr **Total Transactions** - 2.42 Cr Aadhaar Authenticated Transaction - 99.98 % **RC Related Services** - 187522

**HOD: Supratim Lodh** 

Other Officers: Barna Roy Chowdhury

SIO: Shri Atanu Das

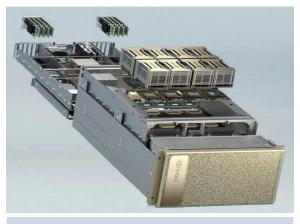
Email: Supratim.l@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
Al Supercomputing Platform – DGX A100 Integrated	•	

- DGX A100 GPU node deployed at NIC Kolkata Mini Data Centre
- Integrated with Kubernetes for container orchestration
- Part of AI infrastructure stack under Mini-DC deployment
- Supports scalable AI-driven services for government departments
- Provides high-performance computing (HPC) backend
- Al Abhigyan, Al Nibhrit & Al based Simililaraty searh, RAG based Multi modal Chatbot etc. application are running.
- MIG based 22 Pods are ruing all over India for AI/ML model training
- More than 20+ POC application hosted.
- Total 70+ POD running



#### TECHNICAL STACK

- Al Compute: NVIDIA DGX A100
- Orchestration: Kubernetes Master **Node & Worker Node**
- Network & Integration: Mini-DC highspeed network
- Deployment Environment: NIC Kolkata Mini DC

#### **STATISTICS**

- Al Compute Node: 1 x DGX A100
- Kubernetes Cluster: Master + DGX Worker Node
- Deployment Location: NIC Kolkata Mini Data Centre
- Application Category: Al Infrastructure / HPC

**HOD: Shri Sarat Dhara, Scientist-F** 

SIO: Shri Atanu Das, DDG & SC-G

Other Officers: Shri Sandip Pramanik, Sc-D Email:officer1.nicmdck-wb@nic.in

Email:sarat.dhara@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
West Bengal Data Center (Mini-Cloud/Data Center)		statecloud.nic.in

- West Bengal Mini-Cloud delivers IaaS & PaaS to GoWB & NIC projects
- 410 VMs, 34 cloud accounts, 85 backup services, 70 public IPs provisioned
- Hosting 46 departmental websites, with 10 still active (October 2025)
- Built on 12 physical servers with 6 TB RAM & 210 TB storage
- High-speed connectivity of 10G / 25G / 40G across services
- Supports backend hosting, DevSecOps CI/CD, code repositories & development environments
- Ensures high availability, scalability & secure hosting for citizen-facing services



#### TECHNICAL STACK

- Application Servers: Apache 2.4.62, IIS 8/10, **Nginx 1.25**
- Database Servers: PostgreSQL 12/13/15/16, SQL Server 2008 R2/2012/2019, MariaDB 10.3/10.5/10.11
- Operating Systems: AlmaLinux 8.5/8.10, CentOS 7.9/8 Stream, Ubuntu 18.04/20.04, Windows Server 2012



#### **STATISTICS**

**Total Websites hosted: 46** Active Websites (still running): 10 **Total VMs provisioned: 410** 

**Cloud Accounts: 34 Backup Services: 85** Public IPs: 70 Load Balancers: 6

HOD: Shri Sarat Dhara, Scientist-F Other Officers: Shri Sandip Pramanik, Sc-D Email:officer1.nicmdck-wb@nic.in SIO: Shri Atanu Das, DDG & SC-G

Email:sarat.dhara@nic.in Email:sio-wb@nic.in



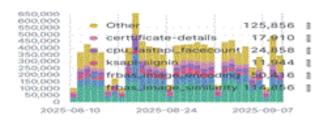


PROJECT NAME	PRISM ID	PROJECT URL
WB NAPIX Gateway & Analytics		

API Calls Received 8.08+ crore since inception. API calls for the month of October, 2025: 81 Lakh.

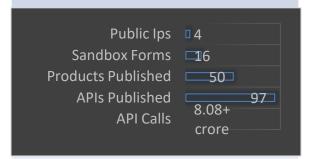
#### **HIGHLIGHTS**

- 97 APIs and 50 products published in production environment
- Deployed on 3 public IPenabled Gateway servers with a Sandbox environment
- ElasticSearch 3-node cluster for log storage; Kibana dashboards for real-time analytics
- Logs retained for 3 months
- Enables secure communication between SDC and external clients
- Centralized API management and monitoring for efficient digital service delivery



#### **TECHNICAL STACK**

- API Gateway & Infrastructure: WB NAPIX Gateway
- Analytics & Monitoring: ElasticSearch (3-node cluster), Kibana dashboards
- Networking: Public IPs for secure external access
- Integration: Backend SDC systems, NICNET



# STATISTICS API Calls Received 8.08+ crore APIs Published (Production) 97+ Products Published (Production) 50 Sandbox Tenant Forms Received 16+ Public IPs Allocated 4 (3 Gateway + 1 Sandbox)

HOD: Shri Sarat Dhara, Scientist-F

Other Officers: Shri Sandip Pramanik, Sc-D

SIO: Shri Atanu Das, DDG & Sc-G

Email:sarat.dhara@nic.in
Email:officer1.nicmdck-wb@nic.in
Email:sio-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
Unified DevSecOps Framework for Secure, Multi- Stack CI/CD Automation		register-gitlab.wb.nic.in

- 2 Project groups have been onboarded using technology stack JavaScipt,PHP,Python,Java
- One AI application deployed to Kubernetes platform
- Centralized DevSecOps platform for all NIC WB application teams
- Secure, multi-stack CI/CD automation using GitLab (HA), Kubernetes, Docker, and Container Registry
- Pre-configured technology-specific CI/CD templates (Python, PHP, Java, .NET, React)
- Integrated security tools (e.g., SonarQube) for code quality & compliance
- Centralized infrastructure provisioning (App/DB servers, runners)
- Dedicated onboarding portal: register-gitlab.wb.nic.in
- Supports GitOps (ArgoCD) for automated deployments



#### **TECHNICAL STACK**

- Version Control & CI/CD: GitLab (HA), GitOps (ArgoCD)
- Containerization & Orchestration: Docker, Kubernetes
- Security & Quality: SonarQube, integrated DevSecOps tools
- Infrastructure & Templates: App/DB servers, runners, pre-configured CI/CD templates for multiple stacks

#### **STATISTICS**

GitLab High-Availability Instances: 2+ Kubernetes Worker Nodes: Multiple (Mini-DC integrated)

Container Registry S3-compliant CI/CD Templates Available: 5+ (Python, PHP, Java, .NET, React)

HODs/DIOs Onboarded via Portal: Ongoing / Dedicated portal

Integrated Security Tools: SonarQube, etc.

**HOD: Shri Sarat Dhara, Scientist-F** 

Other Officers: Shri Sandip Pramanik, Scientist-D

Smt. Shila Rani Sahoo, Scientist-D

SIO: Shri Atanu Das, DDG & Sc-G

Email: sarat.dhara@nic.in

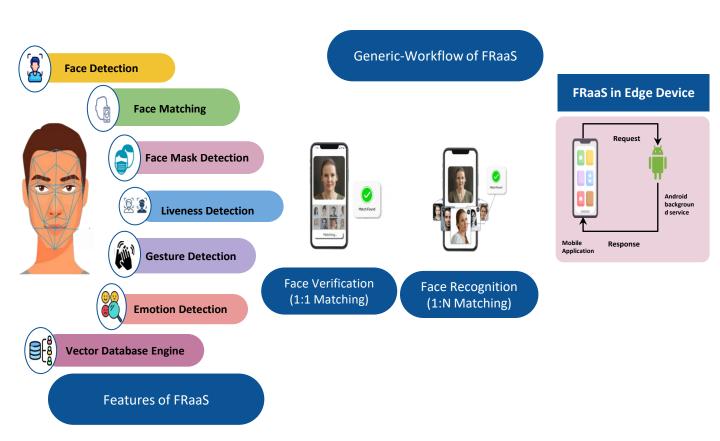
Email:officer1.nicmdck-wb@nic.in

Email:shila.sahoo@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata Face Recognition as a Service		



**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO : Shri Atanu Das, DDG & Sc-G Email: sio-wb@nic.in

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Email: hod.wcd-wb@nic.in

Email: officer1.wcd-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata Face Recognition based Attendance System (FRBAS)		



Provi sition regists results stock excellent from the first financial from the first financial from the first financial financ

FRBAS - School (Proposed)



FRBAS (offline) -Agristack



FRBAS - Employee Attendance



FRBAS - Anganwadi (Proposed)



FRBAS - ARD (Proposed)

**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata FRBAS - Utkarsh Bangla (Technical Education Dept)		



FRBAS-PBSSD



#### **Group Attendance**



3,58,649 Trainers and Trainees Registered



3401 Skill Development
Training Centre Onboarded



9.26 crore API hit Generated for capturing Attendance since inception



59.26 lakh API hit Generated for marking Attendance in October, 2025

2022-03-10 16:20:46.676073

**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in

Email: sio-wb@nic.in

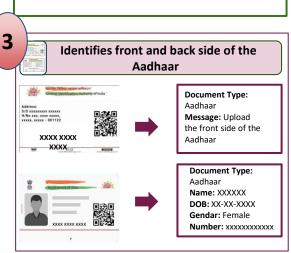
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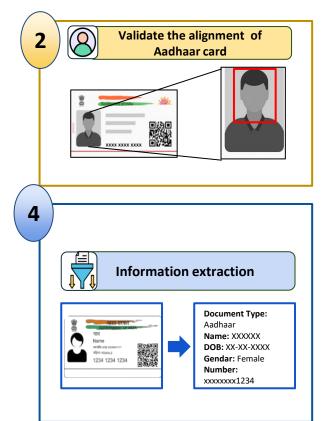




PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata  AI Abhigyan - AADHAAR  (Specialized Service for Information Extraction from Aadhaar Card)		









# 1.20 Crores API hits recorded Since inception



2.47 lakh API hits recorded in October, 2025

**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

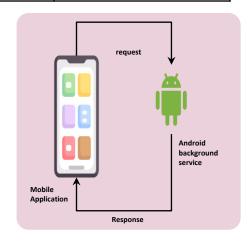
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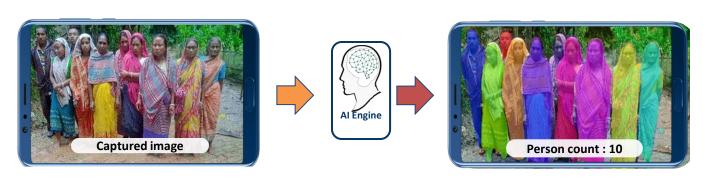




PROJECT NAME	PRISM ID	PROJECT URL
CoE Al Lab, Kolkata  Al Shirshankh  Al-Enabled Person Count Services of NIC		

Being implemented in NREGA Mobile Monitoring System (NMMS) under the MGNREGA Project, initiated by the Ministry of Rural Development in both online & offline mode.





**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

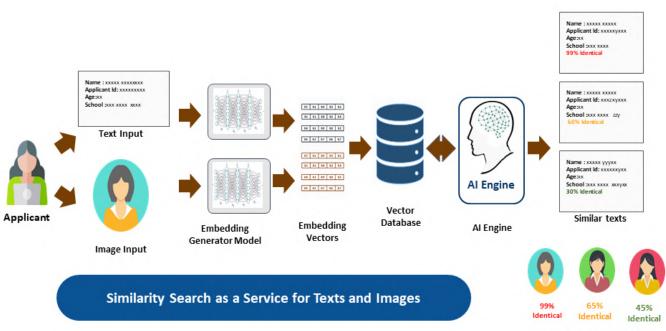
Email: hod.wcd-wb@nic.in

Email: officer1.wcd-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata  AI enabled beneficiary deduplication service		



#### Similar Image Results

# **Statistics since inception**

Al Transaction in Kanyashree – 3.20 Crores Al Transaction in Rupashree – 59 Lakhs

### **Statistics October 2025**

Al Transaction in Kanyashree – 1,31,012

**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO: Shri Atanu Das, DDG & Sc-G

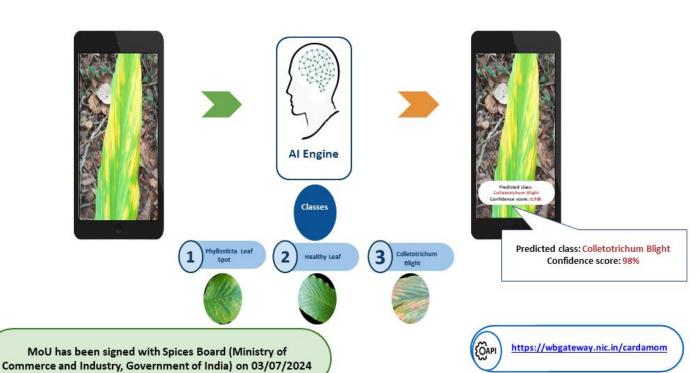
Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata AI Enabled Cardamom Leaf Disease Classification		



**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

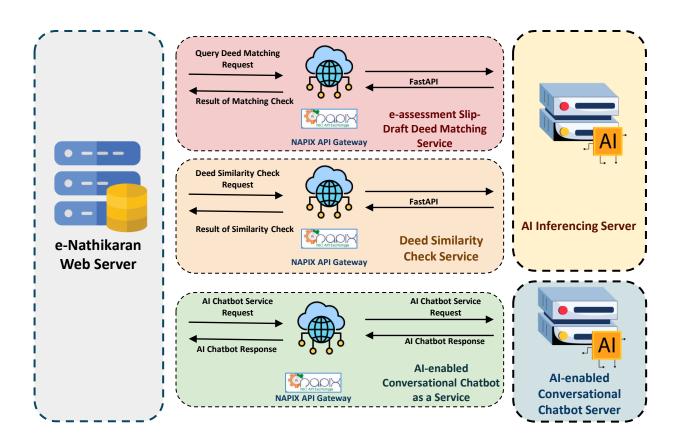
Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata AI Services for e-Nathikaran	3792	



**HOD: Shri Sarat Dhara, Scientist - F** 

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

Email: sio-wb@nic.in

Email: officer1.aimlwb-wb@nic.in

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PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata  AI Sanlaap  Conversational AI-based  Multimodal Multilingual Chatbot  Framework of NIC		



# Multilingual

- English
- Bengali
- Hindi



# Multimodal

- Text to Speech
- Speech to Text
- Translation
- Transliteration





# Customizable Knowledge Base (KB)



**Knowledge Base Creation using RAG** 



Hybrid Answering system: RAG and KB



Rule based customized chat features



**Statistical Report** 



# **Hybrid Architecture**

- Knowledge-base Based
- RAG Based
- · Rule Based



# Feedback



HOD: Shri Sarat Dhara, Scientist - F

Project Coordinator: Dr Subrata Roy Gupta, Sc – E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in





PROJECT NAME	PRISM ID	PROJECT URL
CoE AI Lab, Kolkata  Al Anurup		
Al-based Beneficiary Name Matching of NIC		

# **Traditional Approaches**

Common key, list-based, edit distance (e.g., Levenshtein)

No understanding of context or minor

# **Word Embedding**

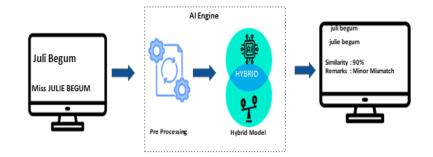
Numeric representation of names

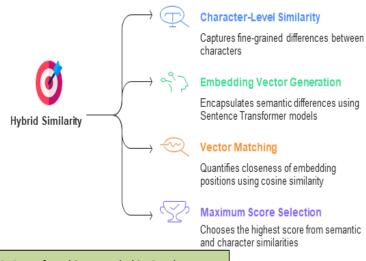
Captures basic context

# Transformer-Based Methods (LLMs)

Understands semantics, transliterations, and variants.

Robust to surface-level differences







2,00,312 no of API hits recorded in October, 2025 (Being used for KP, RP, Lakshmir Bandar & Jai Bangla

Proposed to



HOD: Shri Sarat Dhara, Scientist - F

Project Coordinator: Dr. Subrata Roy Gupta, Sc - E

SIO: Shri Atanu Das, DDG & Sc-G

Email: hod.aimlwb-wb@nic.in

Email: officer1.aimlwb-wb@nic.in

# West Bengal District Project District: (UTTAR DINAJPUR), Oct 2025



District Informatics Officer (DIO), ICT consultant and District level Coordinator of several Projects (G2G,G2C, G2E,G2B) across Sectors and spread over 100 locations running successfully:-

#### <u>Project :-</u> <u>Impact :-</u>

❖ iRAD/eDAR : 1689 accident cases

captured till date.

❖eProsecution : 15034 Court Cases

Digitalized under this project.

♦eOffice : Users : 430 Transactions :

54097

❖ Arms License Issuance System : approx. 1500 Gun License

data dizitalized.

❖Vahan-Sarathi : 43,78,58 vehicles have been

registered.

❖IVFRT : Indian & Foreigner data

Arrival: 26587, Exit:26709

❖Jaybangla portal, Laxmir Bhandar

Duare Sarkar Camps, Kanyashree : Lacs of citizen getting

services at their door step.

❖Election Manpower Management System: Office and Emp Verified 82.6% & 39.9%.

#### (https://emms.wb.gov.in)

AASAN Puja Permission portal: <u>Durga Puja</u>: Application: 1088 / Permission Granted:

906. Kali Puja: Application: 245 / Permission Granted:

164 by all Stake Holders.

❖eForms, eMails : 340 email created under

uttardinajpur.gov.in,

bulk email creation and profile updation.

❖Campus LAN : approx. 300 nodes are

connected and network

traffic is being transferred through our 1G NICNET Router as Primary Link.

♦ Other eGov Projects CAA,OSCAR, OASIS, Mplads, GEM, eProcurement, Recruitment, Amader Para Amader Samadhan (APAS), Observance of Cyber Vigilance & iGOT Courses.

❖Video Conferences arranged : (Total : 36 during Oct, 2025)

#### Training:

❖ Imparted several Trainings on AASAN Puja permission portal to stakeholders like

Wbsedcl/Fire/Police/SDO/Blocks/Municipalities.

❖ Imparted several Trainings on EMMS 2.0 portal to District Administration/ SDO /Blocks for the ensuing West Bengal Legislative Assembly Election 2026.

# https://uttardinajpur.gov.in/









# **West Bengal District project OCTOBER 2025**

#### Jalpaiguri District website

#### **Highlights**

Jalpaiguri is a district in northern West Bengal, situated in the scenic Dooars region. It is known for its lush tea gardens, forests, and rivers like Teesta and Karala. The district shares borders with Bhutan and Bangladesh. It has rich biodiversity and popular tourist spots like Gorumara. Jalpaiguri is also a hub for agriculture, tourism, and digital governance initiatives.

#### **District Specific Activities**

- Official District Website regularly updated (S3WAAS).
- E-office active in all section of district administration with ongoing support.
- Provided consultancy & ICT Support to district Administration.
- Technical help for E-Prosecution, eVahan, Sarathi.NDAL & ALIS
- Support for flagship schemes: Jai Bangla, Lakshmir Bhandar, Duare Sarkar, Kanyashree etc.
- Support for e-Tendering & e-Auction systems.
- Technical support for OBC SC/ST certificate (OSCAR).
- Email Create/Update Technical Support.
- IRAD Technical Support
- Coordination with members of Citizenship Amendment Act (CAA).
- VC Support
- NICNET Support:
  - 1. 122 nodes at Office of the District Magistrate, Jalpaiguri
  - 2. Circuit Bench of Kolkata High Court at Jalpaiguri
  - 3. Office of SSB SHQ Panga Sahebbari
  - 4. Office of 17 SSB SHQ Falakata
  - 5. IVFRT Project Haldibari

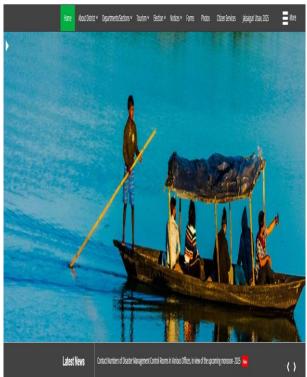
#### Summary/Training

- 1.Regular User Training conducted for new/Changed module.
- 2. Updated process flow explained to user.

# https://jalpaiguri.gov.in/



**District: JALPAIGURI,** 





# West Bengal District project District: Murshidabad, October 2025

#### Murshidabad District website

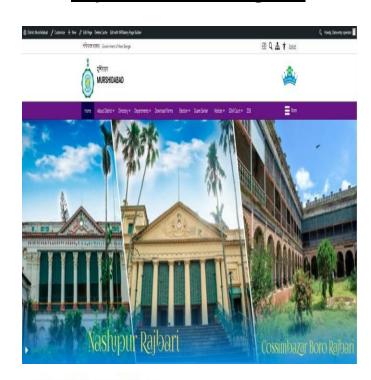
#### **Highlights**

NIC Murshidabad is providing ICT infrastructure to district administration to support e-Governance services through pan india communication network (NICNET), LAN, Videoconference, Webcast facility etc. District Administration with support from NIC is executing and implementing e-governance and Digital India initiatives to the grass root level in achieving transparent, efficient and responsive governance.

#### **District Specific Activities**

- Maintenance of Official District Website regularly (S3WAAS) platform
- •VC Support of NIC, State and District level meeting.
- •IRAD Technical Support for all stake holders.
- •E-office active in various departments with ongoing support.
- •.Technical help for E-Prosecution, Vahan, Sarathi.
- Support for flagship schemes: Jai Bangla, Lakshmir Bhandar, Duare Sarkar, Kanyashree, etc.
- •Technical help for field inspection app.
- Technical support for AASAN
- •integrated Puja Permission Portal.
- •It support of Circuit House.
- •Technical support for Amader Para Amader Samadhan

# https://murshidabad.gov.in



# Murshidabad Map



https://nadia.gov.in/

# **Nadia District**

# **District Specific Activities**

District website (S3WAAS) content management as per requests from District Officials and Departments.

Regular Video Conferencing support (General & Election related VCs).

Coordination with OC-Polling Personal for EMMS 2.0 software operation upcoming election.

Doubt clearance and technical support for Election Software related queries.

