

# Technical Session by CoE, AI division, NIC, Delhi

## On "Tools, Technologies and Best practices of AI"

### For NIC, Puducherry UT

The Technical Session on Tools, Technologies, and Best Practices of AI for the NIC Puducherry UT officials was conducted by COE-AI NIC HQ division on 6th June, 2024 through Video conference. This event was attended by all officers of the Puducherry NIC . **Shri. V. Gopi Swaminathan, SIO** gave a brief introduction on various activities of NIC for UT administration and how AI can help in key areas. He also thanked HoG (AI Cloud Services and Virtual Assistance Division) for accepting the request.

The State Coordinator **Shri Dipankar Sengupta Scientist-G** also was present. All the Districts of the Puducherry UT were also connected through VC.

Before the start of the session, **Shri.A.Sundiramurthy**, Scientist- C , NIC, Puducherry gave a prelude presentation . The HoG(AI division) **Ms. Sharmistha Dasgupta** made a comprehensive presentation on the AI concepts and tools as well as how AI can help to build better models of Governance. Along with the HoG , **Shri Rohit Kumar** Scientist-C demonstrated the AI as a Service, various AI tools and custom built applications.

In an aim to equip the participants with knowledge and practices for applying AI technologies and tools in various Government services, the demo sessions were also given on tools like Shruti, Panini, AI VANI etc., The session was concluded with a note by **ASIO Dr.Raveendran** Scientist-F. The participants, officers of NIC PY expressed their satisfaction and appreciation for the comprehensive insights shared by the COE-AI NIC HQ team.

